LISTENING SCRIPTS

TEST 1, PART 1
You will hear three different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

Extract One
Malcolm Gladwell, in his book The Tipping Point, has produced a wonderfully off-beat study of that little-understood phenomenon, the social epidemic. His book is organised around the notion of the ‘tipping point’, the moment when, to put it bluntly, a thing takes off and becomes widespread in a particular society. For fax machines, it happened in 1987; for mobile phones, 1998. Ideas have their tipping points too. The point is that social epidemics usually take us by surprise.

Gladwell makes sense of them by anatomising them, showing how the spread of ideas or behaviour depends on types whom he christens ‘connectors’ and ‘mavens’. Connectors jump-start the epidemic by virtue of the number of people they know – the book provides a test that allows the reader to work out whether they qualify. Mavens are specialists who possess the power of recommendation. Summarised like this, Gladwell’s dissection sounds a bit crude. In fact, The Tipping Point is a very subtle piece of work, coming out with ideas – not necessarily his own – that make conventional solutions to social problems seem criminally naive.

Extract Two
Why am I up here? 120 metres up the side of this crag, wearing a pair of close-fitting, technicolour climbing-trousers. Only another 25 metres to the top. Only? What am I trying to prove? Why is a man who feels dizzy near the edges of sea cliffs and sweats with fear at the top of towers, why exactly is he spending this warm afternoon, the day after his 46th birthday, dangling over a void attached to a long piece of purple-pink string? There is no answer to such fatuous metaphysical questions. Not when your climbing partner has just disappeared from view, for the first time, somewhere far above your head.

This is it, the proverbial moment. Out on my own. Just me, my vertigo and a pair of borrowed rock boots, which are slightly too small, and a great wrinkled slab of ancient geology and a palpitating, sweat-soaked, miraculously heightened sense of existence. I wouldn’t be anywhere else. This is also the moment I realise, with a keen pang of guilt, that I completely forgot to check the small print in my life insurance where it states excluded risks. You know, the awesomely dangerous pursuits that men in their fortieths are so often drawn to, such as sponsored bungee-jumping and white-water rafting.

Extract Three
Interviewer: Writers rarely admit it, William, but they are in quite a comfortable position when they appear as speakers at events at literary festivals, aren’t they? They can read from their work, work already done, needing no more than a light dusting on the train to be in shape for the event. Questions asked on the back of such a sampling are gentle and entirely on the author’s terms. Or they can branch out, talk about something which will have some interest because of the writer’s own proven involvement with that subject. Questions can be tougher here but writers are used to questions. They ask them of themselves every couple of sentences.

William: Yes, but the main thing is that it’s almost invariably a pleasure to meet readers. A writing life is solitary and mute, and often near to that of a depressive in its conditions. I cannot believe there is a writer who has not at times felt that his or her confidence has dropped open underneath like a trapdoor and suddenly there is nothing to build on and they are left dangling there. Meeting those whose equally solitary experience completes the act begun in hope of contact is a relief and an encouragement, as well as a pleasure.

TEST 1, PART 2
You will hear someone called Karen Williams talking about her career. For questions 7–15, complete the sentences with a word or short phrase.

Karen Williams: I left school with an ambition to work in hotels as a manager in England or maybe abroad. My local college offered a two-year Diploma in Hotel Administration and Tourism. The course involved three periods of work experience as well as modules covering hotel front office, restaurant, housekeeping, business studies and languages.

My first work experience was in the housekeeping department of a hotel. It was hard work and I was only there for two weeks. I learnt all about cleaning rooms, what equipment to use, changing beds and, more importantly, about life in a hotel. For the last two days I worked with the floor housekeeper, planning rota and checking rooms. The second placement was for four months. I went to work in Germany. Although I had studied the language at college, my language skills improved dramatically. Most of the time I worked in the restaurant and housekeeping. The final work experience of five weeks was in the front office of a hotel, where I learnt all about the switchboard, reservations, porter’s desk and cashiers.

I decided to carry on studying and do a Higher National Diploma, or HND, in Hospitality Management. During
the summer months between one course and another. I worked in a restaurant kitchen. I had never worked in a kitchen before and it was interesting to see how one worked. Although I decided that I didn’t want to be a chef, the experience of seeing what goes on was invaluable.

The two-year HND was very interesting. Some students had come straight from school, some from hotel and catering courses and some had got into the course as a result of their age and experience. We studied a range of subjects, including business studies, hotel management, human resource management and operational techniques. There were also some optional subjects and I took conference and leisure facility management, advanced business and languages. The work experience was very useful, and I had to write a detailed report on ‘green issues’ in hotels. That was probably the thing I found most difficult on the course, although it certainly gave me a different perspective on things. It was interesting – for example, I reviewed give-aways such as soaps and shampoos as part of the report. I became a student member of the HCIMA, the Hotel and Catering International Management Association, when I started the course and I was able to request information from them. Their magazines often have articles of interest that students can use for assignments. My other source of information was Caterer and Hotelkeeper, the weekly magazine.

The college was associated with a university, and so after I completed the HND, I was able to go straight onto the third year of a degree in Hotel and Restaurant Management. I completed that course fairly recently and I’ve just started work as a junior assistant manager at a London hotel. I love the work there, although sometimes the duty management shifts are a bit of a killer. Usually the hotel is overbooked when I am on duty and so I often end up as the one who has to book out guests. We use a nearby hotel of the same standard and provide transport but it is understandable when a guest gets very irate, arriving after a long journey. My aim is to stay here to gain experience before I move on. Possibilities include hotels within the group or maybe abroad, where I can use my languages. One day I’d like to be a General Manager.

TEST 1, PART 3
You will hear an interview with someone who consulted a ‘life coach’ to improve her life. For questions 16–20, choose the answer (A, B, C or D) which fits best according to what you hear.

Interviewer: My next guest is Brigid McConville, a journalist who decided to get herself a ‘life coach’. Brigid, what made you do it and what is a ‘life coach’?

Brigid: Well, all was not entirely well with my life. Nothing drastic: I just felt ‘stuck’ and in need of change, both on the work front – too much to do, too little time – and at home – ditto. I wasn’t miserable enough for therapy or counselling. I simply wanted to get a little more from life. Until recently, the options for someone in my situation would have been extremely limited. Now, however, legions of ‘life coaches’ are out there, ready and waiting to come to the aid of the frustrated and down-at-heart. For about £40 a session, your personal coach will telephone you once a week, and spend half an hour talking to you in an effort to help you sort your life out.

Interviewer: But isn’t this just another self-improvement fad? Like all the self-help books and tapes?

Brigid: Well, I was a bit dubious myself, but I decided to try it. I booked a course with Fiona Harrold, a leading British coach. She identified my anxieties almost immediately. Within half an hour of our first conversation, I found myself agreeing that the first thing I had to tackle was my deeply ambivalent relationship with money. Yes, of course it was rooted in childhood – but what could we actually do about it? Fiona is a passionate advocate of self-belief and, with her characteristic verve, she told me I had to carve out a whole new way of thinking about myself. I must see myself as ‘a magnet for money’, she said. And she told me: ‘Consider yourself someone to whom cash flows effortlessly. Why shouldn’t you have an easy life, an abundance of pleasure, leisure and luxury – and all without feeling any guilt?’

Interviewer: How did you react to that?

Brigid: Well, it seemed such a preposterous idea that I laughed out loud down the telephone. But, undeterred by my scepticism, Fiona told me to suspend my disbelief, and gave me a clutch of positive affirmations with which to brainwash myself into readiness for riches. She told me to repeat the following words whenever possible: ‘I, Brigid, am now ready to have the ideal life that I deserve.’ Doing this, I found, cheered me up no end.

Interviewer: What else did she tell you?

Brigid: Well, subsequent sessions were more practical. First came the mandatory de-cluttering – she told me to throw out as much unnecessary jumble and rubbish as possible, clearing space for all the goodies to come – once the money started to roll in. Then we began trying to cure my personal finance phobia; I dutifully did my sums, and started saving something, however small, every month. My work also came under close scrutiny, too, as I made up my mind to concentrate on jobs that really interested me. Exactly which issues you tackle during coaching is up to you. According to Fiona, most people want to get organised at home and at work, make the most of their abilities and sort out money problems. She reckons that building up confidence is vital. She
really does believe that people are capable of doing anything they want to do, and that all that stands in their way is childhood conditioning.

Interviewer: So what did you get out of it all? And would you recommend it?

Brigid: Well, coaching makes you get on and do all those things you've put off for so long, because there is the deadline of the next session. If you don't act in time, your coach probably won't want to speak to you. So coaching is hardly a soft option. But for me, it has provided a great boost. There have been no instant miracles, but things are looking up at work and financially, money and I are definitely on better terms. I still have my doubts about the 'me first' approach - but, then again, it is a healthy counterbalance to the 'me last' way of thinking I am used to.

Interviewer: Thanks, Brigid. Now, if you want to find out more about life coaches ...

**TEST 1, PART 4**

Part 4 consists of two tasks. You will hear five short extracts in which people are talking about cities they have visited. Look at Task 1. For questions 21–25, choose from the list (A–H) why each speaker visited the city. Now look at Task 2. For questions 26–30, choose each speaker's opinion of the city from the list (A–H). While you listen, you must complete both tasks.

**Speaker One**

Of course, you can't get much of an idea of what a place is like from such a short visit, but I wanted to see if it seemed any different after all these years away from it. I went to a few old familiar haunts but I have to say they didn't give me any great feelings of nostalgia. The cathedral is a magnificent building, for sure, but the rest of it ... well, it's not exactly pleasing on the eye. It was busier than I remembered it but all those concrete slabs - what were the designers and architects thinking?

**Speaker Two**

I spent a couple of days there, because the event ran over two days. So I stayed overnight in a hotel they booked for me and very nice it was too. The event itself was pretty uninspiring - it was one of those where you just get to sit and listen to people going on and on rather than getting involved yourself. But in the evenings I was able to wander around quite a bit and get a reasonable impression of the place. It must be an amazing place to live, so much going on and such a lively atmosphere. No wonder people talk about how glamorous it is.

**Speaker Three**

I'd seen it on TV quite a bit and I've got friends who tell me that they really like living there. So when the opportunity to move there came up, I decided to go and check it out, find out if it would suit me. It's one thing to go to a place like that as a tourist, but it's totally different to make your home there. I didn't have long but I found out quite a bit about accommodation, transport, entertainment, all that sort of thing. Everyone I spoke to went out of their way to help me and I got the feeling it was a very welcoming place.

**Speaker Four**

I've been there quite a few times on business trips and I know the place pretty well. A couple of friends of mine had been talking about it, so I thought it would be nice to take them there so that they could see it for themselves. As usual, it was crawling with people, it's on every tourist's must-see list. What with them and all the locals rushing around, it was all a bit much and we were all exhausted by the time we set off home again. There's certainly a lot going on there, but it would take some energy to live there.

**Speaker Five**

One of the things that came up was whether I'd adapt to such a different lifestyle if I was to be successful and move there. It's a good question. On the one hand, it would be a great opportunity, but a part of me found it rather scary. I've been to the place as a tourist, seen the sights and really liked it, but I'm not used to big city life and the prospect is a pretty daunting one. So even if I do get the offer, I don't think I'm brave enough to take them up on it.

**TEST 2, PART 1**

You will hear three different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

**Extract One**

Standard strategies for negotiation often leave people dissatisfied, worn out, or alienated - and frequently all three. People find themselves in a dilemma. They see two ways to negotiate - soft or hard. Soft negotiators want to avoid personal conflict and so make concessions readily in order to reach agreement. They want an amicable resolution, yet they often end up exploited and feeling bitter. Hard negotiators see any situation as a contest of wills in which the side that takes the more extreme positions and holds out longer fares better. They want to win, yet often end up producing an equally hard response which exhausts them and their resources and harms their relationship with the other side.
LISTENING SCRIPTS

There is a third way to negotiate, a way neither hard nor soft, but rather both hard and soft. The method of principled negotiation is to decide issues on their merits rather than through a haggling process focused on what each side says it will and won’t do. It suggests that you look for mutual gains wherever possible, and that where your interests conflict, you should insist that the result be based on some fair standards independent of the will of either side. The method of principled negotiation employs no tricks and no posturing. It shows you how to obtain what you are entitled to and still be decent.

Extract Two

Reporter: Walking into Roly Curtis's clay-processing shed is to rewind to the Industrial Revolution of the early 19th century. An apparition covered in drying clay dust silences the trundling cog wheels and whirring fan belts to greet you in the gloom. Letting in some light, the bustling 56-year-old Roly opens the wooden swing door at the rear of the red-brick building. The tracks of an old narrow-gauge railway slope away into a meadow thick with hawthorn, primroses and teasels. Like his father and grandfather before him, Curtis winches load after load of hand-dug clay from an open cast pit 365 metres away to supply his pottery. I asked him about the history of the pottery.

Roly: It was started in 1831. At first, the company was making simple horticultural containers, such as plant pots. It also made domestic ware: baking bowls glazed in cream on the inside with a brown ring around the top, bread crocks, milk jugs and cream 'settling' pans. But the business began to decline. With the advent of the plastic bowl in the late 1950s - a death blow to potteries nationwide - my father, by then nearing retirement, survived by laying off his remaining four staff and by producing more unusual pots. I worked as an industrial chemist until the lure of the clay proved too strong. I was in my early thirties when I took over here and I've been working alone ever since, making mainly horticultural ware.

Extract Three

If people have one dominant image of the great silent comedian Harold Lloyd, it is probably of a bespectacled figure either dangling from a clock, many storeys above the streets of Los Angeles, in 1923’s Safety Last, or else clutching girders, in the same town, at similar altitude, as in Never Weaken, 1921.

He made his screen debut as an extra in 1912, and the following year he met another extra, Hal Roach. The pair created Lonesome Lake, an aggressive figure who, in the year 1916-17, proved a moderate hit. As Lloyd later put it, 'I was quite successful, but not really good.' This changed in 1917, however, when either Lloyd or Roach - history is divided - hit on the idea of making the former don horn-rimmed specs, and reject stylisations in favour of normality. Far more than Charlie Chaplin, or even his other chief rival Buster Keaton, Lloyd was now someone with whom audiences could readily identify. For the next ten years, Lloyd could do no wrong. Audiences flocked to see his character save the day through his combination of lateral thinking and preternatural physical prowess. But the double onslaught of cinematic sound and the Depression of the 1930s proved fatal to Lloyd's career. His first talkie, Welcome Danger (1929), was a hit, but it was to be his last: he was instinctively a visual performer, and his indomitable optimism was now incongruous.

TEST 2, PART 2

You will hear part of a radio programme in which the history of Ty-Phoo Tipps, a brand of tea that is well-known in Britain, is described. For questions 7-15, complete the sentences with a word or short phrase.

In 1820, 24-year-old William Sumner took over an old family grocery and druggist's shop at the top of the Bull Ring in Birmingham. Ten years later, William also had a shop in nearby Coleshill and, in 1835, he is listed as a Grocer and Tea Dealer in the National Commercial Directory. All the tea sold at that time came from China.

William brought his elder son, John, into the business in 1845. By 1852, William Sumner and Son were listed as tea and coffee dealers, but it would be many years before they could concentrate solely on tea. William later gave the business to his two sons, but in 1863 they decided to go their separate ways and John took premises at 98 High Street, Birmingham.

In Ceylon (now Sri Lanka) a serious disease affected the coffee industry and tea became a prime crop. By 1875, tea from there was being exported to Britain and this was to be important to the Sumners. John Sumner's son, also called John, joined the business and, due to the construction of a railway tunnel, they had to move to 25 and 26 High Street, Birmingham. At the turn of the 20th century, father and son had a flourishing business which now included wines and spirits, as well as groceries. They had six travellers and 20 horses and a range of vans - life was good.

For a long time, Mary, young John’s sister, had suffered from indigestion. One day someone sent her a packet of tea which was different from that sold in the family business. Its particles were very small and, whereas large-leaf teas tended to aggravate her problem, this one promised a cure. She decided to try it and to her delight found that it gave her great relief; she then offered the ‘remedy’ to other people who suffered from indigestion and they too benefited. Mary told her brother enthusiastically about the tea and asked why Sumner did not sell it.

This was the starting point of a great adventure, although when John told a friend, a wholesale tea
merchant, of his intention to buy 30 chests of the tea, he said that the public would not buy tea which looked little better than dust. Nevertheless, John went ahead with his purchase, but instead of selling it loose over the counter, he decided to put it in packets and sell it under a brand name.

John set himself three criteria in choosing the name: it must be distinctive and unlike others; it must be one which tripped off the tongue; and it must be one which could be protected by registration. Finally, he came up with the name 'Ty-Phoo' Tipps - it had an oriental sound, was alliterative with tea, and whilst the name Tipps could not be registered, Ty-Phoo could and was. The double 'p' in Tipps first occurred as a printer's error, but John decided to stick with this spelling.

The first cardboard packets were filled by girls using scoops, who then weighed them before gluing and sealing them. In the first week of production in 1903, they packed 260 kilograms of Ty-Phoo Tipps. To encourage customers to buy his new brand, John offered each purchaser of half a kilo of Ty-Phoo Tipps a generous jar of cream. Soon many customers were drinking the new tea. They discovered that, although it was slightly more expensive, it was more economical and its beneficial digestive qualities gave it great appeal. Other traders also wanted to buy the new brand and John founded a wholesale agency. He took a shop in Corporation Street, Birmingham's most important shopping street, and had a row of girls standing inside the window, packing tea for passers-by to see, whilst inside the shop, tea was served with cream and biscuits.

In 1905, John went to Ceylon and brought back 200 chests of tea, mainly the small-leaved variety known as fannings. He drew attention to the fact that his tea came from the edge of the leaf and did not contain the tannin from the fibrous stalk; he also claimed that the leaf-edge tea could produce 80 more cups per pound of tea than the large-leaf tea. From 1906, John Sumner was having his own special Ty-Phoo teapots made for sale, and during that year he introduced picture cards, similar to cigarette cards, and inserted them in the packets of tea.

In 1932, John Sumner received a knighthood in recognition of his charitable work. When he died in 1934, each of his 346 employees benefited under his will.

TEST 2, PART 3

You will hear an interview with someone whose family spent a year living without television. For questions 16–20, choose the answer (A, B, C or D) which fits best according to what you hear.

Interviewer: Miranda Ingram and her family were avid TV watchers until the day when they found themselves without a television. Miranda, how did that come about?

Miranda: I would love to be able to say that this was because I flung the set through the sitting room window or sold it, but the truth is that circumstances deprived us. We moved to the middle of nowhere, surrounded by mountains, to an ancient cottage, which had never had a TV point. Unbelievably, perhaps, in the 21st century, our options for getting plugged in were remarkably sparse. We could have spent a fortune laying cables to the nearest village and joining their communal aerial, which sent fuzzy pictures every time it rained - and we're talking Wales here, so rain is not a rare occurrence. And any time strong winds or stray animals knocked it out of kilter, the entire system went down for days. Or we could have got satellite television, but when a satellite technician arrived, he looked round at our mountains and saw not breathtaking natural beauty but obstacles. So neither option seemed worth the trouble.

Interviewer: So what was it like to be a family without a television?

Miranda: Well, we trained ourselves not to look at the TV listings so we wouldn't sigh over what we were missing and started to revel in our moral superiority. 'Did you watch ...?' people would begin, and we would watch their jaws drop as they wondered what on earth we did, half way up a mountain with two small children and no television. At the risk of sounding unbearably smug, we did indeed read more books, listen to more music, and play more board games. And we sat outside and watched the sun set or merely had an early night. Most significant, however, was simply discovering the untold long, pleasant and potentially fulfilling hours there are in an evening.

Interviewer: Surely, there must have been some downside?

Miranda: At times, I must admit, we did feel like cultural oddities. Television enters the language and we didn't know what people meant when they compared someone to an apparently well-known character, or when they used what was presumably a catchphrase from a popular programme. And my husband and I are confirmed news junkies, so we really missed the television when it came to big news events. There are certain stories where television pictures tell more than any amount of radio and newspaper. But like any mild addiction, after an initial withdrawal, before long you hardly give it a second thought.

Interviewer: So why, since you were evidently enjoying life without television, did you get connected again?

Miranda: Mmm, you may well ask. Well, it was my husband who persevered with the satellite option. Not, I'm convinced, because he missed the broadcasts so much. More because he missed playing with the remote control in the way that men love to. Anyway, I went...
along with it because I’m certainly not one of those anti-
TV types that believes the box to be the source of all
modem evil: there are lots of interesting and rewarding
programmes for both adults and children, and television
is a perfectly good ingredient of a well-rounded life. But
its insidiousness lies in its being an easy option – like
a ready meal – which seduces you into forgetting the
rewards that come from putting a bit more into life. So I
must say that when the day arrived for our connection,
I was apprehensive, terrified that this thing in the corner
would dominate our lives.

Interviewer: So how have things turned out? Are you
and the children TV addicts again?

Miranda: Well, amazingly, now we have our TV back,
the children can take it or leave it. Inadvertently, it
seems, our year’s abstinence must have coincided with
their habit-forming years, so it’s a habit they don’t have.
Occasionally they slump, but often they’ll switch on
for ten minutes before announcing it’s ‘boring’ and
rushing off to do something else. I even find myself
proposing half an hour’s viewing as an activity, but if
they suspect it’s because I want to sneak off and do
something without them, they are very unlikely to agree.
We do watch television again, of course we do, but it is
no more than an option among others. We even watch
rubbish from time to time, but now it’s because it has
been one of those days when deciding to vegetate is a
deliberate choice, not just a habit.

Interviewer: That’s interesting. Thanks, Miranda. After
the break, we’ll be discussing the subject of television
and its impact on our lives with ...

**TEST 2, PART 4**

Part 4 consists of two tasks. You will hear five short
extracts in which people are talking about some
unexpected news. Look at Task 1. For questions 21–25,
choose from the list (A–H) what the news involved. Now
look at Task 2. For questions 26–30, choose from the list
(A–H) how each speaker feels with regard to the news.
While you listen, you must complete both tasks.

**Speaker One**

Jack phoned and told me that apparently Helen had
taken offence at something I said in the meeting last
week. I thought she seemed a bit odd the last time I saw
her but she didn’t say anything to me. Anyway, it seems
that she thought it was so awful that she never wants
to speak to me again. Well, to be honest, I couldn’t care
less, she’s always falling out with people, and I can’t
be bothered even to think about it. I have no desire to
spend any time with her if I can avoid it.

**Speaker Two**

How did I find out? Well, he sent me an email saying
that the whole thing was off. No explanation, no reason
given, just the simple fact. Fortunately, I haven’t lost any
money on it because I hadn’t got as far as spending any,
I was still at the planning stage, but that isn’t the point
really. I’d had it in the diary for ages, it was all fixed and
I was looking forward to it. Ah well, never mind, there’s
no point getting cross about it and I guess he’ll tell me
his reasons soon enough. But it’s a real shame.

**Speaker Three**

Well, it was never about the money, because that
wouldn’t have been any different, it was always about
the chance to branch out, do something different for
a change. But it wasn’t to be. I must say I was taken aback
when I heard because I’d been expecting to get it. I’d
certainly been given the impression that it was mine
if I wanted it. Well, I’d clearly been misinformed and
someone else got it instead of me. But maybe it’s for the
best. I was getting quite nervous about how I’d manage
and now I don’t have to worry about that, I can just go
on as before.

**Speaker Four**

Michelle phoned me completely out of the blue, saying
she was living in some very nice new place now and
asking if I’d like to use it while she was away. Well,
funnily enough I’d been planning to go over there
anyway so it was a very nice coincidence. She’s always
been very generous to me and done me lots of favours
like that over the years. I thanked her and said I’d take
her up on it. I’ll be very interested to see this new place
and there are lots of other things I’d like to find out too,
such as what exactly she’s doing now and how she’s
come to be living there.

**Speaker Five**

It’s not every day you get the chance to go to something
like that as someone’s guest, so I was anxious to grab
the opportunity. Apparently, she gets to do that quite
often because the company she works for has some kind
of involvement in it. I hadn’t realised that. I wish I was
in that position; she gets to go to these things all the
time, lucky her! Of course, I’ll have to dress the part, but
I imagine I can borrow something. I don’t want to let
myself down, do I?
TEST 3, PART 1

You will hear three different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

Extract One

Pessimism is deeply ingrained in the British psyche. Pessimism is the natural British condition. There is nothing we relish so much as some bad news. Pessimists never expect their holiday plans to run to schedule. When the plane is delayed at the airport, they sigh: ‘I know this would happen.’ When their bags go missing, they accept the loss with stoicism, reasoning: ‘It had to be me.’ Our administrators are forever being pressed to disclose their ‘contingency plans’ and ‘Plan B’. Plan A is never expected to succeed.

This national trait starts in childhood with the Christopher Robin stories. Eeyore, the pessimistic donkey who is always certain his tail will fall off, appeals immediately to the young British reader. He connects with our melancholy, phlegmatic side. Irony, on which so much distinctive British humour is based, has pessimism as its prime ingredient. It thinks the worst.

Extract Two

We are all living in the past: the idea of ‘now’ is an illusion. The discovery, reported by a team of scientists, has the bizarre consequence that your brain is collecting information about the future of an event before it puts together what it thinks it saw at the time of the event. Our brains seem to work in a similar way to the slightly delayed broadcast of live TV shows to provide an opportunity for fast editing changes. The delay with which our brains process visual information has now been measured by scientists, providing new insights into how we use vision to make sense of the world.

Human perception of the outside world seems to be delayed by a minimum of 80 thousandths of a second. This is comparative to live television, which can be broadcast after a delay of about three seconds to allow for editing. ‘What you think you’re seeing at any given moment is actually influenced by events in the near future,’ the scientists say in their report. They used a technique called ‘the flash-lag phenomenon’, which acts as a visual illusion to the brain. They discovered that human brains seem to develop conscious awareness in an ‘after-the-fact fashion’, analysing information from both before and after an event before committing to a decision about what happened.

Extract Three

Thomas Edison, the doyen of inventors, said it first: ‘No sooner does a fellow succeed in making a good thing, than some other fellows pop up and tell you they did it years ago.’ His rueful observation reflects a fact that anyone who has a good idea will run into soon enough: that creativity is such a precious commodity that when even a tiny bit of it appears, people instantly want to lay claim to it. For most of recorded history, having a bright idea was no protection against being ripped off by the unscrupulous. It is not a whole lot better now, but there is something that, in theory at least, makes sure that the credit and the money for the invention go where they are due: patents.

The earliest-known English patent was granted to John of Utynam, a Flemish stained-glass maker in 1449. John received the same privilege as those granted an English patent do to this day: a 20-year monopoly to exploit the fruits of his ingenuity. In return, he was required to teach his process to native Englishmen. That, too, is still part of the philosophy behind the modern patent: that it doesn’t just encourage innovation, but also the spread of that innovation. Inventors don’t actually have to hold classes to teach everyone else how to make what they have invented, but they do have to disclose how to do it. And what trouble that has caused ever since. For by revealing exactly what you have done and how, you are putting your intellectual jewels right where other people can get them. Not only that, but by stating what is new about your invention, you are revealing your likely marketing strategy.
James and some friends in his party moved on to attempt panning ‘gems’ from mineral fragments; others followed the site’s history, ecology and geography trails. I spoke to James’s headmaster, Michael Halls of Turnditch primary school near Derby, who was accompanying the group. He told me that the National Stone Centre is a splendid teaching resource. It helps teachers to teach children all sorts of skills, from observation and looking behind the obvious to hands-on activities, such as dry-stone wall building and making plaster casts of fossils. He told me that it also helps children to appreciate what a changing world we live in. Furthermore, many of the activities there fit perfectly into the National Curriculum, although for the children it’s more like an exciting outing than a lesson.

That sums up the philosophy of Britain’s 25 or so interactive science and technology centres built on the foundation of Launch Pad, the first interactive gallery at the Science Museum in South Kensington, London, which was opened in 1985. I visited another example. On the site of three disused dry docks in Tiger Bay, Cardiff, Wales, a £7 million pound temple to science and technology called Techniquest has been built. It houses 160 exhibits and science ‘interactives’; experiments which people of all ages can try out for themselves. The complex incorporates a 35-seat planetarium, a 100-seater science theatre, a science shop, workshop and galleries. The success of Techniquest has been based on experiments involving liquids that you can cut, bubbles you can walk inside and structures that roll uphill, and a philosophy against the ‘don’t touch’ exhibits of traditional museums. The centre started from the premise that it wanted to change people’s attitudes towards science and technology and the idea is that people of all ages have to use all their senses to discover the fun of finding out about science and technology.

At Techniquest, you are as likely to see a granny as an eight-year-old swirling around, under discreet supervision, in a specially adapted dentist’s chair to experience the pull of centrifugal force, or people making odd sounds down a 15-metre-long steel tube to observe how sound waves can clash and distort one another. The favourite exhibition is Puff the Pneumatic Dragon, a huge steel creation in Welsh green and red, whose tongue, wings and claws respond instantly to the fingertip controls of visitors. Puff’s ‘arteries’, the hydraulic tubes and electronic circuits that make him respond, are laid out for all to see. It may not be a formal lesson in control systems, but you cannot fail to learn.

And that is true of all the interactive science and technology centres throughout the country.

**TEST 3, PART 3**

You will hear an interview with someone who reviews hotels. For questions 16–20, choose the answer (A, B, C or D) which fits best according to the text.

Interviewer: I’m talking to Paddy Burt, who has a weekly hotel review column in a national newspaper and who has just compiled a collection of those reviews for a forthcoming book, Paddy, when you go to a hotel to review it, what’s your attitude?

Paddy: I always have high hopes – a ‘bet this one’s going to be good’ feeling. But you never can tell. Hotels that look so idyllic in one of the guides can be a terrible letdown, which is why readers who say they enjoy the column invariably add ‘particularly the bad ones’. For example, I recently got this letter from a reader, who says: ‘It used to be every other week that you gave some poor hotelier a bashing. Now it’s a rare treat to read about one you’ve been severely critical of, and that’s a pity since I love it when you lay into a pretentious but bad one. Of course, it’s helpful when you recommend a good hotel, but, for entertainment’s sake, do try to find some awful ones, too.’

Interviewer: So are you always aiming to find fault? Are you glad when you find something you can be critical of?

Paddy: I don’t have to try. And while I’m always happy to slam into any pretentious hotel that doesn’t come up to scratch, it’s a different matter when the people are nice and their hotel isn’t. I still have to write about it and sometimes it hurts. Hotel-keeping, it has been said, is akin to show business and, in the ones I like best, there is always a leading man or woman who is sometimes so good I think he or she has missed their true vocation. Such hoteliers usually have a sense of humour. They may not like what I have written about them, but will respond in a good-humoured way. They are professionals. Many of them have become friends.

Interviewer: What kind of hotels do you prefer? Is it possible to generalise about that?

Paddy: Well, I admit I have a penchant for owner-run hotels; they are more personal than the chains. With a few exceptions, I like the owners of small hotels. Which is why I’ve had such fun researching my book of review pieces that have appeared in the newspaper – calling them if they haven’t responded to the questionnaire I sent them and either telling them who I am or, if I think they’re going to shout at me, pretending to be the assistant I haven’t got, Emily. ‘She didn’t give us a very good review, did she?’ some said. Well, no – but maybe they have since made improvements and would like people to know about them? Thus encouraged, the majority of these hoteliers have entered not just into the
book but into the spirit and have contributed interesting behind-the-scenes stories.

Interviewer: So some of the hotels you reviewed and wanted to put in the book haven’t been included?

Paddy: That’s right. There’s one, for example, where the owner said – I recorded all the calls – ‘After insulting us and lying in her article, there is no way we would help her perpetuate her grievances against the world in a publication.’ To specify the lies, he punched on a remark I had made expressing surprise on being served certain vegetables in his restaurant. ‘She doesn’t understand proper food,’ he said. I was enthusiastic about it, actually, and if he wasn’t being so disagreeable, I would have liked to include his hotel in the book. On and on he went. ‘Since her visit, we’ve noticed that a lot of people read her articles and then cross hotels off their potential list as a result of what she’s said. They then go to hotels where she’s been fawned over and where probably won’t be fawned over. We’ve also noticed she prefers staying in hotels that are almost empty because that’s when they have time to make a fuss of her.’ Actually, being fawned over is the last thing that I want.

Interviewer: So your column can provoke quite a reaction, then?

Paddy: Oh, yes. In fact, the same owner also said: ‘After she stayed here, we had four hotels asking for her description. They wanted to know what car she was driving and what credit card she had. Unfortunately, we couldn’t give a description because she’s fairly nondescript.’ But the peculiar thing is that when it finally clicked that being in the book wasn’t going to cost him a penny, he said he wanted to be included. Maybe it was because he remembered that I had remarked on his resemblance to a much-loved comedian, sadly now dead. I declined his kind offer.

Interviewer: I can see why. Paddy Burt, thanks for talking to me.

TEST 3, PART 4

Part 4 consists of two tasks. You will hear five short extracts in which people are talking about leisure activities they take part in. Look at Task 1. For questions 21–25, choose from the list (A–H) what the leisure activity involves for the speaker. Now look at Task 2. For questions 26–30, choose from the list (A–H) what each speaker particularly enjoys about the leisure activity. While you listen, you must complete both tasks.

Speaker One

The key to it all is that we all get together every week, not just off and on, and that makes it a very nice fixture in my life. It’s the social side that matters to me, being with that bunch of people. And we’ve now been doing that for quite some time, so it’s a very established thing. Of course, we have serious discussions, and there are important decisions that we have to agree on as a committee. But it’s great fun too and we all go back a long way now. They’re some of my very best friends and it’s great being with them.

Speaker Two

It started off as just a bit of an interest, but gradually it began to take over and I started doing it instead of other things I used to do. I used to have a range of hobbies that I did from time to time, but all the others went out of the window once I got involved with this. Friends say I’ve become obsessed but as far as I’m concerned, it’s all time well spent and I go into another world when I’m doing it. What I do to earn a living is satisfying but it’s also very demanding, and exhausting, and this is a complete antidote to that. I switch off totally when I’m doing it.

Speaker Three

I think it’s a very worthwhile cause and I was very keen to get involved once I heard about it from someone at work. The organisation can’t function without contributions to keep it going, and that’s my part. I haven’t got a lot of time to dedicate to it, so it’s a question of being organised. I’ve got a list of people to contact and I work through that bit by bit, sending out a few emails from time to time. It’s not the biggest thing in the world to do, but it gives me the nice feeling that I’m making my own contribution to something that needs doing.

Speaker Four

Before I took this up I could never have imagined getting up in public and doing such a thing but now it comes naturally. I had to start from scratch, it was all totally new to me, but I’d always had a secret wish to learn how to do it, and finally I got round to it. I didn’t find it all that hard actually, and a bit of regular practice is all I need now. It’s a tremendous joy to have got really good at something you haven’t done before, and I’m so glad I finally decided to do it.

Speaker Five

Well, I got some of the best equipment – second-hand, otherwise I couldn’t have afforded it – and found a good venue. Putting on this kind of thing is easy if you have a clear idea of what you want to achieve. The things I put on aren’t massive, they’re for a small audience that wants to spend time among like-minded people who enjoy the same kind of thing. So I book good people and do a bit of publicity and so far they’ve all been successful, and just about viable financially too. The great thing is when people tell me at the end how much they’ve enjoyed it – that makes it all worthwhile.
TEST 4, PART 1

You will hear four different extracts. For questions 1–6, choose the answer (A, B or C) which fits best according to what you hear. There are two questions for each extract.

Extract One

Most people would admit that they would like to be more confident, more at ease with themselves. So what is this elusive thing we call confidence? We all have an idea what we mean when we talk about it. One dictionary describes confidence as ‘boldness’, but that somehow doesn’t seem to be quite right. It isn’t boldness we are seeking. Self-assurance seems to be more like it. We want to be able to handle or be comfortable in any situation.

Confidence has a lot to do with our relationships with other people. We don’t want to feel inferior to anyone. We don’t want to be bullied by anyone. We want to be able to walk into any roomful of people and feel that we are just as good as any of them – and know that we are just as good as any of them. Perhaps this is all very obvious. Of course we all want these things. Yet wanting and having it is very different. And if not all of us have confidence, if we haven’t been born with an abundance of it, we must set about obtaining more.

Extract Two

William Goldman, winner of two Oscars for his screenplays, is also widely known for Adventures in the Screen Trade, his spetectic observations on the movie business. His latest book, Which Lie Did I Tell?, covers his professional heartaches since the last book. Goldman’s attitude to Hollywood and his principal grouch remain the same: the screenwriter takes the rap, the director takes the credit, the stars take the awards. Actors’ egos come in for stick, and even when they are being modest, Goldman’s insincerity detector is working away, perhaps too industriously. For an idea of Goldman’s view on directors, you have only to refer to the index, where under ‘directors’ there are entries for ‘fear of’, ‘as lacking vision’, ‘media attention to’ and ‘as screwing things up’.

I would have liked more about Goldman’s real, as opposed to film, life. With the glimpses he allows – a lonely child weeping inconsolably on a visit to the theatre, a desk-bound adult in awe of men of action – he suggests that he nurtures his insecurities as a resource. ‘I think I have a way with pain,’ he writes. ‘When I come to that kind of sequence I have a certain confidence ...’. Perhaps he really likes the pain of the business, even the dismaying fact that no one knows who writes the movies. He can suffer anonymously in a trade in which his words might belong in anyone’s mouth.

Extract Three

At the height of his powers in the 1960s, James Brown, the ‘Godfather of Soul’, styled himself the hardest-working man in show business. Brown, it was claimed, worked 364 days a year, criss-crossing America from gig to gig by bus and train. On a number called Night Train, Brown played the role of conductor, shouting out the stops along the way: Miami, Florida; Atlanta, Georgia; Raleigh, North Carolina; Washington DC, ‘oh, and Richmond, Virginia, too’. The song was so successful that he followed it with Mashed Potatoes USA, repeating the trick with a new set of names – New York City, Boston, Buffalo, ‘going straight down the road, gonna stop at Cleveland, Ohio ...’. Listening to these songs as a teenager, I was enthralled. More than just arbitrary lists of places, they were celebrations of America.

For anyone growing up in Britain in the 1960s, America was an object of romance forged in song, a place where the girls were prettier, the skies bluer, the cars bigger, the action harder and faster and more intoxicating. These songs described a vista of possibilities that found no equivalent in British music. They hinted at a vastness, a variegated landscape and a range of experiences that demanded to be celebrated. Even to the Americans, it seemed, America was exotic. They believed its own mythology, they got excited about just being there, and if they were excited by it, how could I fail to be so?

TEST 4, PART 2

You will hear part of a radio programme about toys, in which the development of a famous toy called Meccano is described. For questions 7–15, complete the sentences with a word or short phrase.

Frank Hornby, creator of Meccano, was born in Liverpool in 1863. He was one of the seven children of provision dealer John Hornby and his wife, Martha. He married Clara Godefrey in 1887 and they had three children, two boys and a girl. Although Frank worked as a book-keeper and cashier for a meat importer, and became chief managing clerk, he spent much of his spare time inventing things, a hobby stemming from childhood.

One of the books Frank had been given when a young boy, Self-Help, by Samuel Smiles, told the stories of famous inventors, and outlined the difficulties they faced before they reached success. It had a lasting influence on him. The story that fascinated him most was of Plaisy, who invented a white glaze for earthenware, but had many failures on the way. Deciding to be an inventor was one thing; how to set about it was another. He thought he might develop a machine to solve the problem of perpetual motion. Through experiments and study of the principles of mechanics, he learned many skills, but had to abandon the project and turn to other ideas, such as a submarine which, when placed on the
water submerged itself, was propelled for some distance under water, but then, alas, failed to re-emerge. He lacked adequate tools in his small workshop, but was never discouraged.

As he gradually accumulated more tools, his ideas turned to interchangeable parts which could be used for a variety of purposes – here was the germ of the Meccano system. After he and his wife Clara had boys of their own, he delighted in making mechanical toys for them. One Christmas Eve, during a long train journey, he thought of his workshop and the problem he had in getting small parts for a crane they were constructing. Later he wrote, ‘I felt that what was required were parts that could be applied in different ways to many different models, and that could be adjusted to give a variety of movements by alteration of position, etc. In order to do this, it was necessary to devise some standard method of fitting one part to any other part; gradually there came to me the conception of parts all perforated with a series of holes of the same size and at the same distance apart. Such parts I realised could be bolted up to a model in different positions and at different angles, and having done their work in one model could be unbolted and applied to another.’

Gradually his ideas clarified, but little did he think that they would change the rest of his life, and result in a hobby that would give hours of pleasure to boys of all ages, in all parts of the world. Enthusiastically, he started to put his ideas into practice, first making strips from a large piece of copper, which was soft and easy to work. He decided that all the strips would be one and a quarter centimetres wide, with equal-sized holes along the centre at one and a quarter centimetre intervals. At first he made a strip six and a half centimetres long, then a 14 centimetre strip and so on, up to 32 centimetres, which seemed to him an enormous part. The measurements have never been changed since. Similarly, he had to make his own nuts and bolts, and his own angle brackets, axles and wheels – it was a long job, but it was a great day for Frank and his boys when they assembled their first Meccano crane. He was so sure his system was good that he consulted a patent agent and obtained an English patent on 9th January 1901. Foreign patents followed.

His invention was originally called ‘Mechanics Made Easy’ and was marketed by Hornby and his employer, D.H. Elliott, trading as Elliott and Hornby. The trademark Meccano was registered in 1907 and Elliott and Hornby was sold to Meccano Ltd in 1908, Hornby becoming a director. In 1914, Meccano Ltd moved to a purpose-built factory in Liverpool, the company’s home until 1979. Over the years, different Meccano sets were introduced, each set converting by means of an Extension Pack into the next larger-sized set. Eventually, there were over 300 individual Meccano parts.

Hornby Clockwork trains arrived in 1920, electric ones in 1925. Other products followed, including speedboats, aeroplane and car constructor outfits and Dinky Toys, which were launched in 1933. When he died in September 1936, aged 73, Frank Hornby was a millionaire.

**TEST 4, PART 3**

*You will hear an interview with someone whose work is concerned with the design and marketing of products. For questions 16–20, choose the answer (A, B, C or D) which fits best according to what you hear.*

Interviewer: Welcome to the world of visual planning. I’m in the offices of a London design firm, where design consultant David Muir has just finished conducting a session with a group of women on the subject of cleaning products. David, tell me exactly what it is that you’ve been doing.

David: Yes, well, visual planning usually unites a designer with a manufacturer to construct an appropriate image for a product. But in the age of the focus group, when garnering opinions from members of the public at sessions with small groups is almost an industry in itself, the process has been short-circuited. Today, shoppers are being asked to design the perfect product themselves. In the three-hour brainstorming session I’ve just done, a dozen housewives and working mothers were asked to unleash their cleaning foibles, hates and woes, and possibly change the way such products are packaged and sold.

Interviewer: Is there anything about cleaning products that poses particular problems when it comes to selling them?

David: Research has exposed the world of soaps, bleaches and powders to be a confusing mass, a ‘many-headed monster’, so cluttered with scientific jargon and swathed in lurid packaging as to be often unintelligible. Despite enormous annual advertising budgets, the congested market is failing to bloom as healthily as manufacturers might wish. To arrest the crisis, my firm has been called in. Firstly, we filmed shoppers dithering in supermarkets over washing powders. Stage two was the focus group I’ve just run.

Interviewer: Tell me about what kind of things you did in this session.

David: Well, for example, at the back of the room, scores of products were on display. The women were asked to put them into groups – what we call a ‘brand-mapping’ exercise – and select any favourites. Many of the brands elicited complaints that they are ugly and confusing. I noted comments like: ‘The products don’t say clearly what they do’, and ‘I don’t want all this science’, and ‘I spend quite some time down that aisle’. Then I just
grape what I know’, and ‘I don’t understand the difference between concentrated and non-concentrated products, or biological and non-biological’.

Interviewer: So, having got their views, what was the next step?

David: Then I asked them to imagine how they would want a cleaning product to make them feel. I split the women into three groups and got them to tear up magazines and fabric samples, forming giant collages on boards to represent the colours, textures and images of their ideal cleaning goods. And the finished boards – a mass of soft lilacs and mauves, fruit and flowers and images of homely comfort – represented a dramatic shift from the way these goods are normally presented. There are no ‘germ-busting’ explosions.

Interviewer: So what have you concluded?

David: I’ve concluded that, as I suspected, the missing ingredient when it comes to the marketing of cleaning goods is emotion. Research already shows that it is not an enjoyable sector for shoppers. The accepted belief is that when people buy detergents, there is low emotional involvement, that they are on automatic pilot. But our research shows they want to have more fun, they want products to be about their lifestyle. It’s my belief that the visual dimension is vital. Research shows that 73% of purchase decisions are made in the store. But no one is really considering the consumer’s emotional needs. That’s why in this session, I asked them to express what they feel in a visual sense and create three perfect brands. There’s an opportunity for genuine innovation here, to respond to consumers’ emotional side. People don’t want all this industrial language any more. What we’re doing here is extremely radical.

Interviewer: So, a successful session then?

David: Very much so.

Interviewer: OK, now I’d like to move on to another aspect of your work. When it comes to ...

**TEST 4, PART 4**

Part 4 consists of two tasks. You will hear five short extracts in which people are talking about their jobs. Look at Task 1. For questions 21–25, choose from the list (A–H) what each speaker likes most about the job. Now look at Task 2. For questions 26–30, choose from the list (A–H) what each speaker dislikes about the job. While you listen, you must complete both tasks.

**Speaker One**

Well, some people would probably regard it as rather dull, but it suits me fine. I’m happy just to go in every day and do as I’m told; I don’t have any great ambitions to rise up the chain or anything like that. I sort out customers’ problems all day long, and you have to be pretty patient to do that, but I am. I have a pretty high level of skill in that particular thing and I get very well-rewarded for it, which is the main thing for me. The place is very poorly run, which can be very irritating as it leads to all sorts of mistakes, but basically I just get on with sorting them out.

**Speaker Two**

When you’re in charge of anything, you’re bound to upset some people, it goes with the territory, but it’s a position that comes naturally to me. I like the fact that my decisions matter and I like to think I’m good at running things. If something goes wrong, I try to make sure I do something about it myself, not just blame other people. The downside, though, is that I tend to take on too much. Some days are a nightmare as I rush around trying to get everything done.

**Speaker Three**

Well, we all get along very well in the department, which is just as well because otherwise we’d all be pretty fed up every day. The people at the top think that it’s their role to hand out orders and tell people off all the time, so we’re under a fair bit of pressure from that direction. They have no idea how to treat people, to be honest. If we talked to the customers like that, the place would soon go bust! We have a laugh actually, and that’s what makes going to work enjoyable. We don’t let the pressure get us down, we have fun.

**Speaker Four**

I took the job because I felt I wasn’t being stretched in my previous place. I wanted to realise my potential, do something that enabled me to show what I was capable of. And that aspect is the thing that makes me stay there, because I like having to get to grips with things I haven’t tackled before. This often means working late, trying to find a solution. What I’m not so keen on though is the constant changes of personnel. One day I’m working with one set of people and the next day they’ve all gone and been replaced by a whole new bunch.

**Speaker Five**

What’s really good is not having someone looking over your shoulder all the time. Lots of places are obsessed with their systems and rules and regulations but that’s not the case here. Instead, we’re all left to our own devices and we can just get on with the real work that needs doing. It’s all pretty formal, though, and people don’t have much to do with each other. What really gets me down, though, is how shabby the place is. They should spend some money on doing it up.
KEY AND EXPLANATION

TEST 1

p8–10 PAPER 1, PART 1

FURTHER PRACTICE AND GUIDANCE (p9–10)
For explanations, see the explanations to the questions in the test, which follow.

1 A distant
   C secluded
   B faint
   D far-away

2 A quick
   C abrupt
   B impulsive
   D prompt

3 A like
   C own
   B type
   D self

4 A weighed up
   C set against
   B made up for
   D settled up with

5 A advantageous
   C privileged
   B indulgent
   D gainful

6 A dense
   C inundated
   B filled
   D plentiful

7 A sorely
   C fully
   B utterly
   D appreciably

8 A length
   C while
   B phase
   D course

p8 PAPER 1, PART 1 (TEST)

Note: all explanations in this part refer to the meaning or use of each option most closely related to the question, not necessarily to the only meaning or use of each option.

1 mark per question (Total: 8)

Meeting Marvin Gaye

1 A: If someone is distant, they are not friendly or communicative. The writer is saying that although he found it exciting to work with Ray Charles, he did not find him a very friendly person.
   B: If something is faint, it is not clear or detailed.
   C: If something is secluded, it is away from other people and very private.
   D: If someone is far-away, they are physically a long distance away.

All the options are connected with the idea of distance or being apart from others, but only A can be used to describe a person's personality.

2 D: If you are quick to do something, you do it quickly, especially in response to something. The writer is saying that Marvin Gaye had a good sense of humour and laughed a lot.
   A: If you are prompt in doing something, you do something that you are supposed to do without delay.
   B: If you are impulsive or do something that is impulsive, you act or form a judgment suddenly or because of a sudden desire, rather than thinking carefully first.
   C: If someone is abrupt, they say things quickly and then say nothing more, in a way that is considered rude.

All the options refer to speed, but only D is both appropriate in the context and fits grammatically.
(A might fit the meaning but it does not fit grammatically.)

3 D: If something has something all of its own, it has a quality that is unique to it. The writer is saying that Marvin Gaye spoke in an almost poetic way that was unique to him.
   A: Someone or something of a certain type belongs to a certain category and is typical of it.
   B: A person's self is their normal personality and behaviour, what they are normally like.
   C: The like of something is something similar to or comparable with it.

All the options refer to the nature of something, but only D completes the required fixed phrase.

4 C: If something makes up for something, it compensates for it so that something negative is balanced by something positive. The writer is saying that a positive aspect of Marvin Gaye's personality - his disarming (making people feel friendly towards him) sincerity - was much more important than an aspect of Marvin Gaye's personality he didn't like (his affectations - behaviour that is not natural and is intended to impress).
   A: If you set something against something else, you judge something by comparing a positive aspect of it with a negative aspect or a negative aspect with a positive aspect.
   B: If you weigh up something, you consider it carefully by looking at different aspects of it.
   D: If you settle up with someone, you pay them the money that you owe them.

All the options are phrasal verbs connected with the idea of balancing things, but only C fits the meaning in the context.
5 B: If you feel privileged, you feel that something that has happened to you or been given to you is an honour and you are grateful for it and proud that you have been chosen for it. The writer is saying that he felt this way because he admired Marvin Gaye.

A: If something is advantageous to you, it benefits you or is useful to you.

C: If someone is indulgent towards someone, they have so much affection for them that they allow them to have or do anything they want.

D: If you find gainful employment, you do something which is profitable or earns you an acceptable amount of money.

All the options are connected with the idea of something benefiting someone, but only B can be used to describe a feeling.

6 B: If something is filled with something, it contains a lot of it or consists entirely of it. The writer is saying that there were a lot of contradictions and contrasts in Marvin Gaye’s personal life.

A: If someone is inundated with something, they receive a lot of something, for example offers or requests.

C: If something is plentiful, there is a lot of it, it exists or is available in large quantities.

D: If something is dense, it contains a lot of something and is complicated.

All the options are connected with the idea of having or containing a lot of something, but only B can be used with the preposition ‘with’ and has the correct meaning in the context.

7 C: utterly means ‘completely’, ‘totally’ or ‘absolutely’ and can be used for emphasis with adjectives that convey both positive and negative ideas. The writer is saying that Marvin Gaye’s work was done in a totally professional, highly efficient and highly organised way.

A: appreciably means ‘considerably’ or ‘much’ and is used with comparative adjectives.

B: fully means ‘completely’ or ‘entirely’, so that nothing could be added or so that the feeling described is as strong as it could be.

D: sorely means ‘very badly’ or ‘very much’ and is used with this meaning in a few phrases such as ‘sorely missed’, ‘sorely tempted’ and ‘sorely needed’. All the options can be used with the meaning ‘very’ or ‘very much’, but only C can be used to form a correct collocation.

8 A: a while means ‘a period of time’. If something takes a while, a period of time is required before it happens or is complete. The writer is saying that he had known Marvin Gaye for a period of time before he realised that he was experiencing major problems in his life.

B: a phase is a stage or period of time during the development or progress of something.

C: a length of time is a period of time.

D: The word course is used to refer to a period of time in phrases such as during the course of and over the course of.

All the options refer to a period of time, but only A has the correct meaning in the context and can form a phrase with the verb ‘take’.

p11 PAPER 1, PART 2

1 mark per question (Total: 8)

Laughing is Good for You – Seriously

9 by: By is used to describe the amount by which something is greater or less than something else. The writer is comparing the number of times children laugh with the number of times adults laugh and saying that adults laugh a couple of hundred times a day less than children do. Obviously, this is an enormous difference, and the figure is introduced by the phrase as much as to emphasise how great the difference is.

10 look: If you take a look at someone/something, you look at them. The writer is talking here about what you see if you look at people’s faces. Look is the only noun that fits the meaning here and correctly forms a collocation with take.

11 alone: Let alone is a linking phrase meaning ‘and therefore certainly/probably not’, when the result of the first thing being the case is that the second thing certainly or probably isn’t the case. The writer is saying that, since you might not see someone smiling, you’re very unlikely to see anyone laughing.

12 view: The linking phrase in view of means ‘considering’, ‘taking into consideration’ or ‘because of’. The writer is saying that it’s a pity people don’t laugh more because it has been proved that doing so is good for you.

13 and: The writer is giving two ways in which laughing is good for you – it counters (acts against) stress and enhances (improves, makes more effective) the immune system, which is the body’s natural reaction against disease.

14 reasons: Reason is followed by why, not because in the structure There is a reason why + subject, verb, etc. The writer is introducing an explanation of the causes of adults laughing much less than children.

15 let: If you let something show, you reveal it, rather than trying to keep it hidden. The word let is the only word that can complete this phrase so that it both has the right meaning in the context and is correct grammatically – let is followed by the infinitive without to and there is no to before show.
16 out: If you grow out of something, you become too old, mature or big for it. The writer is saying that when people become adults they stop reacting in the spontaneous (natural, without first thinking or planning carefully) way that children do. No other word can complete the phrasal verb with this meaning.

p12 PAPER 1, PART 3

1 mark per question (Total: 8)

Tube Inspired a Book

17 budding: If someone is described as a budding something, it means that they are beginning to become one and would like to be a good one. The writer is saying that Preethi Nair would like to be a successful author.

18 enthusiastically: If you are enthusiastic about something, you are very interested in or excited about it. The verb is enthuse (about) and the noun is enthusiasm. The writer is saying that Preethi Nair talks to her in an excited way.

19 innermost: Someone's innermost thoughts/feelings, etc are their deepest and most private thoughts or feelings. The writer is saying that the book tells the reader the private thoughts of the characters in it.

20 consultant: A consultant is someone whose profession involves giving expert advice to companies. A management consultant is a consultant who advises companies on management methods and the training of managers. The writer says that people who do this job are under a lot of pressure.

21 pursuit: If you are in pursuit of something, you are trying to achieve or obtain it. We are told that Preethi Nair gave up her job so that she could try to achieve her ambition to be a writer.

22 contentment/contentedness: If you feel contentment, you are satisfied with the situation you are in or with life in general. The adjective is content (with) or contented. The verb is content yourself with something, meaning 'be satisfied with something because it is the best you can have, even though it is not exactly what you want'. The word contentedness, which has the same meaning, is not often used. Preethi Nair is saying that giving up her job made her happier.

23 lasting: If something is lasting (adjective), it continues for a long time or has an effect that continues for a long time. The writer is saying that having two very different cultures in her background had a big effect on Preethi Nair.

24 far(-)away/far-off: A far(-)away place is one which is a long distance from another place or from the place where you are. The writer is saying that India is a long way from London.

p13 PAPER 1, PART 4

2 marks per question (Total: 12)

25 positioned himself by the door (1 mark)
so (1 mark)

If you position yourself somewhere, you move to a particular place or put yourself in a particular physical position, usually because you have a reason for doing so. The linking structure so as to do something means 'in order to do something' or 'with the intention of doing something'.

26 nothing short of (1 mark)

miraculous/a miracle (1 mark)

If something is described as nothing short of + adjective/noun, this means that it is absolutely equal to being that thing and not less than it. A miracle is something wonderful that happens and is completely unexpected because there is no reason to believe that it will happen. The adjective is miraculous.

27 did everything in my power (1 mark)
to prevent/stop (1 mark)

If you do everything in your power to do something, you try as hard as you possibly can in order to do it. If you make sure that something doesn't happen, you prevent/stop something (from) happening.

28 were justified in (1 mark)
making such a (1 mark)

If you are justified in doing something, it is reasonable for you to do it and there are good reasons which mean that you are right to do it. If you make a fuss (about something), you become more agitated than is necessary about something that concerns someone else too and this causes them problems or annoys them. The phrase complain so much has to be transformed into the phrase make such a fuss to convey the extent of the complaining.

29 a lot of problems to (1 mark)
content with (1 mark)

The structure was faced with + noun can be transformed into the structure had + noun + to face. If you have to contend with something, you have to face it or deal with it and it is a difficult thing to overcome or solve.

30 of a sudden (1 mark)

there was loud applause (1 mark)

The phrase all of a sudden means 'suddenly' or 'quickly and unexpectedly'. The phrase they started to applaud loudly has to be transformed into the phrase there was loud applause from them - the verb applaud has to become the noun applause and the adverb loudly has to become the adjective loud to describe the applause. There has to be used as the subject, instead of audience.
KEY AND EXPLANATION

p14–19 PAPER 1, PART 5

FURTHER PRACTICE AND GUIDANCE (p16–19)

For explanations, see the explanations to the questions in the test, which follow.

Question 31
1 Yes. He says that there are familiar stereotypes of professors, lawyers, detectives and reporters in the fifth sentence.
2 No. He lists what other people think comedians are like but does not mention how comedians feel about this.
3 absent-minded – G arrogant – C
venal – F introspective – N
gloomy – H insecure – A
cynical – L smug – D
parsimonious – K autocratic – E
vulgar – I amoral – J
shallow – B selfish – M

Question 32
1 Yes, in the final sentence of the second paragraph.
2 A
3 No, he gives his own opinions on them only.
4 Yes, in the last but one sentence of the second paragraph.

Question 33
1 C
2 humour and jokes
3 No
4 No, only that they don’t want it to be known that they wrote it.
5 meek, quiet, bashful, discreet, modest, unassuming
6 No

Question 34
1 B
2 ginger and snap
3 B
4 C

Question 35
1 B
2 No
3 Yes. He says that some of them are wits, that there are Jokes and jokers at the top of society and that Some of our rulers do make us laugh.
4 No
5 B
6 B

Question 36
1 funny men, comics, funsters and jesters
2 Yes, he says they administer relief.
3 C
4 B
5 C

p14–15 PAPER 1, PART 5 (TEST)

Note: the numbers in brackets after each explanation refer to the relevant question in the Further Practice and Guidance pages.

2 marks per question (Total: 12)

Comedians

31 B: In most of the first paragraph, the writer is asking questions rather than making statements – he is therefore mostly raising possibilities rather than directly stating his own views. With regard to comedians, he wonders what comical (repeated so often as to be completely original) characteristics ... we attribute to (people regard as belonging to) them. He then lists a large number of characteristics, all of which are regarded as negative and used when describing people in a disapproving way. (3)

A: The writer talks about the familiar stereotypes (generalisations commonly made by people concerning the characteristics of other groups of people) of professors, lawyers, detectives and reporters. In each case, the adjective applied to them reflects a negative view of them and is used for expressing disapproval of someone. He therefore believes that these people have a negative image, as do comedians, and does not suggest that they have a better image than comedians. (1, 3)

C: The writer says that people generalise both about comedians and about people in other professions. He says that the stereotypes of people in other professions are cheaply laughable examples from the world of travesty (are easy to make, ridiculous descriptions that misrepresent in an exaggerated and unfair way). He also says that the characteristics commonly associated with comedians are true if you read their superficial stories (stories that have no depth and do not attempt to present anything serious or thorough) in the tabloids (popular newspapers in Britain that are commonly associated with sensational stories and gossip about famous people rather than serious articles). Both of these statements suggest that he may not believe that the characteristics commonly associated with people in certain professions and with comedians are accurate. However, he does not suggest that it’s easier to generalise about people in other professions than it is to do so about comedians – he does not make a comparison concerning this, he merely says that generalisations are made about all of them, which may not be accurate. (1)
D: The writer does refer to negative judgements being made about comedians. In the first sentence he wonders why anyone would want to put themselves up for (willingly present themselves as a candidate for) disparagement (being treated as useless, stupid or of little value). He also lists the enormous number of negative characteristics he believes are commonly associated with comedians. However, at no point in the first paragraph does he refer to the feelings of comedians concerning what their image is and how they are commonly regarded. (2, 3)

32B: The writer says that people who prefer or are drawn to (attracted to) anonymity (being unknown to almost everyone else, not attracting attention) are on an emotional and intellectual course (feel and think in a particular way) that is easily observed but not easily deflected (easy to see but not easy to change the direction of). The writer is therefore saying that such people have a certain way of thinking which they seldom change from. (2)

A: In the final sentence of the paragraph, the writer says that, for people who wear uniforms and prefer anonymity, the idea of performing to an audience and craving (wanting very much) attention is abhorrent (disgusting, something intensely disliked). He is therefore saying that they think it is a terrible thing and certainly wouldn’t want to do it themselves. However, he does say that they actually criticise other people who do do it. (1)

C: The writer suggests that he thinks people who want a life of anonymity and wear uniforms have inadequacies (weaknesses of character) in his general tone in the paragraph. However, he does not refer to their opinions of themselves or imply that they realise they have weaknesses. (3)

D: The writer says that if their egos ache for (if their idea of themselves means that they have a strong desire for) recognition and praise, this desire is something that has to be contained (not expressed), frustrated or satisfied within the rut they occupy (the boring, routine life they lead). The last phrase here indicates that the writer believes their need for recognition and praise can be satisfied within the life they lead, which includes their working life, since he has already told us that he is talking about people who wear uniforms or livery (uniforms with designs that are unique to the particular company they represent). (4)

33A: The writer says in the first line of the paragraph that comics (people who perform comedy, comedians) are not to be found among shy people such as doormats (people who allow others to treat them badly), doormice (extremely shy people), people who are meek (timid and willing to let others dominate them), bashful (shy) scholars (academics), hermits, anchorites and recluses (people who live quiet, simple lives, completely apart from all other people, perhaps for religious reasons), people who are discreet (not wishing to draw attention to themselves), people who are modest (not talking about their own qualities or abilities) and people who choose to live a life of obscurity (not being well-known at all) and seclusion (being apart from everyone else). However, he says that in this stratum of society (among shy people), there is humour (the ability to amuse others or to appreciate things that are amusing) and there are jokes (formally constructed little stories with endings that are meant to make people laugh). He then gives the example of two people who have an unassuming (not wishing to draw attention to yourself) existence who write comedy for radio and TV shows. His point therefore is that shy people can’t perform comedy but they can write it. (1, 2, 5)

B: The writer says that shy people are capable of humour and jokes, because humour can exist in any circumstances, like lichen (a plant that grows on rocks, trees or walls) in Antarctica. However, he does not refer to how humorous such people think they are and does not say that they are better at humour than they think they are. (2, 5)

C: The writer mentions the two lesser-known comedy writers as examples of shy people who are capable of humour and jokes but he does not say that they are worried that others may not share their sense of humour. Indeed, they send their material to radio and TV shows, which indicates that they hope that others will find it funny. (3, 5, 6)

D: The writer says that the two writers he mentions send topical jokes (jokes about matters that are of interest or in the news at the present time) to TV and radio shows and that when they do so, it is on condition that their real names are not revealed. This means that they use false names when sending in their material and make it clear to those they send the material to that they do not want their real names to be used. Therefore, they choose not to get any recognition for their material, even if it is considered good enough for inclusion in the TV and radio shows they send it to. (4, 5, 6)

34D: The writer says that the material written by the writers he has mentioned is based on wordplay, puns and similar equivoces (all types of humour that involve the clever use of words) and not aggressive comic observation of life. He believes that this is because people who live in the self-effacement (modesty, not trying to impress) of a humble life (people who are not important in society, do not wish to draw attention to themselves and do not talk about their qualities or abilities) also live a life of sterility (in this context, lacking imagination or excitement). As a result, it seems feasible (possible) to him that before they even begin to decide what is funny, and therefore to write it, their idea of what is funny has been emasculated (considerably weakened) because of the life they lead. They have no ginger and
snap (vigour, liveliness, spirit) in their daily round (everyday life) and so their humour is limited to juggling with language (rearranging it, in this context in order to use combinations of words in a humorous way). The writer clearly feels that their humour lacks something, from his general tone in describing it, and what it lacks is spirit (energy, liveliness, vigour, aggression) because it is a reflection of the kind of lives they lead and the kind of people they are. (1, 2, 3, 4)

A: The writer does not criticise their humour for being similar to or copied from other people's humour, nor does he refer to it being a kind of humour that is very common. (3C, 4B)

B: The writer does not say that it is a kind of humour that does not make sense or may not be easily understood by people, even though he does say that it is based on the clever use of words. (1A, 3A)

C: The writer does not say that the humour is too simple or not subtle enough - indeed, the fact that it is based on the clever use of words suggests that it may be sophisticated, and it is the fact that it is based entirely on the clever use of words and not on strong emotions or observation of life which he dislikes about it. (1C)

35D: The writer says that in the top echelons (levels) of society there is humour, and wits (people who say things that are both clever and funny) and that jokes and jokers (people who say or do amusing things or play tricks on people) circulate (can be found all over) the loftiest (highest) level of every advanced society. However, such people feel no compulsion (strong urge) to amuse the hot-potato (ordinary people, as opposed to those at the top of society). Some of them, he says, do make us laugh (in this context, we must mean ordinary people) but they don't have to do that for a living. Their comedy is constricted (limited and narrow) because they live a constricted life (presumably meaning that they only know people from their own level of society) and so they only amuse each other and do not have the common touch (the ability to get on well with, and in this context presumably amuse, people from lower levels of society). He is therefore saying that some people from the top of society are capable of comedy but that their comedy is of such a narrow kind that ordinary people would not find it funny and so they could not earn a living as comedians. (1, 3, 5, 6)

A: The writer says that people at the top of society do not have a sense of humour that is in common with those from other levels of society, but he does not refer to their opinion of the humour of people at the lower levels of society or suggest that they have a low opinion of those people or their sense of humour. (1, 2, 6)

B: Both wits and jokers are people who deliberately try to amuse others and the writer says that these exist at the top of society. (3)

C: The writer says that some people at the top of society do make us laugh although he does not make it clear whether he thinks that when they make ordinary people laugh this is intentional or not. He therefore does not directly state that they do not know that other people laugh at them. (1, 4)

36C: The writer wonders whether comics are called to their vocation (whether they take up the occupation because they see it as the natural and most suitable thing for them to do). He wonders whether the need of the mirthless masses (people who have nothing to laugh about) tends to summon forth (bring out or call for) comedians, who are ready to administer (provide) relief as their sole raison d'être (their only or most important reason for existing). He wonders whether the phrase a born comedian (someone who is bound to become a comedian because of their natural ability and qualities) will do for (applies to) all comedians or even to most of them. And he wonders whether they are, as people like to think, inescapably driven to expression (whether they feel an irresistible urge to express themselves through comedy). He therefore wonders whether it is true that even most comedians become comedians because that is the natural thing for them to become, whether comedians feel that comedy is their vocation and the reason why they exist, and whether they feel an urge they cannot resist to become comedians. (1, 2, 4B, 5C)

A: The writer says that people need comedians because they provide them with relief and that they like to think that comedians become comedians because of some powerful urge they cannot resist, but he does not say that people expect too much of comedians. (1, 2, 4A)

B: The writer says that perhaps people like to think that great comedians are like great painters and composers in the sense that all of them feel a strong urge to become what they become, but he does not compare these people in terms of whether they can be considered great or not. (1, 3, 5D)

D: The writer says that comedians are important to the masses because they provide them with relief and does imply that they feel it is their role to provide this relief, but he does not refer to wondering whether or not comedians are aware of how important doing so is. (1, 2, 4C, 5A)
p20–21 PAPER 1, PART 6
2 marks per question (Total: 14)

Husband and Wife

37 F: In the opening paragraph we learn that Thanet is happy, and why.
In F, And so refers back to the fact that he was a happy man. Because of that, he relaxed in his armchair and reflected (thought about) how satisfied he was with his life. However, he was blissfully unaware (happy and unaware of a reason to be unhappy) that he was about to have a shock.
In the paragraph after the gap, he is still unaware of the shock to come, continues to relax, and he and his wife briefly talk about whether to watch the news on television or not.

38 C: In the paragraph before the gap, they talk briefly about watching the news.
In C, they have stopped talking about that and Joan is reading her book again, while he reads a newspaper. He becomes aware that she is not concentrating on her book but is restless (unable to sit still because of feeling anxious) and this is very unusual because she usually concentrates fully when she is reading.
In the paragraph after the gap, she makes a number of nervous movements, which continue the description of her in C as ‘restless’. She fidgeted (moved around in her seat in a nervous manner), put one leg on top of the other and then reversed that, fiddled with (kept touching and re-arranging) her hair and chewed the edge of her thumb.

39 H: In the paragraph before the gap, he asks her if something is the matter and when she hesitates to reply he says ‘Out with it’, which means ‘Tell me’ or ‘Say what you are thinking’.
In H, she still does not reply, he begins to feel the first faint stirrings of alarm (feelings of slight anxiety) and she eventually says that she thinks he isn’t going to like the thing that she is trying to pluck up (gain or accumulate) the courage to tell him.
The paragraph after the gap begins with him replying to what she says at the end of H ‘Oh?’ in a way that is described as warily (suspiciously, cautiously). He replies in this way because in H he has begun to feel alarmed and she has told him that she needs courage to tell him what she is going to tell him. She then tells him that she has to start thinking about whether, as they have already agreed, she is going to return to work or not when Ben starts school (this presumably means that when one of their children starts school she will not have to stay at home to look after him and will be able to start work again).

40 G: In the paragraph before the gap, she says that she knew he wouldn’t like the idea of her returning to work. He says that is not true but that it will take him some time to get used to the idea. She says that he is just pretending to approve and that in reality he is dead against it (completely opposed to it).
In G, we are told that she was right because he was, which refers back to the end of the preceding paragraph and means that he was completely against the idea of her going back to work. We are then told that throughout the eight years they had been married, she had been the good little wife (this phrase is used to indicate a feeling that she had done what was expected of her without argument but implies that she would have had a right not to behave like this) who had not had a job and had brought up the children, looked after the home and made sure that everything was geared to (arranged in order to suit) Thanet’s convenience. She was different from his colleagues’ wives because she never nagged (continuously criticised or complained to someone, in this case her husband).
In the paragraph after the gap, we are told that now, in a flash (suddenly, very quickly), he saw all of that changing. The phrase all of that refers back to the whole situation concerning their arrangements that is described in G. He imagines that there will be problems if she returns to work.

41 B: In the paragraph before the gap, he has thought about how different theory and practice are – in the context this means that when the idea of her returning to work was just an idea, it had been something he could contemplate with equanimity (think about in a calm manner), but now that it was a real possibility, he didn’t like it at all.
In B, he begins by saying that it is not true that he is against the idea. The first thing he says, beginning Nonsense, refers back to what she says to him before the previous gap (gap 40) and he is denying the accusation she makes immediately before that gap. This reference back to something earlier in the text is logical because there is no conversation after the paragraph before gap 40 and this point in the text, so the next piece of dialogue continues the conversation from where it was left earlier. In B, she says that despite what he says, she thinks he is against the idea, and he then says that he thought she had decided to do an art course, not get a job.
In the paragraph after gap 41, it in her phrase consider it seriously refers to the art course he mentions at the end of B and she says that she was interested in doing such a course at one time.

42 E: In the paragraph before the gap, she says that she wants to do something less self-indulgent (only for her own enjoyment) and more useful and wonders whether saying this sounds horribly priggish (that
indicates a belief that you are morally superior in a way that is very unappealing to others).

In E, he replies To be honest, yes, which refers back to what she says at the end of the paragraph before the gap and means that he thinks what she has said does sound horribly priggish. He says that, however, he understands what she means, and she then asks him to confirm that he doesn’t think she is being stupid in wanting to do something useful.

In the paragraph after the gap, he does confirm this—Not in the least refers back to what she asks at the end of E and means that he doesn’t think she is being stupid at all. He then asks her what she is thinking of doing and she says that she doesn’t know but feels she might need to do a course or some training.

43 D: In the paragraph before the gap, she says that she can arrange something for her to do by September and he asks whether she has gone into (investigated, made enquiries about) it (getting a job or doing a course or some training) yet.

In D, her reply refers back to what he says at the end of the paragraph before the gap—when she says she wanted to speak to him about it first, she means she wanted to discuss it (the subject of her going back to work, doing a course or doing some training) before going into it. She then asks if he is sure he doesn’t mind and he says that he doesn’t, lying valiantly (bravely) that he had been expecting this to happen sooner or later (at some point in the near or distant future, eventually).

In the final paragraph, the opening phrase refers back to the end of D, and means that he had been hoping that this would happen—that she would go back to work—very much later (a lot further in the future). And preferably not at all means that in fact he had hoped that it would never happen.

The paragraph which does not fit into any of the gaps is A.

p22–23 PAPER 1, PART 7

1 mark per question (Total: 10)

Kents Cavern: Inside the Cave of Stone-Age Secrets

44 D: At the time of Father MacEnery’s discovery in the south of England, scientists were barely coming to grips with (were still finding it difficult to accept and adapt to) the discovery of evidence in the north of England that animals that could only be found in tropical countries had once existed there. There was therefore widespread surprise that such animals had existed in the south as well as the north.

45 F: The writer says that today Kents Cavern is one of the most important archaeological and palaeontological sites in Britain and it is still producing wonders (amazing discoveries). These astonishing discoveries may again revolutionise our understanding of our origins.

46 B: After finding the fossil teeth, Father MacEnery continued his search in silence because he was worried that, if the other members of the party knew about it, they would become so excited and so keen to take fossils away with them that his discoveries would be damaged. Therefore he kept them a secret.

47 D: Until the 1820s, nothing was known about humanity’s origins or what Britain was like millennia ago.

48 E: Father MacEnery felt intellectual shock, and was electrified by the realisation that his discovery of both fossil teeth and tools in the same place meant that man and extinct beasts had existed at the same time.

49 C: In 2011, it was established that a human jaw found in the cave is in fact 7,000 years older than was thought and it is therefore part of the oldest Homo sapiens in northwest Europe.

50 A: One man in the group wanted to discover an ancient Roman temple, whereas the priest (Father MacEnery) wanted to find fossils.

51 F: The idea that the Earth was only 6,000 years old was fatally undermined (was destroyed by evidence, was shown to be definitely incorrect) in the 19th century. Geologists at that time were revealing the great antiquity of our world (were showing how old it really is).

52 B: Father MacEnery found places in the cave where the ground had already been disturbed before the visit of his party.

53 A: The writer describes the cave as a strange world of darkness that contained vast chambers, narrow fissures and magical stalactites that formed crystalline chandeliers and pillars.

PAPER 1

PART 1 8 marks
PART 2 8 marks
PART 3 8 marks
PART 4 12 marks
PART 5 12 marks
PART 6 14 marks
PART 7 10 marks
TOTAL 72 marks
To be converted into a score out of 50 marks.
p24–27 PAPER 2, PART 1

Each answer is given marks out of 20

FURTHER PRACTICE AND GUIDANCE (p25–27)

1 C, D
2 A, D

MARK SCHEME

Content
The essay should include a summary of these four key points:

Text 1 (a) people worry about crime despite any statistics indicating that it is falling
(b) people get their fears about crime from a variety of sources

Text 2 (a) people don’t trust crime statistics and think they are deliberately inaccurate
(b) people’s main concern is whether they will be personally affected by crime

Communicative achievement
This is an essay and so the register should be neutral or formal. The reader should be clear both as to what the key points in each text are and the candidate’s own opinions and responses to those points.

Organisation
The essay should be coherently organised in paragraphs, with clear linking between the summaries of the key points and the candidate’s own views. An introduction and conclusion are not essential.

Language
The essay should contain an appropriate level of accurate grammar and vocabulary. Vocabulary connected with the topics of crime and feelings should be correctly used, as should grammatical structures for describing and comparing points of view/information, presenting and supporting opinions, and linking points in complex sentences.

ASSESSMENT OF SAMPLE ANSWER (p27)

Content
The four key points are all covered in the second paragraph in a way that shows full understanding of those points as expressed in the texts. The answer discusses both texts together, rather than one after the other and this approach works well here. There are no irrelevant points. The writer’s own opinions are given in the last paragraph.

Communicative achievement
The register is suitably neutral/formal. The answer rephrases the key points from the text in a very coherent way, and the opinions expressed in the third paragraph are completely clear. The opinions also make logical sense in relation to the key points from the texts.

Organisation
The essay is well-organised and divided into paragraphs in a simple and effective way. The essay opens with a sentence summarising the topic, the second section summarises the texts and the third section presents opinions linked to the issues raised in the texts. The points made and opinions expressed all link together so that the essay flows well from start to finish.

Language
A good range of grammatical structures is used, including accurate use of the passive, past modal (may have been), and the present participle (falling, resulting, covering). There are a number of complex sentences that demonstrate good control of grammar, with coherent linking. Good and appropriate vocabulary is used throughout, both single words (faked, reassurance, misconduct) and phrases (word of mouth, in the spotlight, a great deal of, losing the authority to).

There are a few mistakes: the society should be ‘society’ without ‘the’; doesn’t exist should be ‘isn’t’; a concern can’t be true – this should be ‘justified’; the youth crime should be ‘youth crime’ without ‘the’; and Does it take to be should be ‘Do you have to be’ or ‘Is it a matter/question of being’. However, these mistakes do not seriously affect understanding of the points being made.

Mark
Band 4 (13–16 marks out of 20). This is a good essay, which fully meets the requirements of the task. There are some errors but the general level of fluency demonstrated is quite high.

p28 PAPER 2, PART 2

MARK SCHEMES

Question 2

Content
The report should include:

- description of the organisation’s structure and comments on it
- evaluation of strengths and weakness of the organisation
- description and evaluation of performance and attitude of those in charge
- description and evaluation of performance and attitude of those working/studying in the organisation

Communicative achievement
Register appropriate for report done as part of a course – formal or neutral. Report format – clear and brief introduction, followed by separate sections, probably with headings, dealing with each separate aspect required for the assignment, and perhaps a brief
conclusion. The reader should understand fully and clearly the structure of the organisation and the writer's opinions on the organisation.

**Organisation**
The report should be well-structured, with description and comment appropriately linked.

**Language**
Language of analysing, evaluating and describing, as well as language for expressing and supporting opinions.

**Question 3**

**Content**
The letter should describe one or more common national stereotypes and comment on them, and should describe a stereotype of the writer's nationality and comment on the accuracy or otherwise of that.

**Communicative achievement**
The register must be appropriate for a reader writing to a magazine – could be formal, informal or neutral and perhaps even a mixture of these. Standard letter format. The reader should understand what the writer has described and the writer's views on that.

**Organisation**
Clear introduction stating why the reader has decided to write the letter - to agree with the unflattering views expressed in the magazine article, disagree with them, or both. Clear organisation of points made: clear description of stereotypes and clear expression of views on them, with appropriate linking between stereotypes and comments on them. Clear paragraphing and appropriate linking between paragraphs. Clear, although probably brief, conclusion.

**Language**
Language of describing and analysing and language for expressing and supporting opinions.

**Question 4**

**Content**
The review should inform the writer as to the content of the exhibition or museum and what makes it special or particularly poor.

**Communicative achievement**
Register could be informal, formal or neutral – the writer may wish to make the review amusing, serious or purely objective. The format should be appropriate to a review: description followed by comment in each paragraph or in separate paragraphs. The reader would be informed as to the content of, and other relevant points concerning, the exhibition or museum and able to decide whether they would be interested in visiting it or not. The reader would also find the review entertaining, because the competition asks for ‘the most interesting review'.

**Organisation**
Clear development of points of view, with appropriate linking between description and comment and between different aspects of the exhibition or museum.

**Language**
Language of narrating (to describe writer's visit), describing (exhibition or museum) and evaluating (writer's views).

**PAPER 2**

PART 1  20 marks
PART 2  20 marks
TOTAL  40 marks

To be converted into a score out of 50 marks.

p29–32 PAPER 3, PART 1

**FURTHER PRACTICE AND GUIDANCE** (p30–32)

*For explanations, see the explanations to the questions in the test, which follow.*

**Question 1**  A, B, F
**Question 2**  A, C, D, E, F
**Question 3**  A, B, C, D, E, F
**Question 4**  A, B, C, D, E
**Question 5**  A, B, D, E
**Question 6**  D, F

p29 PAPER 3, PART 1 (TEST)

*Note: the letters in brackets after each explanation refer to the relevant options in the questions in the Further Practice and Guidance pages.*

1 mark per question (Total: 6)

1  B: The speaker says that the title, which is *The Tipping Point*, is a notion around which the book is organised and that it describes the moment when, to put it bluntly (to phrase it in a direct, unsophisticated way), a thing takes off (suddenly becomes very popular or successful) and becomes widespread in a particular society. Since this is the central notion of the book, and the speaker has said that the book is a wonderfully off-beat (unconventional, unusual), study of that little-understood social phenomenon, the social epidemic, the speaker clearly means that the definition of a ‘social epidemic’ is ‘something that becomes widespread in a particular society’. (A, B)

A: The speaker says that the title describes the point when something becomes widespread, but she does not say that this is the point at which they are at their most widespread, or imply that after that they become less widespread. (C)
C: The speaker gives examples of things that have tipping points – two of the examples are of inventions (fax machines and mobile phones) and the speaker says that ideas also have tipping points. She goes on to say that the point is (the important matter is) that social epidemics usually take us by surprise. Therefore, she is saying that whatever form the social epidemics take, they usually happen unexpectedly. This is not the same as saying that they worry people at the point when they first happen. (D, E, F)

A: The speaker describes the book’s writer as coming out with ideas (expressing ideas) – not necessarily his own (which may not be his own, original ideas) – that make conventional solutions to social problems seem criminally naïve (so foolish and lacking in knowledge of the reality of something that they are disgraceful and totally unacceptable). The speaker is therefore saying that the writer, having studied social epidemics, comes to some unconventional conclusions about how to solve social problems, which disagree with and are far better than the ideas people normally have on that matter. (D, E, F)

B: The speaker says that Gladwell makes sense of them (social epidemics) by anatomising them (examining them in enormous detail) and that he shows that they are heavily influenced by connectors and mavens. The speaker says that Summarised like this (If the book is summarised as simply an account of what ‘connectors’ and ‘mavens’ do), the writer’s dissection (highly detailed examination) sounds a bit crude (seems rather simple and lacking in the required complexity). However, the speaker says, the book is a very subtle piece of work (it is clever, complex and not as straightforward as it may at first appear). (A, C)

C: The speaker refers to the writer’s use of the terms ‘connectors’ and ‘mavens’. She says that the writer defines ‘connectors’ as people who jump-start the epidemic (cause it to start suddenly, as when a car engine starts as a result of the car being pushed) by virtue of (because of) the people they know – in other words, they know influential people and by telling them about something they can cause it to become a social epidemic. She says that there is a test in the book that lets readers find out whether they qualify (whether they can consider themselves “connectors”). She says that ‘mavens’ are defined in the book as specialists who possess the power of recommendation (people who are experts in a particular field and whose recommendation of something to the public can make it become popular and widespread). She therefore explains what the terminology she mentions means but she does not say that readers will have difficulty understanding the terms. (B)

A: The speaker wonders Why am I up here? (Why am I high up this crag – a steep, rough mass of rock –?) He wonders What am I trying to prove? (What do I want to show as a result of climbing the crag?) He wonders why exactly (the precise reason why) a man of his age (he implies that at the age of 46 he is quite old for such an activity) is dangling over a void (hanging or swinging over a large empty space below him). He says that there is no answer to such fatuous (stupid, foolish) metaphysical questions (philosophical questions concerning the meaning of life). He is therefore asking himself why he is doing this, what the point of it is. (B, D)

A: The speaker says that he is someone who feels dizzy (the uncomfortable feeling that everything is spinning round that some people have when ill or in high places) near the edges of sea cliffs (steep rocks on coast) and sweats (produces liquid through the skin) with fear at the top of towers and implies that it is therefore strange for him to climb to the top of a rock. We know that he is high up and near the top because he says Only 80 feet to the top, indicating that he is only a short distance from the top. Feeling bad in high places is a common experience for him and so he doesn’t wonder why he feels bad in the high place he is now. (A, C)

B: The speaker says that it is impossible to answer the questions he is asking himself when your climbing partner has just disappeared from view and is somewhere far above your head – clearly, his climbing partner has disappeared and he knows that he is a long way above him. He therefore doesn’t wonder where his partner is, he has an idea where that person is. (E, F)

A: The speaker says that this is the proverbial moment (the moment that is well-known and talked about by a lot of people – he means that people who have done similar things talk afterwards about this moment during the experience). He says that he is on a great wrinkled slab of ancient geology (a huge old rock that has lines in it rather than being smooth) and that, at this moment, he has a palpitating (with the heart beating very fast), sweat-soaked (very wet as a result of sweating), miraculously (very remarkably and unexpectedly) heightened (made very intense) sense of existence (feeling of being alive) and that he wouldn’t be anywhere else (would not wish to be in any other place). He is therefore saying that he is experiencing a good feeling of great excitement and that he is very glad to be where he is. (A, B, C)

A: The speaker says that at this moment he realises with a keen pang of guilt (with a strong and uncomfortable feeling of guilt) that he had forgotten to check the small print (the details in a legal document that are often printed in small type and which you might fail to notice or read but which may be very important) where it states excluded risks (where the document says which risks a person might take which the insurance policy will not cover). He is therefore saying that he did not look carefully at his life insurance policy to find out what the insurance company would refuse to pay money for if he had an
accident as a result of taking a risk that is mentioned in the document. He does care about failing to do this; he says he feels guilty about it. (D)

C: The speaker says that the things mentioned in life insurance documents as activities that are not covered by the policy are the awesomely (enormously and very challenging) dangerous pursuits (activities) that men in their forties are so often drawn (attracted) to. He is saying that men of his age (he is 46) are often attracted to dangerous sports of a kind excluded from insurance policies, but he is not saying that at this moment he feels that age does not matter when it comes to doing such activities. (E, F)

5 B: The interviewer says that writers who speak at literary festivals are in quite a comfortable position (do not have to worry and are not faced with difficulty) although they rarely admit it (they seldom say that this is the case, the implication being that perhaps they want people to feel that such appearances are hard work for them). She says that if they read from their own work, the only preparation they have to do is to give this work a light dusting (literally, to clean it a bit; in this context, to prepare something that has not been looked at or used for a while) when they are travelling to the event so that it is in shape (in good or suitable condition) for the event. Questions asked by the audience on the back of (in response to, as a result of) such a sampling (a small part of something bigger that is tried as an example) are gentle and entirely on the author’s own terms (the questions are all questions that the author is willing and happy to answer). If writers branch out (move away from their normal area, in this case their own work), and into a different subject which they have a proven (known, established) involvement with, they may be asked tougher (more difficult) questions. She is therefore saying that the questions asked if writers read from their own work are easier than the ones asked if they talk about something else. (A, B, D, E)

A: The interviewer says that questions about subjects writers are involved with may be tougher but she adds that writers are used to questions because they ask them of themselves every couple of sentences — she is therefore saying that because they ask themselves questions all the time when they are writing, they are able to deal with being asked difficult questions by audiences and she does not imply that they dislike this, as it is something they are accustomed to. (C, E, F)

C: The interviewer talks about how little preparation may be required of writers before they appear at literary festivals but there is no implied criticism here, and she is not saying that they should prepare more thoroughly. In fact, she is saying that little preparation is required if they are going to read from their own work. When she says that writers rarely admit this, she is suggesting that they do not want people to know that little preparation is required, but she is not saying that this is because they know they should do more preparation. (A, B)

6 A: William says that it is almost invariably (nearly always) a pleasure to meet readers because meeting those whose equally solitary experience (this refers to readers, and William is saying that the experience of reading is as solitary — done alone — as the experience of writing) completes the act begun in hope of contact (makes writers feel that the act of writing, which they began with the hope that readers would read what they wrote and that in this way they would make contact with readers, has been successfully carried out). In other words, he is saying that when writers meet people who have read their books, they feel that they have made contact with people through their writing, which was their aim when they started writing. He adds that the feeling that they have done this makes them feel relieved and encouraged, as well as pleased. (D, F)

B: William says that the existence of a writer is solitary and mute (silent, they don’t speak to anyone when they are writing) and that this is like the life of someone suffering from the illness of depression. He says that all writers sometimes lose all confidence, as if a trapdoor (a door in a floor) has opened beneath them and they fall through it so that they are left dangling (hanging or swinging) above the empty space below it. He therefore talks about what writers really feel like when they are writing but he does not say that they are keen for readers to realise that this is what it is like to be a writer. (A, B, E)

C: William says that writers often lose all confidence and that they gain relief and encouragement from meeting readers but he does not say that readers supply them with ideas they can use in the future. Instead, he is saying that readers make them feel good about what they have already written. (C, F)

p33 PAPER 3, PART 2

1 mark per question (Total: 9)

7 planning rotas: A housekeeper in a hotel is responsible for the good condition of the rooms, particularly with regard to the cleaning of them. The floor housekeeper is responsible for the rooms on one particular floor or storey of the hotel. A rota is a timetable or schedule concerning when duties have to be carried out and who will carry them out at these times. In this case the rotas concerned the cleaning of rooms.

8 front office: The front office she refers to is clearly the reception area of the hotel, where staff deal with guests, rather than other offices in other parts of the hotel which guests do not go to.
9 Hospitality Management: In general terms, hospitality is the entertainment and treatment of guests. As a subject for study, it concerns hotels, restaurants, etc., and the management of them with regard to guests.

10 Operational Techniques: This means methods for carrying out activities and practices, in this case in a hotel. She also studied human resource management, which means the management of staff and is also known as personnel management.

11 Green Issues: This means 'environmental matters' or 'matters which concern doing things which are good for or do not damage the environment'.

12 Give-aways: A give-away is a free gift, something which is given to people that they do not have to pay for. She mentions soaps and shampoo as examples of things that hotels give to guests.

13 HCIMA: The full name of the organisation she joined was the Hotel and Catering International Management Association.

14 Caterer and Hotelkeeper: This is clearly a trade paper or trade journal (a newspaper or magazine produced for and distributed among people working in a particular kind or area of business). A caterer is someone whose job involves providing food and drink for social events, companies, etc, and a hotelkeeper is the manager or owner of a hotel.

15 Overbooked: If a hotel is overbooked, an administrative mistake has been made and more people have booked rooms than there are rooms in the hotel, so it is impossible to accommodate all the people for whom bookings have been taken. The same verb is used with regard to an aircraft flight, when the number of passengers who have booked seats is greater than the number of seats on the aircraft.

P34 PAPER 3, PART 3

1 Mark per question (Total: 5)

16 D: Brigid says that all was not entirely well with her life (not everything in her life was all right) but that there was nothing drastic (nothing very seriously wrong). She simply felt stuck (as if she was not making progress) both in her working life and her personal life because she had too much to do and too little time in which to do it - when she says ditto, she means that that was her situation at home as well as at work. However, she wasn't miserable enough to get therapy or counselling (her situation wasn't bad enough for her to go to a psychiatrist or psychologist or to a counsellor - someone who gives professional advice about personal problems) and all she wanted to do was get a little more from life (enjoy life a bit more). She says that until recently, there would not have been many options for someone in her situation but now there are life coaches, who are suited to someone in her situation.

A: She says that there are now legions (lots of) life coaches out there (in existence in a place) and that they help people who are frustrated and down-at-heart (unhappy), and she mentions what they do and how much they charge, but she does not say that she got this information from reading about them or that reading about them caused her to consult one.

B: She says that she had a small problem both in her working life and her personal life and that the problem in both of them was the same (she felt stuck and in need of change), but she does not say that her situation was getting worse.

C: She says that she didn't feel that therapy or counselling were appropriate in her situation but she does not say that she had already tried them. She says that the options for someone in her situation were limited, but she does not say that she had tried any of these options.

17 A: Brigid's coach told her that she should consider herself a magnet for (someone or something which powerfully attracts) money and someone to whom cash (money that can be spent) flows effortlessly (without her having to make any effort).

B: She says that she agreed with her coach that her attitude to money was rooted in childhood (began and became established when she was a child) and she says that her coach told her that she had to carve out (create through effort) a completely new attitude, but she does not say that she was told that her attitude to money was untypical of her personality or that it differed from her attitude to other things.

C: She agrees with her coach that she had to do something about her deeply ambivalent relationship with money. This means that she had mixed feelings about money rather than a clear single attitude towards it, not that she gave it more importance than she should.

D: Her coach told her what her individual attitude to money should be but she does not say that her coach generalised about people's attitudes to money or said that most people have the wrong attitude to it.

18 C: Her coach advised her to repeat that she was ready to have the perfect life she deserved and she says that when she did this, she cheered me up no end (it made me feel very much happier).

A: What she had to repeat was one of a clutch of (a small group of) positive affirmations (statements expressing a positive attitude) with which to brainwash myself into (force myself to accept the idea of) readiness for riches (being ready to be rich), and so the idea was that by repeating the words she would convince herself that she was going to be rich. She says that she did repeat the words and it made her feel
better but she does not say that she felt that repeating them was a silly thing to do while she was doing it, even though it is possible that this was the case.

B: When her coach told her that she would be rich, have a wonderful life and not feel guilty about it, she thought that this was a preposterous (totally ridiculous and unreasonable) idea and she laughed out loud down the telephone. She therefore did not conceal her feelings, she made them clear and expressed them openly.

D: She says that her coach was undeterred (not discouraged) by her scepticism (doubtful response to what someone claims) and told her to suspend my disbelief (decide to believe temporarily that something you know not be true is true). Her point is therefore not that her initial feeling was one of confusion but that she didn’t believe what she was told and was then persuaded to accept it.

19 A: Brigid says that she was told that most people have the same aims with regard to their personal and working lives, their abilities and money and that the only thing that stands in their way (is an obstacle that prevents them from achieving their aims) is childhood conditioning (attitudes that were forced on them by other people and became their established attitudes when they were children). She was therefore told that most people’s problems with regard to organising their lives, making the most of (taking the greatest advantage possible of) their abilities, and money resulted from their experiences during childhood.

B: She says that her work came under close scrutiny (was carefully analysed, presumably by both herself and her coach) and that she decided to concentrate on jobs that interested her. This means that she decided to direct her attention towards jobs that interested her rather than jobs that did not, but she does not say that she became able to concentrate (use her mind intensely) better.

C: She mentions several things that she was told to do. Firstly there was the mandatory (compulsory – presumably she means that people are always told to do this) de-cluttering (making things no longer in a state of disorder, tidying something which is untidy), which involved her throwing away useless things she had so that she would have room for all the goodies (desirable items) she would have when she was rich. Then she dealt with her financial situation and started saving money, and made changes in her working life. However, she does not say that she had more difficulty doing any one of these things than doing any of the others.

D: Her coach told her that her situation, like most people’s, resulted from childhood, but she does not say that she herself began to wonder what had caused her to be in the situation she was in – she was told what the cause was.

20 B: Brigid says that she is still unsure about the ‘me first’ approach but thinks that it is a healthy counterbalance to the ‘me last’ attitude she used to have. What she means by this is that coaching has given her the attitude that she should be more selfish and see her interests and wishes as more important than those of others, and she is not completely comfortable with that idea. However, she thinks that it balances in a good way her previous attitude, which was to consider other people’s interests and wishes more important than her own and to think of herself as the least important person. She therefore feels that her previous attitude was wrong and that it is right for her to be more selfish now.

A: She says that coaching is hardly a soft option (cannot be regarded as an easy choice requiring little effort) but that for her it provided a great boost (it had a very positive effect on her, gave her a great deal of help and encouragement). What she is saying is that coaching requires a lot of effort on the part of the person having it and that she put that effort in and got good results. She is not saying that it hasn’t been worth it because there has been too much effort on her part and too few benefits for her in return for this effort.

C: She says that there have been no instant miracles (coaching has not had immediate wonderful results) but things are looking up (her situation is improving). However, she does not say that she began to expect that her coach would make miracles happen in her life; she simply says that miracles have not happened.

D: She says that if you have a coach, you have to deal with things that you have put off (delayed dealing with) because you have the deadline (point in time by which something must be done that has been fixed or imposed by someone else) of the next session (the next time you speak to your coach). If you haven’t taken the appropriate action by that time, your coach will not wish to speak to you. What she is saying is that if you haven’t done what you are supposed to do by a certain time, your coach may decide there is no point in having a session, and so this may limit the number of sessions you have. However, this is something the coach and not you would decide, so she is not saying that it’s a good idea to have only a limited number of sessions.

p35 PAPER 3, PART 4

I mark per question (Total: 10)

21 F: The speaker went there because he wanted to see if it seemed any different after all these years away from it. He visited some old familiar haunts – places he used to go to regularly when he lived there – and wanted to see if he felt any nostalgia (tend feelings about the past) when he was there again. So the speaker had lived there in the past and wanted to see the place again.
22 D: The speaker went there to attend an event that lasted for two days. At the event she had to listen to people going on and on (talking too much) and there was not a chance for participants to get involved. So she clearly attended a conference that she did not enjoy.

23 H: The speaker had been given an opportunity to move there – the chance to go and live in the city - and so he decided to go to the place and check it out – find out about it, do some research into it. He got information about things such as accommodation during his visit, and the purpose of his trip was to get information about living in the city.

24 E: Friends of the speaker had been talking about the city and the speaker thought it would be nice to take them there so that they could see it for themselves. She knew the place pretty well, having visited it a few times, and went there in order to show her friends what the place was like.

25 A: The speaker refers to something that came up (became a topic during a conversation). This concerned whether he would be able to adapt to a different lifestyle if he was successful – this must mean that he is talking about a job interview. Later he says that if he gets the offer (if they offer him the job) he doesn’t think he will accept it.

26 B: The speaker says that although the cathedral is magnificent, the rest of the city is not pleasing on the eye (not nice to look at). He says there are lots of concrete slabs (big, ugly buildings made of concrete) and suggests that the city’s designers and architects have produced a city that looks horrible.

27 C: The speaker says that the impression she got of the city from her visit there was that it is an amazing place with a lively atmosphere and she can fully understand (No wonder means it is not at all surprising) that other people describe it as a glamorous city. So she can understand why people say that it is an exciting city.

28 A: The speaker says that everyone she spoke to during her visit went out of their way to help me (made a special effort in order to help her) and she got the feeling it was very welcoming place (a place where people are friendly to strangers).

29 D: The speaker says that the place was crawling with people (very crowded), particularly because it’s a place that all tourists want to see. She says that it was full of people rushing around (moving around quickly) and it was all a bit much (difficult for them to deal with). They became exhausted because there were too many people there and the place was so busy.

30 G: The speaker says that the idea of living in the city is daunting (frightening) because of being a very big challenge. He says that he would not be brave enough to do that. He is not used to big city life and the prospect of it scares him.

PAPER 3

PART 1 6 marks
PART 2 9 marks
PART 3 5 marks
PART 4 10 marks
TOTAL 30 marks

To be converted into a score out of 50 marks.

p36–40 PAPER 4

Marks out of 25 are given for performance in the speaking paper.
To be converted into a score out of 50 marks.

TEST 2

p41 PAPER 1, PART 1

Note: all explanations in this part refer to the meaning or use of each option most closely related to the question, not necessarily to the only meaning or use of each option.

1 mark per question (Total: 8)

A Message for Lisa

1 A: If information is confidential, it is secret in the sense that it cannot be made known to anyone other than the specified people who are allowed to have it. The writer is saying that the teacher told Lisa she was not allowed to tell her what was in the message for her, which seemed ridiculous to her.

B: Intimate details are those which are private and personal to someone. (I didn’t want to tell a complete stranger all the intimate details of my life.) If two people are intimate, their relationship is very close and they know each other’s private and personal details. (I know her quite well but I’m not an intimate friend of hers.)

C: Clandestine behaviour is done secretly, so that other people, who would disapprove, will not know about it. (She had clandestine meetings with her lover.)

D: Something that is undercover is done secretly because it may be regarded as breaking rules (The company was accused of making undercover payments to people in exchange for information on their rivals.) Undercover work is work done by a spy or police officer to get information about people who do not know who they really are (Two officers went undercover to find out about the drug dealers in the area.)

All the options mean ‘secret’ in some way, but only A fits the precise meaning in the context.
2 A: If someone **pleads**, they ask in a desperate way or urgent way, because they really want something or really want someone to do something. Lisa really wanted Pete to give her information about the message and asked him to do so in a very strong and emotional way.

B: If someone **asserts** something, they state it in a very strong way because they are certain that it is true. (She asserted that her version of events was the correct one.)

C: If someone **craves** something, they desperately want it. (After a hard week at work, he craved some peace and quiet.)

D: If someone **pledges** to do something, they promise to do it in a very serious way. (The new government pledged to improve the lives of the people.)

All the options are connected with the idea of wanting something very much or saying something very strongly, but only A describes the way in which someone asks for something.

3 B: If you **obey rules**, you act according to what the rules state, you do what is required by the rules. Pete refused to give Lisa any information about the message because according to college rules, he was not allowed to do that.

A: If you **fulfil requirements**, you do or have what is required. (She didn’t get an interview for the job, because she didn’t fulfil all the criteria for selection.)

C: If you **conform to/with** something, you do what is required according to a rule or an expectation. (All students must conform to the standards of behaviour listed below.)

D: If you comply with a rule or law, you do what it requires you to do, you do not break the rule or law. (All businesses must comply with the laws concerning Health and Safety.)

All the options mean ‘do what is required’, but only B is used both with ‘rules’ and without a preposition.

4 C: If you are **wary of somebody/something**, you are suspicious of them or cautious with regard to them, because you fear that they could cause you problems or do you harm. The writer is saying that Lisa had been taught as a child not to trust people who believed in rules.

A: If you speak or react in a guarded way, you do so cautiously. (My comments were guarded because I didn’t want to offend anyone.)

B: If you are or feel **uneasy** (about something), you are anxious or worried about it. (Joe is a rather aggressive person and he makes me feel uneasy.)

D: If someone is **edgy**, they are nervous or agitated and likely to get upset or angry at any moment. (George has got a lot on his mind and this has made him rather edgy.)

All the options mean ‘cautious’ or ‘nervous’, but only C can be followed by ‘of’.

5 C: If something **brings** something, it causes it to **exist**. (Bridges bring to exist.)

D: If someone **leads to** something, it results in it or is followed by it. (What led to that result?)

5 B: If something arises, it occurs or appears. (Whenever a serious problem arises, Helen panics.)

C: If something arises from/out of something, it happens or follows as a result of it. (My interest in the theatre arose from/out of a visit to a play when I was very young.)

D: If something puts someone in **mind of something**, it causes them to think about or remember it. (This situation puts me in mind of something that happened to me many years ago.)

All the options are connected with the idea of ‘causing something’, but only C fits grammatically.

6 B: If something **occurs to someone**, it comes into their mind or they realise it. The writer is saying that Lisa realised just before she reached the office that Quentin didn’t know she was at college.

A: If something strikes someone, it comes into their mind suddenly or they suddenly become aware of it. (It strikes me that there is a very simple solution to this.)

C: If something **dawns on someone**, it becomes clear or obvious to them after a period of time. (Gradually it dawned on me that he had been telling me lies.)

D: If something springs to mind, it comes into someone’s mind quickly or they suddenly think of it. (I’ve been trying to come up with some new ideas but unfortunately nothing springs to mind at the moment.)

All the options are connected with the idea of a thought coming into someone’s mind, but only B fits grammatically.

7 D: If you have **no way of doing something**, it is impossible for you to do it. The writer is saying that Quentin couldn’t have known that Lisa was at college.

A: If you have no access to something, you do not have the chance to have or use it, it is not available to you (people with no access to a good education).
B: The route to something is the way in which it is achieved or the process through which it is reached (a book which claims to teach you the route to success in business).

C: Scope for something is the opportunity for something to exist. (In this job, there is scope for innovation.)

All the options are connected with the idea of the ability to do or have something, but only D fits both in terms of the precise meaning in the context and grammatically.

8 D: If something takes your breath away, it surprises, pleases or excites you very much. The writer is saying that Lisa's mood changed so much and so quickly when the head of the department spoke to her that she was extremely surprised by this change.

A: If you catch your breath, you stop breathing for a moment because of a sudden feeling of fear or shock. (When the figure suddenly appeared out of the darkness, I caught my breath.)

B: If you draw breath, you breathe in after a period of not doing so. (He spoke at great length, hardly drawing breath the whole time.)

C: If you hold your breath, you deliberately stop breathing for a short time, perhaps because of fear or excitement. (Hold your breath underwater/The competitors held their breath as the name of the winner was about to be announced.)

All the options can be used in phrases with 'breath’, but only D completes the required idiom.

10 many: The phrase as many as followed by a number is used for emphasising that a number is considered high. In the next sentence, the writer says that British people admire television adverts and so it is clearly logical that a lot of them would have responded to the newspaper's attempt to find out what the best ones were.

11 in: If something abstract lies in something else, it exists or can be found there. The writer is saying that the reason why so many people responded is that British people admire television adverts.

12 own: If something exists in its own right, it exists separately from others with which it could be associated and has its own distinct identity. The writer is saying that television adverts have become a distinct art form, separate from other art forms.

13 up: If you end up doing something, you do it, or something happens, at the end of a series of events or a period of time. The writer is saying that it seemed impossible in 1955 that people would later think that TV commercials were as sophisticated and innovative as programmes.

14 them: This refers back to the ads (adverts/commercials) mentioned earlier in the sentence. The writer is saying that the programmes during which the ads appeared were considered sophisticated and innovative, but when adverts first appeared they were not.

15 their: This phrase means 'the making of them’, ‘them’ being commercials. In this phrase making is a noun, and it needs to be preceded by the plural possessive their, since it refers to commercials. The writer is talking about how much money is spent and how much thought is given to produce each second of a TV commercial.

16 is: If something is the case for something, it is true of something. The writer is comparing television commercials and movies, opera, etc in terms both of what is involved in making them and the profits made from them and is saying that the amount is greater for commercials than for movies, etc. The verb is must be singular because the subject of it is the case.

**FURTHER PRACTICE AND GUIDANCE (p43)**

*For explanations, see the explanations to the questions in the test, which follow.*

<table>
<thead>
<tr>
<th>9 B</th>
<th>11 B</th>
<th>13 D</th>
<th>15 D</th>
</tr>
</thead>
<tbody>
<tr>
<td>10 C</td>
<td>12 A</td>
<td>14 A</td>
<td>16 A</td>
</tr>
</tbody>
</table>

**p42 PAPER 1, PART 2 (TEST)**

1 mark per question (Total: 8)

**Advertising in Britain**

9 out: If you set out to do something, you start taking action with the intention of achieving a particular aim. Establish here means 'discover and prove’. Clearly the newspaper in question asked readers to vote for their favourite adverts or to complete a survey or questionnaire.

**p44 PAPER 1, PART 3**

1 mark per question (Total: 8)

**Captain Webb**

17 undoing: Someone's undoing is the thing that ruins their life or causes them to fail completely. The writer is saying that the fact that Webb refused to give up swimming was disasstrous for him in the end.

18 obscurity: If you live in obscurity, you are not at all famous or well-known. The writer is saying that nobody had heard of Webb until he swam the Channel.
exhaustion: If you are suffering from exhaustion, you are extremely tired and have no strength or energy left. The writer is saying that Webb was extremely tired when he finally arrived on the other side of the Channel.

stardom: Stardom is the situation or status of being very famous as a performer. The writer is saying that being very famous had an enormous effect on Webb, and caused him to make a terrible mistake.

applause: Applause is approval expressed by a crowd or audience by clapping (hitting their hands together). If you crave something, you want it desperately. The writer is saying that Webb was extremely keen to receive the praise and admiration of others.

endurance: Endurance is the ability to continue doing or surviving something difficult or unpleasant for a long time without giving up. An endurance event/contest, etc is a sports event in which the competitors have to do something (swim, run, cycle, etc) for a very long time. The writer is saying that Webb took part in a swimming event that lasted for six days.

punishing: If something such as a timetable, schedule, workload, etc is punishing, it requires an enormous amount of effort and energy on the part of the person doing it because they have to do a great many things, and it may make the person doing it extremely tired or ill. The writer is saying that Webb’s timetable when he went to America was full and that he did too much while he was there.

regardless: The linking phrase regardless of means ‘paying no attention to’ or ‘in spite of’. The writer is saying that Webb ignored advice not to try to swim the Niagara river.

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spare a thought for (1 mark)
those/(the) people whose (1 mark)
If you spare a thought for someone, you give them some consideration because they are in an unfortunate situation, rather than thinking in a selfish way. The relative pronoun who comes before a verb or subject and has to be replaced by the structure whose + noun because lives is a noun.

admit defeat (1 mark)
while there was still/while there remained (1 mark)
If you are loath to do something, you are reluctant or unwilling to do it. If you admit defeat, you accept that you are not going to succeed and stop trying. The phrase noun + to remain has to be transformed into the structure there + to be + still + noun or, more formally, there + to remain + noun.

rose/(were) lifted (1 mark)
when I caught sight (1 mark)
If your spirits rise/are lifted, you become happier or more cheerful after being unhappy, usually because of something that happens to cause this. If you catch sight of something, you see it suddenly or for a moment.

do wonders for (1 mark)
the way you look (1 mark)
If something does wonders for someone, it is extremely beneficial for them because it changes them in a very positive way. The phrase the way someone looks at something has the same meaning as the phrase someone’s attitude to something.

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2 marks per question (Total: 12)

was instrumental in (1 mark)
the drafting (1 mark)
If someone/something is instrumental in something/doing something, they are the cause of it or the most important reason why it happens. The verb drafted has to be transformed into the noun phrase the drafting of, meaning ‘the process of drafting’.

you stuck to/ by (1 mark)
what we originally (1 mark)
The third conditional structure If + subject + had + past participle can be transformed into the structure Had + subject + past participle. If you stick to/ by something, you do not change it after you have agreed to it or decided on it. The verb agreed has to be given the subject What and the phrase our original agreement changed to what we originally agreed – original has to become an adverb to describe the verb agreed rather than an adjective describing the noun agreement.
respectable person who would not normally get involved with a casino. The fact that such a person was involved with it made them feel that it might be a suitable thing for them to get involved with too.

A: We learn that this was a big moment (a very important one) for both of them because they had to get their audience to invest $200 million. Piper tells them in a reasonable, persuasive voice that the Tahiti is a remarkable financial opportunity for them. He talked about numbers, strategy, competitive analysis (presumably, how the Tahiti could compete for customers). There is no mention of him talking about anything other than the business aspects of the Tahiti and so it must have been clear to the audience that his main purpose in his speech was to get them to invest money in the Tahiti.

B: He talked about the financial opportunity in abstract terms (in a general way, without going into detail) and he only talked about numbers, strategy and competitive analysis to the extent that the audience would be made to feel that the Tahiti was in safe hands (being efficiently run by trustworthy people), but he did not keep talking about these matters to the extent that the audience would get bored. We are therefore told that the audience felt that he spoke more in general terms and did not give much detail because he did not want to bore them, not because he was less comfortable when giving details.

D: He gave the audience the impression that they would be wise to invest in the project but he is not said to have mentioned whether anyone had already expressed an interest in investing in it. The phrase competitive analysis does not indicate that there was competition among people to invest; it is a term relating to the financial details of the project.

32 B: The narrator says that Buxxy's abrasive (direct, rather aggressive), rough-edged (unsophisticated) manner jolted (caused a sudden reaction in, resulting from shock) his audience after the smooth (sophisticated, charming but perhaps not sincere) Piper. In other words, Buxxy's manner was so different from and so much more energetic than Piper's, that the audience were initially shocked when he started to speak.

A: The narrator says that on the rare occasions when Buxxy was still during his speech, the fact that he stopped moving around was for a melodramatic (dramatic in an exaggerated way) pause, to let the full consequence (significance, importance) of what he had just said struck (be absorbed or fully understood by the audience). It is therefore clear that the narrator believes that Buxxy put in these pauses deliberately, with a particular intention.

C: Although the audience were bewitched and captivated (both these words mean ‘greatly attracted’) by Buxxy and he paused to allow people to absorb the significance of things he had said, we are not told that the audience’s reaction to him resulted from the first points he made or that he started off with his most important points.

D: His face and hair are described but the descriptions are factual rather than intended to convey any opinion of him, and the narrator does not say or imply that his manner came as a surprise because he looked like someone who would have a different manner of speaking.

33 B: The narrator says that Seen through Buxxy’s eyes (As described by Buxxy), the tackiness (poor taste and poor quality) and loneliness of a big casino disappeared (they didn’t notice it, it did not seem to them to exist) and they saw instead the glamour, the glitter (the excitement associated with the world of entertainment), the amazing technological effects. In other words, although the casino could have looked like a tacky and lonely place, they saw it as a glamorous, exciting place as a result of the way that Buxxy described it to them.

A: Most of the audience were obviously impressed by the tour because by the end of it they were ready to invest money in the casino immediately, but the narrator does not say that they were so impressed because it was the first time they had ever been inside a casino.

C: They were shown the private rooms where the high-rollers (people who gamble large sums of money) played and they saw the amazing technological effects, but the narrator does not say that the fact these things exist was unexpected or that they indicated that the project was nearer to completion than the audience had thought.

D: They were shown the rooms where the high-rollers played and the high-rollers are described as wallowing in (taking enormous, selfish pleasure in) sophistication, power and money. The audience are not described as doing so, and although it is likely that they were so impressed by this that they were willing to invest immediately because they imagined themselves playing in those rooms, the narrator does not say that Buxxy encouraged them to imagine themselves in those rooms.

34 D: The narrator says that when he sat down after asking his questions, some faces in the audience bore (had expressions of) disapproval and he thinks this was because they regarded him as a spoil-sport (someone who ruins the pleasure of others) who had taken cheap shots at (made unpleasant, unintelligent and unjustified comments about) the great guys (the wonderful men – Buxxy and Piper) and their casino. In other words, he felt that they looked as if they were angry with him and thought that he was not justified in asking the questions he asked.
A: He says that his English accent jarred in the glitzy (glamorous) Las Vegas surroundings, which means that it sounded strange and out of place there but he does not say or imply that he thought this meant people would not take him seriously.

B: When the narrator stood up, Piper's face showed the barest trace of (a very faint sign of) a frown (an expression of annoyance, worry or confusion), which shows that he was slightly concerned as to what the narrator would say. After the narrator's first question, Piper stiffened (his body became tense), which again indicates that he was concerned. If he had been expecting the narrator's questions, he would not have had either of these reactions.

C: The narrator says that nobody asked any difficult questions about Piper's background, or any tedious (dull, boring) questions about technical matters connected with the casino and that even the most cynical (negative in attitude, seeing only bad aspects) investor was under the spell of (had been completely charmed by, as if by magic) what they obviously thought was the greatest casino on earth — clearly the audience seemed to have faith in the project. However, this was not why he asked his questions. He had obviously been planning to ask them anyway because he says that he had thought through this moment carefully. He had therefore gone to the casino with the intention of asking these questions and the audience's attitude did not influence or cause that.

35 A: The narrator says that, although Piper had not answered his questions properly and that if anyone pursued him on this (if anyone asked him further questions about these matters), doubts might creep in (people might start to have doubts about him), he wasn't going to push it (it wasn't his intention to proceed with the matter or put pressure on him) any further. This was because he had achieved his objective (aim) which was that Piper would realise that he knew something (presumably something bad about Piper) and that Piper would realise that he would tell others about it.

A: When Piper had answered the questions, he looked around the audience quickly, presumably to see what their reaction was. It was a dangerous moment for him because before then the audience had been eating out of his hand (under his control, believing everything he said), but now doubts might creep in because he hadn't answered the questions properly. He was therefore worried that they might not find his answers convincing and he knew he had not answered the questions properly, but the narrator does not say or imply that the audience realised that he had not answered them properly or that they had not found his answers convincing.

B: Piper said that he was happy to answer the questions. To the first question he replies that all applications for gambling licences are checked out (this means the same as scrutinised in the narrator's question — checked or inspected thoroughly). To the second, he says that he has a lot of investments and doesn't have details of all of them at my fingertips (in a place close enough for him to get them immediately). In neither of these replies does he dismiss the questions as concerning only very minor matters and he seems to take them seriously.

D: The narrator says that when Piper rose to his feet, he was as unruffled (calm) and urbane (sophisticated) as ever. He therefore did not appear to the audience to be feeling uncomfortable, even though he probably was.

36 A: When the bellboy (a young man in a uniform who works in a hotel carrying bags, giving messages, etc, especially in the US) told the narrator that Piper would like to see him and he then made his way to Piper's suite, he thought That didn't take him long, which means that he was expecting Piper to ask for him at some point, although he had not expected it to happen so quickly.

B: After Piper had expressed his anger with the narrator and threatened to sue him (take him to court in a legal case in order to get money from him), the narrator felt that Piper had put him on the defensive (in a position in which he was under attack and could be defeated) for a moment. This was because he wondered whether he had made a mistake in upsetting such a powerful man — presumably because someone so powerful could do damage to him, particularly financially. He was therefore briefly concerned that he might regret upsetting Piper because of what Piper could do to him, not because he had begun to feel that he might have been mistaken in thinking that Piper was dishonest.

C: In Piper's first speech to him, he said that he wasn't a two-bit (unimportant, minor) bondsman (a kind of financial trader) who the narrator could play games with (not take seriously, treat dishonestly) and that if he were to even altude to (refer indirectly to) a certain place again, he would sue him for so much money that he would not be able to pay off the debts in his lifetime. The fact that all this put the narrator on the defensive indicates that he had not been expecting him to say these things; if he had been expecting it, he would have been able to respond immediately.

D: Piper suggests that the narrator is treating him like a two-bit bond salesman and tells him that he is in fact rich and powerful and has lawyers he could use to hurt the narrator. He therefore does accuse the narrator of misunderstanding him. However, he does not refer to other people who have done this or to what he did to them as a result.
p49–54 PAPER 1, PART 6

FURTHER PRACTICE AND GUIDANCE (p51–54)

For explanations, see the explanations to the questions in the test, which follow.

Question 37  Question 41
1 A and C  1 A and D
2 A and C  2 A and B
3 A and C  3 B and C

Question 38  Question 42
1 C and D  1 A and D
2 B and C  2 A and D
3 B and D  3 A and D

Question 39  Question 43
1 A and D  1 A and C
2 A and D  2 B and C
3 B and C  3 C and D

Question 40
1 B and D
2 C and D
3 A and B

p49–50 PAPER 1, PART 6 (TEST)

Note: the numbers in brackets after each explanation refer to the relevant question in the Further Practice and Guidance pages.

2 marks per question (Total: 14)

The Perils of Pizza Making

37 F: In the opening paragraph, the writer says that his first pizza was cremated (burned to ashes, as is done with dead bodies in a ceremony at funerals) and that he hadn’t even got to the stage of putting toppings on it. We therefore know that it was thrown away because it was useless. He then tells us that pizza dough should be made into perfect circles. Obviously he had failed to do that with his pizza (1A) and Francesco had looked at his sorry effort (poor attempt) and sighed (presumably with disappointment or disapproval) (1A).

In the first sentence of F, it refers to the pizza the writer had prepared. His pizza wasn’t so much a circle (this refers back to the requirement that pizzas be prepared as perfect circles in the first paragraph) as an early map of the world (presumably something without a regular shape) (3C). Francesco then picked it up on his paddle (an implement on which pizzas are placed and then put into the oven) and threw it disdainfully (with contempt or great disapproval) into the oven to destroy it (3A). The reference to it burning on a funeral pyre (a pile of wood on which dead bodies are burnt as part of funeral ceremonies in certain religions) echoes the reference to it being cremated in the first paragraph.

In the paragraph after the gap, the writer goes on to talk about the art of pizza-making. He says that pizzas have to be prepared in the correct shape (2A) and says that doing this was causing him grief (a lot of trouble) (2C).

38 D: In the paragraph before the gap, the writer has told us that pizza-making is an art (something requiring skill and special ability) and that there is a procedure for shaping pizzas before they are cooked (1C), which was causing him trouble (1D).

In the first sentence of D, it refers to the procedure. The writer then describes Francesco carrying out the procedure to show the writer how to do it (3D), beginning with what has already been prepared and put into the fridge, and then going on to the first thing that is done with this (3B).

The paragraph after the gap continues the description of Francesco carrying out the procedure to show the writer what to do (2B). From here means ‘after this stage of the procedure’ (after it was mixed with a small handful of polenta). The writer then describes each stage of the procedure for preparing the dough for a pizza (2C).

39 H: In the paragraph before the gap, Francesco completed the preparation of a pizza from the dough with the right shape – a perfect circle (1D) – and the writer describes how he did this (1A).

At the beginning of H, the writer says that it was now his turn to try to achieve the same result that Francesco had achieved (3C) – a pizza with the right shape. The rest of H describes the writer beginning to attempt to do the same as Francesco had done (3B) and problems he encountered doing so.

In the paragraph after the gap, the writer continues his description of his own effort to do what Francesco had done. He explains what you are supposed to do to create a pizza with the right shape (2D), how you can easily go wrong by pressing too much (2A) and what happened as a result of him making this mistake.

40 A: In the paragraph before the gap, we have been told that, while trying to prepare the dough into the right shape, the writer could not resist the temptation to press everything in sight (1B) and that pressing in the wrong places resulted in thick edges and a thin centre (1D).

The first phrase in A To put those things right refers back to the two things that were wrong with what the writer produced – it had thick edges and it had a thin centre (3A). At the end of A, the writer says that he did some twirling (twisted or turned the
dough around and around) and that as a result flour showered everywhere (flour flew around in the air and onto the ground) - something which might well have made the writer look foolish (3B).

After the gap, we learn that the writer attracted the attention of some customers, which means that obviously the preparation and cooking of pizzas in this restaurant was carried out in a place where the customers could see it being done (2D). The writer realised this to his horror, which means that he was not at all happy that people could see him doing badly (2C).

41 E: In the paragraph before the gap, we have been told that the writer became the focus of some customers’ attention (1A) and that he didn’t like this because he reacted with horror when he realised that they were watching him prepare a pizza (1D). The first sentence of E (Clearly, the stage was all mine) refers to the fact that the writer realised that people were watching him and that he was the centre of attention as he tried to do the right thing but failed (3C). E continues with a description of his attempt to make a pizza properly. The reference to feeling more and more eyes on him means that he felt that more people were now watching him in addition to those he mentions in the paragraph before the gap. In the last sentence, the writer says that something terrible then happened (3B).

In the paragraph after the gap, we learn what the worst thing was - a hole appeared in the writer’s pizza - and that he felt crestfallen (extremely disappointed) and defeated as a result (2A). We also learn that this pizza was then destroyed by Francesco in the same way that his first one had been (2B).

42 G: In the paragraph before the gap, we have been told that the writer’s second attempt was also a disaster (1A) and that it had to be destroyed like the first one (1D).

In G, as it did so in the first sentence refers back to go up in flames immediately before the gap and means ‘as it went up in flames’ or ‘as it burnt’. The writer was naturally baffled and embarrassed by his second attempt having to be destroyed (3D). However, he felt that he was onto something (making some progress) and his next attempt was more successful. He realised where I had gone wrong before and so was very careful when he reached that stage again. His efforts now to prepare the pizza correctly began to work (3A).

At the beginning of the paragraph after the gap, Francesco noticed that what he was doing was beginning to work - that he was doing it properly - and that is why he applauded (expressed approval by clapping his hands together) (2D). The writer was so pleased by his comparative success that he wanted to tell the little girl that he could make pizzas. Francesco then decided that the writer’s pizza was good enough for them to put toppings on (2A).

43 C: In the paragraph before the gap, we have been told that the writer had made a pizza base that was good enough for toppings to be put on (1A), that he was pleased about this (1C) and that they then put the toppings on.

In C, Having done this means ‘having put on a thin smear (a layer, roughly applied) of tomato sauce and some mozzarella’ and it in it was time to get it on to the paddle is the pizza, now ready to be cooked. The writer then headed for (went towards) the oven (3D) to put the pizza in to cook it (3C).

After the gap, When I got there means ‘When I reached the oven’ (there refers back to the oven at the end of C). The writer reached the oven and Francesco told him whereabouts in the oven is the best place to cook a pizza (2B). He then put the pizza he had made into it, and watched it cooking so that it could be eaten rather than being burnt because it was no good, which is what had happened to his previous efforts (2C).

The paragraph which does not fit into any of the gaps is B.

p55–56 PAPER 1, PART 7

1 mark per question (Total: 10)

A Wander through Britain’s Woodlands

44 B: The place has both recently planted trees in its heathland and ancient forest, so it has both new and very old trees in different parts of it.

45 D: The writer says that the people who run the place claim that it has the tallest tree in Britain - the implied meaning is that they say it but it may not be true. The writer then says that if someone is sceptical (very doubtful) about this claim, they could measure the tree to see if it is the tallest in Britain or not.

46 D: In the 19th century, trees from overseas were added to the native species that were already there. These trees were found by people in different countries at a time when plant hunting (looking for new plants) was all the rage (a very popular and fashionable activity).

47 A: The writer says that the place has a lot of fair-weather friends (people who only go there when the conditions are pleasant for them) and conditions later in the year deter them (make them not want to go there). There are a lot of people who only like the place when it’s warm and sunny and they make it too crowded during the parts of the year when the weather is like this. It is at its best later in the year, when these people don’t go there because of the weather and so it is not crowded.
48 B: The writer says that action taken there by local people stirred the beginnings of the modern conservation movement (was the origin of today's widespread conservation action in many places). All the trees were cut down and removed and local people reacted to this devastation (massive destruction) by saving and restoring the place. The writer says that this was when the whole idea of people taking part in conservation of natural places began.

49 A: The writer says that it is called a heath (an area of open land with wild grass and plants), but in fact it contains many other things as well as a heath, and lists those elements (parkland, hedgerow, paths, hillside and thickets). Although it has the word heath in its name, it is not just a heath and so the name doesn't describe exactly what it is.

50 C: The writer describes a challenging walk that is worth the effort because the views are spectacular. This walk is for enthusiastic hill walkers, and it is certainly not a gentle stroll. It involves an arduous journey (a difficult and tiring one). So, people who enjoy an energetic walk can do one that they will enjoy very much.

51 D: Because of its sheltered location, high rainfall and warm temperatures, there is spectacular (extremely impressive, fantastic) tree growth in the place.

52 A: The writer says that the organisation that runs the place has made a lot of rules and regulations in order to make it a very organised place. He says that they fuss (take unnecessary action, worry unnecessarily) about many things. However, despite their efforts, the place still feels quite wild. It is a wild place and the rules and regulations have not really changed that.

53 B: The trees were cut down and removed within weeks of a law being passed that authorised this action. The writer is saying that this action happened very soon after official approval for it was given.

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**PAPER 1**

- **PART 1**: 8 marks
- **PART 2**: 8 marks
- **PART 3**: 8 marks
- **PART 4**: 12 marks
- **PART 5**: 12 marks
- **PART 6**: 14 marks
- **PART 7**: 10 marks

**TOTAL**: 72 marks

*To be converted into a score out of 50 marks.*

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**p57 PAPER 2, PART 1**

*Each answer is given marks out of 20*

**MARK SCHEME**

**Content**

The essay should include a summary of these four key points:

- Text 1 (a) aeroplane not generally chosen as most important invention of last hundred years
  
  (b) may be most important invention because of its effect on tourism and emigration

- Text 2 (a) aeroplane changed from a wonderful thing to something causing terrible damage
  
  (b) air travel now normal for the majority rather than a small minority

**Communicative achievement**

This is an essay and so the register should be neutral or formal. The reader should be clear both as to what the key points in each text are and the candidate's own opinions and responses to those points.

**Organisation**

The essay should be coherently organised in paragraphs, with clear linking between the summaries of the key points and the candidate's own views. An introduction and conclusion are not essential.

**Language**

The essay should contain an appropriate level of accurate grammar and vocabulary. Vocabulary connected with the topics of inventions and attitudes should be correctly used, as should grammatical structures for describing and comparing points of view/information, presenting and supporting opinions, and linking points in complex sentences.

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**p58–63 PAPER 2, PART 2**

**MARK SCHEMES**

**Question 2**

**Content**

The report should include:

- reasons for setting up the group
- how the group should be set up, including personnel
- issues the group could deal with
- advantages of having the group

**Communicative achievement**

The register should be appropriate for the relationship between student/employee writing the report and authority/employer who has requested it and will read it – formal or neutral. Report format of clearly separate sections, probably with section headings. The
reader would understand precisely what the writer is recommending and why.

Organisation
The report should be organised into sections, each of which deal with each aspect mentioned in the input. Clear introduction and conclusion. Appropriate linking within sections and perhaps also between sections.

Language
Language of describing, hypothesising and recommending, including expressing and supporting opinions.

Question 3
Content
The review should inform the reader about the TV channel or radio station, evaluate it in terms of what it broadcasts, describe the nature of its viewers or listeners and compare it with others.

Communicative achievement
The register could be informal, formal or neutral but should be consistent throughout. The format should be appropriate for a review – description followed by comment within paragraphs or in separate paragraphs. The reader would be informed about the TV channel or radio station and be able to decide whether it would appeal to them, or whether their views on it match those of the writer.

Organisation
Clear development from description to comment and then to comparison, with paragraphing and linking – both within and between paragraphs – appropriate to this.

Language
Language of describing, evaluating, analysing and comparing.

ASSESSMENT OF SAMPLE ANSWER (p61)
Content
The review covers all the aspects mentioned in the question. The writer describes and comments on what the radio station broadcasts, explains who its listeners are and why, and compares it with bigger radio stations in general terms.

Communicative achievement
The register is neutral throughout, with an informal final sentence, which is appropriate in the context. The format is appropriate, with each paragraph on different aspects of the radio station. The opening paragraph is not really part of the review, it is more of a note to the magazine itself, and perhaps this should not have been included.

The reader would learn a great deal about a radio station that it is assumed they had not previously heard of, and would be in a position to decide whether it would appeal to them or not.

Organisation
The review is very well-organised, with description of the various aspects of the radio station combined with comment on these in each paragraph. The second paragraph describes the radio station in general terms, the third paragraph talks about its listeners, the fourth paragraph talks about what it broadcasts and the fifth paragraph compares it in terms of bigger stations. There is some good linking throughout, for example the use of but after the negative verb in the second sentence of the third paragraph, Nevertheless (third paragraph), Concerning (fourth paragraph), Though (fifth paragraph) and To my mind (fifth paragraph).

Language
There is some very good use of vocabulary and structure, for example on air and run by (second paragraph), even if they don’t have to and the middle of the night (third paragraph), colourful and easy going (fourth paragraph), compete against, broad range and filled a gap in the market (fifth paragraph) and tune in to (last sentence). The final sentence provides a lively and effective way of ending the review. There are no real mistakes in this review.

Mark
Band 4 (13–16 marks out of 20). A very good review, with a good level of general fluency and no errors.

Question 4
Content
The article should cover the points raised in the input article, i.e. whether children and young people are given too much and think life is easy.

Communicative achievement
The register could be informal, formal or neutral as the input article seems neutral. Article format – clearly divided, possibly short paragraphs. Article could have appropriate sub-headings. The reader would understand the writer’s point of view fully and clearly.

Organisation
Clear development of argument, with each point expanded and probably exemplified. Clear and relatively brief introduction and conclusion. Appropriate paragraphing and linking.

Language
Language for expressing and supporting opinions.
ASSESSMENT OF SAMPLE ANSWER (p63)

Content
The main points are fully covered and the article is directly relevant to them throughout. It focuses on the issue of whether young people are given too much by their parents and the consequences of this.

Communicative achievement
The register of the article is suitably neutral, with a serious approach to the topic. Some of the piece involves short, sharp, sentences and this is entirely suited to an article, in terms of impact on the reader. The format is fine, with clearly divided paragraphs making and expanding separate points. There hasn’t been an attempt to present the piece as clearly an article, with subheadings, but this is not at all essential. The writer’s point of view is entirely clear and the reader would have no trouble in understanding that the writer is saying that parents spoil children, perhaps because they feel guilty about not giving them enough attention, that this can result in them being unable to deal with challenges later in life and that therefore their upbringing should involve preparation for adult life as well.

Organisation
The article is very well-organised. The first paragraph is an effective introduction in which the writer’s main point is presented briefly; the second deals with the causes of the main point. The third paragraph deals with the results of it and the final paragraph is an effective conclusion, which makes a suggestion rather than merely repeating any points made before. There is some excellent linking, for example On the one hand ... but on the other hand (third paragraph) and All in all (last paragraph).

Language
There is some good use of vocabulary and structure, for example depends mainly on (first paragraph), I hold the view and bad conscience (second paragraph), the ending of a sentence with a preposition in big challenges they have to deal with (third paragraph), and the use of proper, meaning ‘appropriate’ or ‘correct’ in the final paragraph. In general, the article is relatively simple in terms of vocabulary and structure, but not too much so. There are a couple of relatively minor mistakes. In the first sentence it should say generalise on or about; in the first sentence of the third paragraph it should say making not make, to go together with the previous structure by giving. These errors do not affect understanding of the points being made.

Mark
Band 4 (13–16 marks out of 20). A good, competent answer that flows well, fully addresses the question and demonstrates a good level of fluency.

PAPER 2

PART 1 20 marks
PART 2 20 marks
TOTAL 40 marks

To be converted into a score out of 50 marks.

p64 PAPER 3, PART 1

1 mark per question (Total: 6)

1 B: The speaker says that soft negotiators want an amicable (friendly) resolution and make concessions (agree to let the other side have some things they are asking for), but that they often end up exploited and feeling bitter (the outcome is often that they feel someone has taken advantage of them and they feel annoyed that something has been unfair to them). Hard negotiators think that negotiation is a contest of wills (a struggle between people who are each determined to get what they want) and that the side that holds out longer (refuses to surrender or give in for the longest time) will be the side that fares better (gets the best result). However, they discover that their attitude has produced an equally hard (in this context, determined, tough) response from those they are negotiating with and this experience exhausts them (makes them very tired, uses all their energy) and damages their relationship with the other side. The speaker is therefore saying that both types of negotiator have certain expectations regarding what the results of their method of negotiating will be, but that both types find that the results are different from and worse than the results they had expected.

A: The speaker is not saying that it is better in some circumstances to be a soft negotiator and in others to be a hard negotiator, he is saying that both methods have disadvantages.

C: Although the speaker is saying that both methods can result in the negotiator feeling bad, he is not saying that they are not sure they will succeed during the time when they are negotiating. In fact, he suggests that they are confident then, because they expect their method to succeed.

2 C: The speaker says that through principled negotiation people decide issues on their merits (individually and objectively, rather than as part of a general theory or being influenced by personal feelings) and that the results of this method are based on some fair standards independent of the will of either side (they are reached according to generally accepted ideas of what is fair, which are not influenced by the personal wishes of the people involved in the negotiations).

A: The speaker says that people should look for mutual gains (try to gain things which are to the advantage of both of them) but that when their interests conflict they should reach an agreement that is objectively fair and that enables them both
to obtain what you are entitled to and still be decent (honourable, behaving in a morally acceptable way). He is therefore saying that through principled negotiation people can get what is rightfully theirs, and so they will not feel that the outcome has been unfair to them.

B: The speaker says that principled negotiating does not involve haggling (bargaining, arguing involving both sides trying to get what they want) and that it also does not involve tricks or posturing (insincere or unnatural behaviour in order to create a certain impression or achieve a certain effect). Instead, it involves reaching an agreement that both sides can consider fair. The speaker does not say that this requires greater or less effort on the part of the negotiators than other methods of negotiating.

3 C: The reporter says that if you go to the shed, it is as if you rewind (this is what you do to make a recording go back to an earlier part or to the beginning, here it means ‘go back’) to the Industrial Revolution in the 19th century. She also says that Roly gets clay from the pit in a way that is like his father and grandfather before him (the same as previous generations of his family did). The speaker therefore mentions twice the relationship between the pottery now and periods a long time in the past.

A: The speaker says that an old railway track is near to the pottery and that it leads to a meadow (a field) thick with bushes, plants and flowers and so it sounds as if the pottery is in an isolated place that few people go to apart from Roly, but the speaker does not say this or emphasise that it is a lonely place that people rarely visit.

B: The speaker talks about the gloom (darkness) of the place and mentions the door to the building and the colour of the building. However, she does not say that if you go inside the pottery, you are surprised to find that it contrasts with its external appearance.

4 A: Roly says that the pottery began to decline (do badly) as a result of the advent (arrival) of the plastic bowl (which was manufactured in factories rather than made individually in potteries) and that in the 1950s this was a death blow to potteries countrywide (something which caused potteries throughout the country to go out of business because they could not survive it).

B: He says that the pottery used to make horticultural (connected with gardening) containers and domestic ware (goods for use in the house), but that developments in the 1950s had a bad effect on it. He does not say that it was a mistake to make the kind of things it used to make or that any mistake was made with regard to developments in the 1950s, which he seems to see as having an inevitable result.

C: He says that his father was able to continue in business but that doing so involved laying off (making unemployed because there was no work for them to do) the last four people still working there and producing pots that were more unusual. He probably does support what his father did but he does not say so or defend or justify his father’s actions.

5 B: The first character mentioned is Lonesome Luke, who was aggressive and a moderate hit (quite but not very popular). Lloyd then decided to reject stylisation in favour of normality (to portray a character that seemed like a real person rather than one that was clearly unrealistic and created just for film). The character he then created was someone that audiences could readily (easily) identify with (someone they felt was like them). This character was very successful and for ten years, while he was playing that character in films, Lloyd could do no wrong (everything he did was very successful and popular) and audiences flocked (went in very large numbers) to his films.

A: It is not clear whether the idea for the new character came from Lloyd or his friend Roach. The speaker says that history is divided on this matter (some people who have done research, written books, etc on the subject say it was Lloyd and others say it was Roach). The speaker is therefore saying that it is not clear who hit on (thought of) the idea of the new character, and so she is not saying that it was definitely Lloyd’s friend Roach’s suggestion.

C: The speaker says that Lloyd felt that he was not really good when playing the character of Lonesome Luke and that he then played a character that was much more popular than Lonesome Luke. However, she does not say that this was a result of his ambition increasing, and he may well have been extremely ambitious from the very start of his career.

6 A: The speaker says that there were two reasons why Lloyd’s career suffered – the double onslaught (two things attacking) that proved fatal to Lloyd’s career (that were disastrous for his career and caused it to end) were the invention of films with sound and the Depression of the 1930s in the US (this was a period of high unemployment during which a great many people were very poor). As a result of the latter, his indomitable optimism was now incongruous (his character’s constant belief that everything would be all right despite the problems he was faced with didn’t seem appropriate). The speaker is therefore saying that the attitude of Lloyd’s character did not fit in with the general unhappy mood of the period and this was one of the two reasons why his career suffered.

B: Lloyd made one talkie (a film with sound rather than a silent film) and it was a hit (popular, a success) but he didn’t make any more. The speaker says that this was because he was instinctively a visual performer (he was suited to doing things that were entertaining to watch rather than to dialogue). The speaker does not say or imply that Lloyd didn’t
want to make any more films with sound or that he
was not keen to make the one that he did make.
He may well have wanted to make other films with
sound in order to continue his career but his style
wasn't suited to films with sound and that is the
other reason why his career came to an end.

C: The speaker says that Lloyd's highly successful
close combined lateral thinking (a way of solving
problems by means of ideas that may not seem
logical) and prternatural physical prowess (physical
strength that seemed to go beyond what is natural
or normal) in order to save the day (prevent disaster
when it seems certain to happen). She also says that
the character's optimism didn't suit the times during
the 1930s. However, there is nothing that the speaker
says which suggests that Lloyd himself began to lose
confidence or that that was why his career suffered.
His career suffered because of the arrival of films with
sound and because of the Depression, not because he
lost confidence in himself as a performer.

p65–67 PAPER 3, PART 2

FURTHER PRACTICE AND GUIDANCE (p66–67)

For explanations, see the explanations to the questions
in the test, which follow.

Question 7 B Question 10 C Question 13 A
Question 8 A Question 11 B Question 14 B
Question 9 A Question 12 C Question 15 B

p65 PAPER 3, PART 2 (TEST)

1 mark per question (Total: 9)

7 National Commercial Directory: A directory is a
reference book listing information such as names,
addresses, telephone numbers, etc, usually in
alphabetical order. In this case, clearly, the names,
addresses, etc of businesses throughout the country
were listed under various categories. William Summer
was listed under the category Grocers and Tea
Dealers.

8 wines; spirits: We are told that 'at the turn of the 20th
century (at the beginning of it), William and his son
John's business included wines and spirits (strong
alcoholic drinks served in small quantities, such as
whisky, vodka and gin) as well as groceries.

9 indigestion: Mary suffered from indigestion (a painful
stomach complaint that usually lasts for a short
time, resulting from problems when food passes
into the stomach). She found that tea consisting of
large leaves aggravated her problem (made it worse,
more severe) but when she was sent some tea that
consisted of small particles, she found that this gave
her great relief (made the problem much better)
and so she offered it to other people who had the
same problem as a 'remedy' (something that cures a
medical problem).

10 dust: When John Summer told his friend that he was
going to buy 30 chests (large, strong boxes in which
tea was transported) of the tea Mary had discovered,
the friend, who was a wholesale tea merchant
(someone who traded in tea, in this case, selling
it in large quantities to shopkeepers for sale to the
public) told him that people would not want to buy
it because it looked little better than (not much better
than) dust (small particles of powder or dirt).

11 oriental: John wanted a name which tripped off
the tongue (was easy and pleasant to say) and the
name he came up with (produced, thought of) was
alliterative with tea (both words in the name began
with the same letter as tea) and had an oriental
sound (sounded like a word from a language of the
East, especially eastern Asia, for example, Chinese or
Japanese).

12 printer's error: The word 'Tipps' with two 'ps' does
not exist in English and presumably he intended
that the word would be 'Tips' (as in 'the ends or
edges of something', in this context, the leaves of
the tea plants). The double 'p', we are told, first
happened as a printer's error (was the result of a
mistake made by a printer, presumably when printing
labels or something similar for the tea). Clearly, John
Summer decided not to change the spelling once that
mistake had been made.

13 jar of cream: To encourage people to buy the tea,
John offered anyone buying a certain quantity of it a
generous (in the context of the size of something, this
means 'large') jar (glass container in which certain
kinds of food are sold or kept) of cream.

14 edge of the leaf: John brought back a kind of tea
called fannings, and he drew attention to (tried to
make people notice and realise, presumably in his
advertising) the fact that this type of tea was taken
from the edge of the leaf of a tea plant, and not from
the fibrous stalk (the stem at the base of the plant,
consisting of fibres), which contained the chemical
tannin (which presumably people did not want in
their tea).

15 charitable work: John received a knighthood (a
high honour given by the British Queen, or King for
services to the country - the person awarded this
is given the title 'Sir' in recognition of (as a sign of
official praise for and approval of) his charitable work
(his acts of charity, for example giving money or other
help to the less fortunate people in society, or helping
or setting up organisations to provide such things). It
was after his death that he helped his employees, all
of whom benefited under his will (were left money by
him in the legal document in which people say what
will happen to their possessions and money after they
die).
16 A: Miranda says that the communal aerial (rod or tower that transmits TV signals) sent fuzzy (unclear, blurred) pictures every time it rained and that in Wales rain is not a rare occurrence (it happens regularly). In other words, the reception from the aerial was poor whenever it rained, and so the reception was often poor.

B: When the satellite technician came to see them, he saw not breathtaking natural beauty but obstacles (he wasn’t interested in how beautiful the place was, he only noticed the problems he would face if he tried to install satellite TV there). The point is not that they doubted his ability to install satellite TV, it is that he thought it would be very difficult or impossible to do so.

C: She doesn’t say that it would be hard to link up with the communal aerial. She says that it would have been expensive to do so – they could have spent a fortune laying cables to the nearest village – and that the results would not have been good, because the reception was poor from the communal aerial and the entire system went down (stopped working completely) if strong winds or stray animals (animals that had wandered from the place where they should be) knocked it out of kilter (hit it so that it went out of its correct position).

D: She says that she would love to be able to say that they lived without TV by choice – that she threw the TV away or sold it – but that in fact circumstances deprived us (the situation they found themselves in meant that they couldn’t have TV). She does say that they were living in a place of breathtaking natural beauty but that was not why they had no TV.

17 C: Miranda says that they started to revel in our moral superiority (to enjoy enormously the feeling that they were morally superior to people who had TV). When people started to ask them if they had watched a particular programme, Miranda would watch their jaws drop (their mouths open wide as an expression of astonishment) when they realised she had no TV, and they would wonder what on earth (an emphatic expression of surprise, indicating that it is extremely hard to know what the answer could be) the family did instead of watching TV. Clearly, therefore, she enjoyed seeing how surprised people were when they realised she and her family had no TV.

A: She says At the risk of sounding unbearably smug, which means ‘I know that this might sound as if I am very pleased with myself in a way that others won’t like’, they did read more books, listen to more music and play more games. However, this is what she says to the interviewer, not what she said to people who found out that she didn’t have a TV. She does not say that she told other people that they did these things instead, that she enjoyed doing so, or that she might have sounded self-satisfied when talking to them.

B: She says that they read more books, listened to more music and played more board games than before but this is not the same as saying that these were hobbies they had had and then stopped before moving to the cottage. It seems that in fact they did these things before, but when they moved to Wales they did them more.

D: She says that one enjoyable outcome was that they discovered the untold (very many), long, pleasant and potentially fulfilling hours there are in an evening – that evenings seemed a great deal longer and that it seemed that there was much more time in which to do things that make you feel happy and satisfied. She does not, however, say that these were energetic things or that they felt more energetic, and in fact implies that they felt more relaxed. In addition, she says that sometimes they merely had an early night (simply went to bed earlier than usual), which suggests they were more relaxed or tired rather than energetic.

18 D: Miranda says that they felt like cultural oddities (people who were not normal in terms of being part of the culture) because they did not understand when other people referred to well-known characters on TV or used a catchphrase (a phrase used often by a performer or in a programme that is associated with that person or programme by the public) from a popular TV programme. She therefore felt that it was a disadvantage that they were no longer informed about some of the things people talked about as a result of not having a TV, because this made them feel they were in some way strange.

A: She talks about programmes that were popular but that they didn’t know about because they did not have a TV, and these may have been series, but she does not say that they had previously liked particular series and were unhappy about not being able to follow them any more. She does say that they wished they could watch big news events on TV but these are not series.

B: She says that she and her husband were confirmed news junkies (people who were established in the habit of being addicted to watching the news – junkie usually means ‘person addicted to drugs’) and that therefore they really missed watching the news on TV. However, she says that their addiction was only mild (not strong), and that after an initial withdrawal (an initial period of suffering because of the absence of something you are addicted to), you hardly give it a second thought (you hardly think about it at all). Their desire to watch the news was therefore not constant, it went away after a short period of time.

C: She says that they were in the habit of watching the news on TV and that a major disadvantage of not having a TV was that they couldn’t do that, but
she does not say that they normally discussed what was in the news and now couldn’t. She says that other people talked about popular TV programmes and that they didn’t know what these people were talking about because they hadn’t watched them, but she does not say that previously they had discussed programmes they watched on TV.

19 A: Miranda says that she went along with (agreed to, accepted) having a TV installed because she is certainly not one of those anti-TV types who that believes the box (an informal word for ‘television set’) to be the source of all modern evil (the cause of everything that is bad in the modern world). She says that she thinks there are lots of programmes on TV that are interesting and rewarding (worthwhile) for both adults and children and that television can be part of a well-rounded (appropriately balanced and varied) life. She is therefore saying that people of all ages – which in this context must include her, her husband and their children – benefit from having TV, and that was one of the reasons why she agreed to have a TV again.

B: She does not say that her attitude changed, it seems to have always been the same. She agreed because she thinks that TV is worth having and also because her husband wanted to have one, although she thinks this was because he wanted to play with the remote control device, not because he wanted to watch certain programmes. She doesn’t say that she agreed because she had previously disapproved of TV and then approved of it.

C: She says that her husband persevered with the satellite option (continued to investigate the possibility of them having satellite TV installed) and says why she thinks he was so keen to have a TV again, but she does not refer to any disagreement between them about having a TV again.

D: Although she is in favour of TV, she says that its insidiousness (its ability to become powerful in a harmful way without you realizing it) lies in its being an easy option (results from the fact that it is an easy thing for you to do) because, like a ready meal (a meal you don’t have to prepare yourself because it has already been prepared when you buy it), it seduces you into forgetting the rewards that come from putting a bit more into life (it persuades you by being attractive to forget that you can gain a great deal more satisfaction out of life if you put more effort into living your life). The point she is making is that TV can make people lazy or that watching it can be a result of their laziness, but she does not say that this was why her own family got a TV again. She was apprehensive (anxious) that it would dominate their lives and so she felt that it might make them lazy but she doesn’t say that they got it because they were lazy – they got it because her husband wanted it and she thought that it was a good idea, despite the disadvantages of TV that she talks about.

20 B: She says that she sometimes finds herself proposing half an hour’s viewing as an activity to her children, but that they tend to refuse to do it if they think she is suggesting it because she wants to sneak off (go somewhere else quietly and secretly) and do something without them while they are watching TV.

A: She says that they even watch rubbish from time to time but not that the children now have a clearer idea of what programmes are rubbish and what programmes are worth watching. She also says that often, after ten minutes of watching TV, they decide that it’s boring and switch it off, but she does not say that this is because they decide that some programmes are rubbish and others are not.

C: She says that they never had the habit of watching it, not that they have decided not to return to that habit. She says that their year’s abstinence must have coincided with their habit-forming years, so it’s a habit they don’t have (the year they spent without a TV happened by chance during the same period in which their habits were beginning to form, so that in fact they formed the habit of not watching TV and never got into the habit of watching it).

D: She says that the children occasionally slump (sit in a tired or lazy way) and watch TV and that sometimes the whole family decide to vegetate (do nothing at all, be totally inactive) in front of the TV, which means that sometimes they do watch it because they are feeling lazy. She adds that to do this now is a deliberate choice rather than a habit.

p69 PAPER 3, PART 4

1 mark per question (total 10)

21 G: The speaker says that someone (Jack) told him that another person (Helen) had taken offence at something the speaker said the previous week in a meeting. This means that Helen was angry about what the speaker had said and regarded it as rude and unpleasant. She is so angry about it that she does not want to talk to the speaker again.

22 D: The speaker was told that the whole thing was off (cancelled). This was an arrangement that had been fixed some time ago for a particular date – the speaker had had it in the diary for ages.

23 B: The speaker was taken aback (surprised) when he heard that the news. He had expected to get it and had been given the impression that it was mine if I wanted it. This was clearly a job because the speaker talks about the issue of money and the chance to branch out, do something different for a change. However, someone else got it (the job), and the speaker is taking about an unsuccessful job application.
24 F: The speaker’s friend offered her the opportunity to use the place she was living in while she was away (to live in her home for a period of time when she would not be there). The speaker wanted to go there and says that she told her friend she would take her up on it (accept her offer).

25 H: The speaker has been given the chance to go to something (attend it) as someone’s guest (he has been invited to accompany someone who has been invited to the event). The company that person works for has some involvement in the event. The speaker says he will have to dress the part (wear something appropriate for such an event).

26 B: The speaker says that he couldn’t care less (is not at all interested, is not at all worried) about the situation with Helen. He can’t be bothered even to think about it (he does not want to use any energy thinking about it). He obviously dislikes Helen and has no interest in the fact that she is angry with him.

27 D: The speaker says that the situation is a real shame – she is very disappointed about it. She was looking forward to it but it is not going to happen now. She says there is no point getting cross (angry) but she is disappointed because something she wanted to happen is not going to happen.

28 E: Although the speaker was surprised by the news and the fact that he did not get something he had expected to get, he is not disappointed and thinks that maybe it’s for the best (perhaps it’s a good thing). Before hearing the news, he was getting quite nervous about how I’d manage but now he does not have to worry because the situation is not going to happen. He is therefore relieved that something that made him feel nervous is not going to happen.

29 C: The speaker says that she is not only interested in seeing the friend’s new home, but she also wants to find out lots of other things about her friend’s new life. So she wants to find out things about her friend that she has been wondering about.

30 F: The speaker thinks that his friend is lucky because she gets to go to these things all the time (frequently attends events like this one). He says that he wishes he was in that position, so he is envious of her because of the fact that she goes to events like this and he would like to go to them often too.

PAPER 3

PART 1 6 marks
PART 2 9 marks
PART 3 5 marks
PART 4 10 marks
TOTAL 30 marks
To be converted into a score out of 50 marks.

p70–73 PAPER 4

Marks out of 25 are given for performance in the speaking paper.
To be converted into a score out of 50 marks.

FURTHER PRACTICE AND GUIDANCE (p72–73)

DESCRIBING FEELINGS

SADNESS

deeded: sad and depressed, and not feeling hopeful about the future

despondent: without hope and therefore extremely unhappy

devastated: extremely unhappy and upset because of something terrible that has happened that affects you personally

dismayed: fairly unhappy because of something unexpected that has happened

depressed: discouraged or depressed because something bad has happened and as a result, something you hope for seems unlikely to happen

distressed: extremely unhappy and upset because of something terrible that has happened, especially when showing this by crying, etc.
downcast: very unhappy and suffering a great deal emotionally as a reaction to something

ANGER

cross: fairly angry (this word is often used by adults talking to children)
enraged: caused to feel or show that you feel very angry
infuriated: extremely annoyed
irate: very angry (this word is used especially to describe other people, rather than yourself)
mad: angry, in phrases such as go mad or be mad at/with someone
resentful: annoyed for a long period after something that you consider unfair has happened
touchy: easily offended or upset; sensitive and likely to get angry suddenly

ANXIETY

agitated: nervous and worried, especially when having previously been calm
apprehensive: nervous and anxious about something that is going to happen in the future because you think it is going to be unpleasant for you
bothered: worried
concerned: worried
edgy: nervous and therefore easily annoyed or upset
harassed: feeling stressed and anxious because of pressure, having too many things to do, etc.
petrified: extremely frightened
tense: anxious and worried, especially when also silent
unnerved: nervous after previously having been confident or relaxed, because something has happened to make you lose confidence or courage  
worked up: having got into a very worried or nervous state because of something that has happened  
wound up: having got into a very anxious or stressed state because of something that has happened  

SHOCK  
apalled: very shocked because of something you consider totally unacceptable or disgusting  
astounded: extremely surprised or shocked  
flabbergasted: completely amazed or astonished  
outraged: very shocked, and possibly also upset or angry, because of something that you consider morally wrong  
speechless: so surprised and shocked, and possibly also angry, that you are unable to speak  
staggered: extremely surprised or shocked  
stunned: amazed; so surprised or shocked that you are unable to think clearly  
taken aback: greatly surprised by something that is said or happens and therefore unable to respond immediately  

CONFUSION  
baffled: very confused and totally unable to understand, solve or answer something  
bemused: confused and unable to think clearly  
bewildered: very or totally confused  
flustered: confused and nervous because of trying to do too many things at the same time or because of not knowing what to do next  
perplexed: confused and worried, especially because you cannot understand why something has happened  
thrown: confused or disturbed by something that has happened, so that you are unable to respond to it quickly or to continue what you were doing  

TOPIC VOCABULARY  
CONFLICT  
acrimonious: (adjective) If something is acrimonious, it involves angry and bitter feelings and people being nasty to each other.  
altercation: (noun) An altercation is an argument or disagreement involving people shouting at or fighting each other.  
aminosity: (noun) If you feel animosity towards someone, you strongly dislike them or have feelings of aggression towards them.  
antagonise: (verb) If someone antagonises someone, they make them respond in an aggressive way by doing or saying something that makes them angry.  
antipathy: (noun) If someone has antipathy towards someone or there is antipathy between people, they strongly dislike that person or each other.  
bad blood: (idiom) If there is bad blood between people, they dislike each other intensely, often as a result of particular things that have happened in the past.  
bicker: (verb) If people bicker with each other, they argue about unimportant things, often in a way that is considered childish.  
bone of contention: (idiom) If something is a bone of contention between people, it is matter that they disagree about very strongly.  
enmity: (noun) Enmity towards someone/between people is when people feel that someone is their enemy and therefore have aggressive and very unfriendly feelings towards them.  
fall out: (phrasal verb) If people fall out with each other, they have an argument or disagreement as a result of which they are no longer friendly with each other.  
feud: (noun) If there is a feud between people, they have a disagreement that lasts for a long time and that involves them saying and doing nasty things to each other.  
friction: (noun) If there is friction between people, they disagree with and dislike each other.  
hostility: (noun) If you feel hostility towards someone, you feel aggressive towards them, as if you would like them to be harmed in some way.  
incompatible: (adjective) If people are incompatible with each other, they can’t live or work together in a reasonable way because they are so different from each other that they cannot have a friendly relationship.  
rivalry: (noun) If there is rivalry between people, each is competing with the other in order to get something that both want or in order to be better than the other in some way.  
set-to: (noun) If someone has a set-to with someone, they have a big argument or a fight with them.  
showdown: (noun) A showdown is an occasion when people who disagree meet together in order to settle their dispute by arguing angrily.  
squabble: (verb/noun) If people squabble with each other or have a squabble, they argue with each other noisily, often about unimportant matters.  
strife: (noun) Often used with an adjective to form phrases such as political strife, this means angry and violent disagreement or conflict.  
take issue with: (idiom) If you take issue with someone, you say that you disagree with them or you argue with them, rather than saying nothing.  
wrangle: (noun) In phrases such as legal wrangle, this means long and complicated argument.  

COOPERATION  
accommodating: (adjective) If someone is accommodating, they try to help someone get what they want rather than prevent them from having it.  
band together: (idiom) If people band together, they join together to do something as a group.  
camaraderie: (noun) If there is camaraderie among a group of people who spend a lot of time together, they like each other and are very friendly with each other as a group.  
collaborate: (verb) If people collaborate with each other, they work together in order to produce or create something.
concerted effort: (idiom) If people make a concerted effort to do something, they join with others and together they try to do it.
give-and-take: (idiom) If something involves give and take, it involves people making compromises with each other so that they can avoid having a bad relationship.
harmony: (noun) If people are in harmony, they agree with each other, share the same opinions and attitudes, etc and therefore have a good relationship with each other.
in accord: (idiom) If people are in accord (with each other), they agree with each other on a particular matter.
in concert: (idiom) If people do something in concert, they do it by working together.
join forces: (idiom) If people join forces, they work together in order to achieve a common aim.
pool: (verb) If people pool something, such as ideas, resources, etc, they put together what they each have so that together they can use the total of the two amounts.

AGREE
acknowledge: (verb) If you acknowledge that something is the case, you say that you accept that it is the case.
acquiesce: (verb) If you acquiesce in something, you accept it or agree to it without protest or expressing opposition.
allow: (verb) If you allow that something is true, you agree or accept that it is true.
concede: (verb) If you concede that something is the case, you admit that it is the case, even though you wish that it was not.
consensus: (noun) If there is a consensus, there is general agreement among people about a particular matter.
grant: (verb) If you say to someone I grant you that something is the case, you are telling them that you accept or admit that it is the case, even though there are other things which you do not accept or believe.
see eye to eye: (idiom) If you see eye to eye with someone, you are in complete agreement with them or have exactly the same opinions and attitudes.
unanimous: (adjective) If something is unanimous, it has the agreement of everyone involved in it. If people are unanimous, they all agree about something.

TRY TO CREATE AGREEMENT
appease: (verb) If you appease someone, you give them or allow them to have something that they want so that they stop being angry.
conciliatory: (adjective) If you do something conciliatory, you do something that is intended to stop someone from being so angry, because it indicates that they can have something they want.
defuse: (verb) If you defuse something, you make a situation in which people strongly oppose each other less serious, less severe or less likely to get worse or to result in violence.

intervene: (verb) If you intervene in a situation or intervene between people, you take action to resolve a disagreement or to prevent a dispute between people from getting worse or becoming violent.
mediate: (verb) If you mediate between people, you try to persuade people who are in disagreement with each other to reach agreement.
mollify: (verb) If you mollify someone, you make them less angry about something.
pacify: (verb) If you pacify someone, you cause them to stop being angry.
placate: (verb) If you placate someone, you make them less angry about something.
reconcile: (verb) If people are reconciled (with each other), they re-establish a friendly relationship with each other after a period of disliking each other or having no contact with each other as the result of a disagreement.
win over: (phrasal verb) If you win someone over, you persuade them to agree with your point of view.

TEST 3

p74 PAPER 1, PART 1

Note: all explanations in this part refer to the meaning or use of each option most closely related to the question, not necessarily to the only meaning or use of each option.

I mark per question (Total: 8)

Horses

1 D: If something is a matter of something else, it results from it or depends on it. The writer is saying that the human desire to tame animals is not the only factor in whether or not they can be tamed, there are other factors too.
   A: If something is concerned with something else, it is on the subject of it or connected with it. (Her work is concerned with the investigation of serious diseases.)
   B: A business is a situation or something that is happening or has happened. (I found the whole business very depressing so I tried not to get involved.)
   C: A point is a particular item or detail among others. (Let's decide on the main points that we need to discuss.)

All the options can mean 'thing related to a particular subject or situation', but only D correctly completes the required fixed phrase.

2 B: If you take something/someone for granted, their presence or value to you has been continuing for so long that you no longer appreciate them or show that you appreciate them. If you take it for granted that something is the case, you believe that it is the case and that there is no need to check to make sure that it really is the
case. The writer is describing the various characteristics of horses that people assume them to have.

A: If you assume something, you automatically believe it to be true or expect it to happen, even though there is no proof of this. (I assume that you've already heard the news about George.)

C: Given something means 'Taking into consideration something which is known to be true'. (Given her lack of ambition, it's amazing that she became so successful.) Given that ... means 'Since it is known to be true that ...'. (Given that you've never done this kind of work before, I think you're doing quite well.)

D: If you take it as read that something is the case, you believe or assume that something is the case and therefore feel that there is no need to check that it really is the case. (I'm taking it as read that you know all the background to this situation.)

All the options are connected with the idea of believing that something is the case, but only B correctly completes the required idiom.

3 B: If someone/something **undergoes something**, they experience something unpleasant or go through a process which results in change. The writer is saying that horses have changed as a result of changes in their diet.

A: If someone/something is subjected to something, they are made to experience something undesirable or forced to suffer it. (We were subjected to a long speech from the boss about what we were doing wrong.)

C: If someone submits to something or submits themselves to something, they accept the control or authority of something more powerful than them, rather than fighting against it. (We had to submit (ourselves) to the wishes of the people in charge.)

D: If someone commits something, they do something illegal or morally wrong (commit a crime/a sin). If someone commits suicide, they kill themselves.

All the options are connected with the idea of experiencing something or taking action, but only B both fits the meaning in the context and fits grammatically. A could fit the meaning but the verb would have to be in the passive form.

4 A: If something **dies away**, it disappears over a period of time and ceases to exist. The writer is talking about the period of time when forests disappeared during the Ice Age.

B: If a person or creature passes away, they die. (His grandmother passed away last year.)

C: If something dwindles, it becomes weaker or smaller over a period of time. (His influence in the world of politics dwindled after he lost that election.)

D: If someone or something **vanishes**, it disappears. (One day he vanished and we never saw him again.)

All the options are connected with the idea of something disappearing or no longer existing, but only A both completes a phrase with 'away' and fits the meaning in the context.

5 C: If someone is **compelled to do something**, they are forced to do it because of circumstances beyond their control or because someone makes them do it. The writer is saying that environmental changes forced animals to change their diets.

A: If you are coerced into doing something, you are forced to do it by someone who puts you under pressure or threatens you. (He was coerced into signing the agreement because he was told he would lose his job if he didn't do so.)

B: If someone enforces something, they make sure that it is obeyed because they are in authority. (It is the responsibility of the police to enforce the law.)

D: If something necessitates something, it makes it necessary. (His plans for restructuring the company will necessitate a certain number of job losses.)

All the options are connected with the idea of things happening because of force or because they cannot be avoided, but only C both fits the meaning in the context and fits grammatically. D fits the meaning, but the sentence would have to be changed so that the verb was active and followed by an object.

6 C: If something **grows + comparative adjective** (longer, older, etc), it becomes longer, older, etc. The writer is talking about physical changes to the horse.

A: If something expands, it becomes bigger or wider. (metals which expand when hot/The company has expanded and now has offices in several countries.)

B: If something increases, it becomes bigger in number or size. (The population of this city is increasing rapidly./I increased the speed at which I was working.)

D: If something enlarges or someone enlarges something, it becomes larger or someone makes it larger (enlarge a building/photograph).

All the options mean 'get bigger in some way', but only C can be followed by a comparative adjective.

7 D: If something is **at a/some distance from** something, it is not close to it, it is apart from it. The writer is saying that the ur-horse developed a longer head, meaning that its eye was quite far from its mouth.

A: If there is a space between two things, they are separated from each other and there is an area between them. (There was a big space between the two tables.)
B: The extent of something refers to how much of something there is. (After the accident, we discovered the extent of the damage to our car.)

C: A stretch of land or water is an area (a huge stretch of land with no trees in it).

All the options are connected with areas and amounts, but only D both fits the meaning in the context and correctly completes a phrase with the prepositions given.

8 A: If you keep a lookout for something or if you are on the lookout for something, you look for it and make sure that you will notice it if it appears, either because it is dangerous and you want to avoid it or because it is something that you want. The writer is saying that the horse's eyes were positioned so that they could see whether they were in danger from other animals that might attack them.

B: If you take heed of something or pay heed to something, you take notice of it or pay attention to it, so that it has some influence on what you do or think. (She took no heed of/paid no heed to my advice.)

C: Vigilance is concentration or awareness involving looking out for possible danger, problems, etc. (The police informed the residents that constant vigilance was required because a gang of burglars was operating in the area.)

D: If you are on the alert for something, you are aware of possible danger and ready to react if it happens. (Be on the alert for thieves if you go to that part of the city.)

All the options are connected with the idea of being aware of the possibility of something or paying attention, but only A correctly completes the required idiom.

12 sets: If someone/something sets an example for someone, they do something which other people should copy or be influenced by. If someone sets a bad example for someone, they do something which is considered others should not copy or be influenced by. The writer is saying that people who succeed in both professions are not a good example for others to follow because they are exceptions and most people who try to follow them will not succeed in both professions as they have done.

13 For: The structure for every ... is used for comparing two things in terms of the relative numbers of them or the proportion of each. The writer is saying that if you analyse all the pop stars and actors who try to succeed in both professions, every time you find one who succeeds you also find two dozen (24) who fail – in other words, far more fail than succeed.

14 how: The adverb how is used before an adjective or adverb to talk about the extent of something. The writer is saying that the people who fail are not aware of the fact that they are not just bad but very bad at the other profession.

15 Just: The linking phrase just as is used with the meaning 'in exactly the same way as'. The writer is saying that power corrupts people and it is equally true that being famous destroys people's ability to judge what they are doing.

16 yourself: If you make a fool of yourself, you do something that makes you look foolish or ridiculous to others. The writer is saying that famous people tend not to realise that they are doing this.

p75 PAPER 1, PART 2

1 mark per question (Total: 8)

Celebrity Crossover

9 Somewhere: In the context, this means 'in a place (that is)'. The writer has said that actors want to be pop stars and vice versa, which means 'and the other opposite way round', in other words 'and pop stars want to be actors'. He goes on to say that there is a place deep inside our brains in which we all have the desire to be both pop stars and actors.

10 under: If you keep something under control, you are able to control or deal with it so that others are not aware of it or it does not cause problems. The writer is saying that most people manage to control their desire to be pop stars and actors.

11 one/former/first: This refers back to pop stars and actors at the end of the first paragraph. The phrase the one/former/first profession means 'one of the two professions mentioned' or 'the first of the two professions mentioned'.

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18 reliability: If something such as a machine or piece of equipment possesses reliability, it always performs well without breaking down. The writer is saying that clocks and watches made in Coventry at that time were known to be both of high quality and reliable. (D)

Reliance on something is the situation of relying or depending on something in order to function, exist, succeed, etc (the team’s total reliance on one or two good players). (C)

Reliably means ‘in a way that can be relied on’ (a car that performs reliably over many years). (A)

If you are reliant on somebody/something, you depend on them (children who are totally reliant on their parents). (B)

The word reliableness does not exist.

19 single-handedly: If someone does something single-handedly, they do it on their own and not together with others or the help of others. The writer is saying that Samuel Watson was almost alone in getting Coventry involved in the clock and watch business, he was almost the only person who paved the way for the city’s involvement in it (created the situation which allowed the city to become involved in it). (D)

If something is handily placed, situated, etc, its place or position is convenient. (The hotel is handily placed for all the city’s main attractions.) (C)

If someone is high-handed, they are in a position of power and authority and act towards others in a rude manner, without considering their wishes or consulting them (a boss with a high-handed manner). (B)

If something happens beforehand, it happens earlier, in advance of or before another event. (I knew what I was doing because I’d checked beforehand.) (A)

The word handfully does not exist.

20 positional: This means ‘connected with position’. The phrase positional changes means ‘changes in position’. (C)

An imposition is either an occasion when something is forced on others by authority (the imposition of new regulations by the government) or an action that causes inconvenience. (I hope it’s not an imposition but could you give me a lift?) (D)

The other words do not exist.

21 ownership: If something is in the ownership of someone, they own it. The writer is saying that the Royal Family still own the astronomical clock made by Watson. (C)

Owning can be used in a noun phrase, with the meaning ‘the fact or situation of owning’. (The owning of vast numbers of houses and cars did not bring him happiness.) It can therefore have the same meaning as ownership, but it cannot be used in the phrase in the … of. (C)

The other words do not exist.

22 residence: If you take up residence somewhere, you go to live there. Someone’s residence is a formal word for the place where they live or their address. We are told that Watson moved from Coventry and began to live in London. (C)

A resident of a place is someone who lives there, as opposed to a visitor. (Residents of the area objected to plans for a rock music festival.) In a hotel, a resident is a guest who is staying there. (B)

Residential means ‘involving people living there rather than working there or living elsewhere’ (a residential area/a residential course). (A)

Residency is a formal, legal word, meaning ‘permission to live in a country that is not your own’ (be granted permanent residency) (C); A residency is a situation in which a performer is employed to work at a particular place over a period of time. (The band got a residency at a local club, appearing every Tuesday night.) (D)

The word residenity does not exist.

23 standing: A person’s standing is their reputation or status in a profession or among a group of people. The writer is saying that the fact that Watson became Master of the London Clockmakers’ Company (presumably a very important position for which only someone highly respected is chosen) is testament to (is proof of) how high his reputation was in that industry. (A)

A person’s standpoint is their point of view, the position they are in from which they regard a certain matter or issue. (From the standpoint of the employees, the management’s decision is a bad one.) (D)

If someone/something withstands something, they endure it and continue despite it (materials which can withstand heavy impacts; a politician who could withstand enormous criticism). (C)

If someone/something is outstanding, they are remarkable in a positive way, or unusual in being better than others (an outstanding performer/an award for outstanding achievement). (B)

The word standence does not exist.

24 likelihood: The likelihood of something happening is the chance of it happening. If the likelihood is that something is the case, it is probably the case. The writer is saying that because there are no records of Watson’s name after 1712, it is reasonable to think that he probably died that year. (D)

The other words do not exist.
p79 PAPER 1, PART 4

2 marks per question (Total: 12)

25 Interference (1 mark)
  everything would have gone smoothly (1 mark)
  The first part of the third conditional if + subject +
  verb has been transformed into Without + possesive
  and therefore must be completed by a noun to go
  with the possessive. The noun from interfere is
  interference. If something happens without any
  problems, it goes smoothly.

26 himself to (1 mark)
  the possibility of losing (1 mark)
  If you expose yourself to something, you put yourself
  in a situation in which you may suffer in some
  way because you are not protected from something
  unpleasant or undesirable. Possibility is followed by
  of + -ing. It must be preceded by the definite article
  because the nature of the possibility is defined.

27 was/were deluged with calls (1 mark)
  in (1 mark)
  If someone is deluged with something, they receive so
  much/many of something that it is hard for them to
  deal with it all. The verb phrase responding to has to
  be transformed into the noun phrase in response to.

28 taken note of my complaints (1 mark)
  and would act (1 mark)
  If you take note of something, you pay attention to
  it or take notice of it. If you do something that is
  appropriate in the circumstances you act accordingly.

29 he conducted himself at the conference (1 mark)
  (has) resulted (1 mark)
  The way that you conduct yourself is how you behave.
  If something results in something, it causes it or has it
  as its result.

30 didn’t/did not conform to (1 mark)
  what were considered (1 mark)
  If something conforms to something, it follows or
  accords with what is expected or demanded. The
  phrase the standards that were considered acceptable
  has to be transformed into the phrase what were
  considered acceptable standards, with ‘what’ as the subject.

p80–81 PAPER 1, PART 5

2 marks per question (Total: 12)

The Chess Player

31 A: The writer says that David R. Norwood will be the
  first to admit that he is one of the hottest properties
  (one of the most popular people, one of the people
  who is in the greatest demand) on the international
  chess circuit (the chess tournaments around the world
  featuring the best players). Normally, the phrase
  ‘the first to admit something’ is followed by faults
  or mistakes that someone is willing to admit to, but
  here the writer is being ironic, because it is followed
  by a claim to be important. The writer is therefore
  implying that David R. Norwood likes to say how
  good and important he is and to praise himself.

B: The writer knows David R. Norwood’s name
  because he gives him a business card with his name
  on it. The writer tells us what the card says but he
does not comment on that and it could be that many
  chess players have business cards. He describes him
  as a boy wonder (an exceptionally successful
  and talented young man) and uses the phrase all of 19,
  to emphasise how young he is to be a top chess player,
  so he does emphasise how young he is, but he does
  not make a particular point about the business card.

C: The writer describes the pub champion as looking
  like a bum (a very untidy, lazy or dirty person
  who has no particular home and moves from place
  to place), with untidy hair, a big beard and his
  possessions in a white polythene bag (this suggests
  they were in a shopping bag). He contrasts him with
  the kid genius, who seems to be a fresh and probably
  smart young man. However, he does not imply at this
  point that the pub champion is one of the best players
  or that he is in any way typical of the best chess
  players.

D: The game is being played on a container for beer
  that has been turned upside down so that it can be
  used as a table and the game is clearly taking place
  in a pub. However, although these are informal
  surroundings, the writer does not imply that he thinks
  it is good to see chess being played in such a place
  rather than in formal surroundings – his description
  of the surroundings is merely factual.

32 D: In the games, David R. Norwood is not merely
  losing, he is being taken apart (defeated easily and
  completely). The writer says that in the argot (words
  and phrases used only by a particular group of
  people) of chess players, he is being ‘busted’ (this
  must logically mean ‘totally defeated’ in the language
  of chess players). After each game, Speelman sets up
  the pieces for the next act of slaughter (in this context,
  the next total defeat of his opponent). Speelman is
  therefore clearly a far better player than Norwood.

A: The writer says that something funny (in this
  context, this means ‘strange’) happens in the games.
  This is that Norwood keeps losing heavily. The reason
  why this is ‘funny’ is that Norwood usually wins
  games (we already know that he is a kid genius and
  a boy wonder). But he is not losing because they are
  playing in a pub rather than in formal surroundings
  or because they are not playing in a real tournament –
  he is losing because Speelman is much better than
  him. Therefore the writer believes that Norwood
  would lose wherever they played.
B: Norwood sometimes says to Speelman that he is not such a bad player and the writer says that of course this is a joke because Speelman is not simply not a bad player, he is possibly the best player in the Western world. Speelman laughs whenever Norwood makes the joke and simply prepares for the next game without saying anything further. Speelman therefore seems to appreciate that Norwood is joking and he certainly does not get offended by the comment. It seems that the games are played in a friendly way and Speelman’s reaction is a good-humoured one. There is therefore nothing to suggest that Speelman has a low opinion of Norwood and he says nothing to indicate that he thinks Norwood is a poor player.

C: Norwood does joke occasionally that Speelman is not such a bad player but he also does not seem too worried by this denouement (the way in which something ends or is resolved, in this case the fact that each game ends with him being heavily defeated). He therefore does not seem embarrassed at losing and the implication is that he expects to lose because he knows Speelman is a much better player than him.

33 B: The writer says that he got the impression that although Speelman told him that he liked to play with the pieces, in fact the pieces enjoyed playing with him. By this he means that, because of Speelman’s approach to the game, the pieces were moved around in ways that they normally weren’t by other players. The writer talks as if chess pieces have feelings. He says that when Speelman is playing, he gives them the time of their life (he enables them to enjoy themselves thoroughly). Being in a pub, he says, they have probably never experienced more than the intellectual equivalent of being cooped up in a shed (because players in the pub are not very clever at chess, the pieces experience only restricted movement, like birds or animals confined in a small building in which they cannot move around much). But when Speelman is playing, he says, they are roaming free across vast expanses (they are wandering around freely across large areas, in this case of the board). His point, therefore, is that other people play in a restricted, narrow way, only moving the pieces small distances, whereas Speelman plays in an unrestricted, open way, moving the pieces all over the place.

A: When the writer asked Speelman why he put up with (tolerated) chess jerks (a slang word meaning ‘stupid people’) like him, his reply was instant (immediate) and unanswerable (it could not be argued against because it was clearly true). Speelman seems to have answered his question in a friendly way and the writer does not say anything to indicate that Speelman did not want to talk to him while they were playing.

C: Speelman seems to have enjoyed playing against the writer as much as he enjoyed any other game. The writer says that he got more bored by losing than Speelman did by winning, which indicates that Speelman continued to enjoy winning each game against the writer and did not start to get bored by this. There is no indication that it was hard for Speelman not to get bored or that he made an effort to keep himself interested.

D: The writer’s description of Speelman’s style of play seems to be a general one concerning how he always plays. There is nothing to indicate that he normally played in a more restricted way if he was playing a serious game or that he was only playing in this way because he wasn’t taking the games against the writer seriously.

34 B: His nickname, Spess, is a short form of ‘Specimen’, which was his original nickname, and the writer says that friends and other chess players called him that because they considered it descriptively accurate because of his rather weird (strange, not normal or common) appearance. A ‘specimen’ in this context means ‘a creature used for scientific research because it is in some way unusual or interesting’. The nickname was therefore used because people thought he looked like a peculiar creature, which is not a very complimentary description of anyone.

A: The nickname is said to be related to his physical appearance, not to any aspect of his personality. Although the nickname refers to his peculiar appearance, it is not said that he was regarded as unfriendly.

C: The nickname originated in a report in a newspaper about a chess tournament he was playing in, but it is not related to the way he plays, it is related to his physical appearance.

D: His nickname was originally ‘Specimen’ and this was first used as a result of a mistake in a newspaper, when his surname Speelman was inadvertently (unintentionally, accidentally) printed as ‘Specimen’. This happened not because it was a joke but because it was a mistake – when the writer says Times sub-editors being Times sub-editors he is implying that sub-editors working for that newspaper have a reputation for making mistakes.

35 C: The writer says that Speelman is only too aware (extremely aware) of how people might interpret things that he says. Because of that, he wanted to know what the writer was noting when he spoke to him and so while the writer was making notes, he would stare at (look keenly at) his pad and try to read his scribble (handwriting done very quickly and untidily). The result of this was that, in an effort to (trying to) counter (respond against) this awkward (causing difficulty) turning of the tables (reversing of situations, by which the person being investigated seems to be the person doing the investigating), the writer deliberately (consciously, intentionally) began to write in messier and messier (more and more untidy) scrawl (handwriting that is hard to read)
so that Speelman would be unable to read what he was writing. As a result, after the interview the writer was unable to read many of the notes he had made. Later, he surmised (concluded) that Speelman had calculated that his scrutiny (close study) of the writer's notepad would have this effect (cause the writer to make notes he would be unable to read later) and that it was a deliberate attempt to reduce the number of personal details about Speelman that he would be able to decipher (succeed with difficulty in reading and understanding). Speelman therefore succeeded in his aim of disturbing the writer while he was making notes, so that later he would be unable to read a lot of his notes and use the information in them in his article.

A: The writer says that Speelman's behaviour while he was making notes happened because of the chess player in Speelman (it was natural for someone who was a chess player) and that it was quite in character with Speelman's way of playing chess (entirely typical of his playing method), which was convoluted (extremely complicated) and involved producing chaos rather than taking an ordered, simple approach. He is therefore saying that what Speelman did was typical of his approach to playing chess, but he did it to cause the writer problems, not because he thought the writer was expecting him to do such things.

B: Speelman was not trying to understand the personality of the writer when he looked at his notes, nor was he doing it in order to analyse his style of handwriting. He did it in order to limit the amount of information he could note down that he would be able to read clearly later.

D: Speelman was concerned about how the things he said to people might be interpreted but he didn't stare at the writer's notes while he was making them in order to make sure that he would represent what he said accurately, he did it in order to make sure that not many of the writer's notes would be of use to him when he came to write his article.

36 C: When the writer says Now you get the picture, he means 'Now you understand the situation, now you appreciate what I mean'. This follows his invitation to the reader to try to do what Speelman does throughout a game of chess, which is to predict the next 25 moves he will make in conjunction with the next 25 moves his opponent will make, making a total of 50 moves ahead that he is constantly predicting while he plays. The writer is implying that the reader will be totally unable to do such a thing because it is far too difficult and he is therefore emphasising that it is amazing that Speelman can do such a thing in his head.

A: It may be that other chess players can do what Speelman does, but the writer does not say this. The point he is making is that what Speelman keeps in his mind throughout a game is incredible and he is not making a point about chess games in general. Furthermore, he is not emphasising how complex the games Speelman plays are, he is emphasising the extent of the mental effort that he personally makes during them.

B: It is true that the writer seems to regard Speelman's style of play as extraordinary - we have learnt previously that he moves the pieces around differently from other people and that his style is based on chaos rather than the simplicity of other players' styles. The writer does say in this paragraph that Speelman's style makes enormous demands on the exponent's (the person carrying it out's - Speelman's) nervous system, which again suggests that he finds it extraordinary. However, Speelman does not seem to find what he does extraordinary, because he says that it is not too difficult to imagine a position in which one could calculate 25 moves ahead. In this quote, one means 'you' or 'anyone' and so he is saying he thinks it is not something only he can do but something that is fairly easy for anyone to do. So although the phrase Now you get the picture is used to emphasise how extraordinary the writer thinks Speelman's way of playing is, it does not refer to Speelman's own view of this.

D: The writer describes Speelman when he plays as all nervous, twitchy (with sudden, involuntary movements) movement, says that he constantly touches his beard, his glasses and anything else he can reach and says that he will stand over (stand next to them while they are sitting, in a way that could make them nervous) his opponent, nodding his head (moving it up and down) as if checking the variations (in this context, possible future moves made by both him and his opponent). This behaviour may well appear peculiar to others but it is not what Now you get the picture refers to and his behaviour is not what the writer is emphasising here - what is going on in his head is what is emphasised.

p82–83 PAPER 1, PART 6
2 marks per question (Total: 14)

The Hammond Organ

37 G: In the opening paragraph, the writer has bought a Hammond organ sight unseen (without seeing it first) and arranged to have it delivered to his home in Texas.

In G, he talks about how a smell can trigger a memory (cause a memory to return suddenly) which unravels years in an instant (takes you back in time immediately), and gives an example of such a smell. Then he talks about when they (the people delivering the organ) unbolts the container (the one in which the organ has been transported to him), and before he sees the instrument (the organ he has bought) - these are all references back to what he mentions in the opening paragraph. At this point, a smell wafts
(floats) up his nose and gives him a flash-back (a sudden image of a previous time) to 1964, when he first smelt it.

In the paragraph after the gap, he goes on to talk further about his first acquaintance with Hammond organs.

38 E: In the paragraph after gap 37, the writer talks about his desire when he was younger to own a Hammond organ. He says that he did some research into them but that, although he discovered that some models were better than others, he couldn’t buy any of them because he didn’t have any money.

In E, the writer says that not having any money didn’t matter because he then discovered that he could have one without having to pay for it. While he was thumbing through (looking casually through) a magazine, he saw an advert offering a Hammond organ on two weeks’ free approval (an arrangement by which customers can try out goods free of charge for a given period, after which they either buy it or return it). He wondered if this offer was genuine – Pull the other one (an informal expression meaning ‘I don’t believe it’), he thought, and he wondered what the catch (the hidden disadvantage of an apparently attractive offer) was.

In the paragraph after gap 38, he says that he responded to this advert and phoned the company who had placed it, when he discovered that the offer was genuine (the drawback in the second sentence refers back to the catch mentioned in E), as long as the organ wasn’t moved once it had been delivered and set up (installed).

39 A: In the paragraph after gap 38, the writer talks about arranging for the organ to be delivered and the organ arriving the next morning. When it arrived, he and the men who brought it moved furniture in the house in order to create space for the organ.

In the first sentence of A, This refers to the action of moving tables and chairs back against the wall and the sentence means that as a result of doing that, enough space had been created for what the men had brought. The writer then lists what this consisted of and describes his excited reaction on seeing it all – when he says My face must have been a picture, he means ‘I must have had an extraordinary expression on my face’ and This was the gear! means ‘This was exactly the equipment I wanted, this was the very best equipment’.

In the paragraph after gap 39, the first word It refers to the gear mentioned at the end of A, and he says that because it looked polished and shiny, it made the dining-room suite (set of table and chairs) in his house look quite tatty (in poor condition as a result of being used for a long time).

40 H: In the paragraph after gap 39, the writer says that he was shown how to get the organ working. After that, he went to get the record that had first made him want to have a Hammond organ, plonked (an informal word meaning ‘put’) the record on the record player and cranked it up (an informal expression, here meaning ‘played it at loud volume’). Then he describes the intense feeling he experienced now that he had the organ and could try to copy the record.

At the beginning of H, he says that at this point he had to work out how to play the beast (this literally means ‘big animal’ and here refers to the organ, which we already know is big) and how to get the same sound as that (that refers back to the record ‘Green Onions’, which he is playing and wants to copy at the end of the paragraph before gap 40). He then describes how he successfully attempted to make the same sounds with his organ as were on the record.

In the paragraph after gap 40, he goes on to talk about the next stage, the next thing he had to do after he had succeeded in working out how to get the right sound out of the organ. This was to master (become fully skilled in using) the piece of equipment that the sound came out of.

41 B: In the paragraph before gap 41, the writer describes how the Leslie cabinet works.

At the beginning of B, he says that he found all that out (that refers to ‘how the Leslie cabinet worked’), which he has just described in the preceding paragraph) by fiddling around with it (trying various different things, moving, turning, pressing, etc different parts; it refers back to the Leslie cabinet previously mentioned). He goes on to say that, unlike some other instruments, a Hammond organ can be made to produce a good sound without much effort.

In the paragraph after gap 41, he moves on to talk about what happened next, after he had found out how to get the equipment to work well – his father came home.

42 D: In the paragraph before gap 42, he describes his conversation with his father when he arrived home.

He went to the door to head him off (to stand in his way so that he could not go in a certain direction, in this case into the room that now contained the organ) and told him about the organ.

The first question in D is asked by his father, in response to the writer telling him that he has got a Hammond organ, which he tells him at the end of the preceding paragraph. The writer doesn’t answer this question, but tells his father that the organ is free for two weeks. His father asks him where it is, and he tells him, adding that it is fantastic (marvellous, great) and repeating that it does not have to be paid for.
In the paragraph after gap 42, his father’s reaction to learning all this is to go down the hall to the room where the writer has told him the organ is (which he does at the end of D). He describes his father as *peering* (looking with narrowed eyes) *round the door* to look at the organ.

43 F: In the paragraph before gap 43, the writer describes his father’s reaction to seeing the organ. He is astonished – *Blimey and I’m blown* are slang expressions expressing surprise. His father comments on how big the organ is and asks the writer why he didn’t ask him and the writer’s mother before getting the organ. The writer apologises and plays the organ to demonstrate how good it is. His father then says *Let me break it to your mum* (if you ‘break something to someone’, you tell them something that you think will upset them in a gentle way to try to minimise the effect the news has on them).

At the beginning of F, the writer says that he believed *that meant it was going to be all right* (that here refers back to what his father said at the end of the preceding paragraph and *it* means the situation regarding the organ – clearly, he thinks that his father will persuade his mother to let him keep it and that he will also persuade her not to be angry with him). The writer then says that the organ was removed two weeks later and a new one brought for him the following week.

In the final paragraph, the writer explains how this – the fact that he got a new organ, as mentioned in F – was possible. It was possible because he bought it *on the ‘never never’* (this and *hire purchase* are old-fashioned terms describing a system of credit by which you buy goods by making regular payments over a period of time). He was able to do this because, although he was too young to get credit, his father also signed the form, guaranteeing that he would make the payments if the writer did not.

*The paragraph which does not fit into any of the gaps is C.*

**P84–87 PAPER 1, PART 7**

1 mark per question (Total: 10)

**FURTHER PRACTICE AND GUIDANCE (P86–87)**

For explanations, see the explanations to the questions in the test, which follow.

Section A 1, 4
Section B 2
Section C 4
Section D 2
Section E 1, 3, 4
Section F 2, 4

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**p84–85 PAPER 1, PART 7 (TEST)**

**John McCarthy – Computer Pioneer**

44 E: He was immediately appointed to a *Chair* (the position of head of a university department) in Mathematics after receiving his *doctorate* (postgraduate qualification) in the subject. So he very quickly rose from being a postgraduate student to becoming the head of the department at Princeton University.

45 F: The writer says that McCarthy’s work on time-sharing systems *led him to underestimate the potential of personal computers* – he failed to see their real potential and regarded them as only toys. His opinion on personal computers was later shown to be wrong.

46 B: He thought that if *computer time-sharing*, which he developed, were adopted, the result would be that computing *may some day be organised as a public utility*. He believed that his concept of computer time-sharing might lead to computing being of widespread public use (rather than having only academic purposes).

47 D: He applied himself to (focused his efforts on) both theoretical issues involving robots and the *ethics of creating artificial beings* (the moral issues connected with creating them).

48 E: A *symposium* (a discussion meeting involving experts) that he attended, *sparked his interest in developing machines that can think like people* (caused him to suddenly acquire this interest).

49 A: The problem described was how to get computers to *simulate* (perform in the same way as) *many of the higher functions of the human brain*. He felt that the *major obstacle* to solving this problem was the *inability to write programs taking full advantage of what we have*. The fact that computer speeds and memory capacities were insufficient was not what was stopping people from getting computers to perform these brain functions, in his opinion. What was needed was for people to write computer programs that took full advantage of the computers that already existed.

50 E: When he was at Princeton, he proposed the *programming language Lisp* as a way to process more sophisticated mathematical concepts than *Fortran*, which had been the dominant programming medium until then. We learn in A and B that he invented Lisp. So he tried to make his own language compete with the most widely used one.

51 F: Although he became disappointed in AI, because of the difficulty of developing computer programs that could function like the human brain, he remained confident of the power of mathematics.
52 A: He was often described as the father of 'artificial intelligence' – it was commonly believed that he was the first person to work in that area, the originator of the whole area of research.

53 C: He worked on a chess-playing program but came to believe that computer chess was a distraction [an unimportant issue that took attention away from more important things]. He compared it to the idea of geneticists focusing all their efforts only on a kind of fly rather than on wider issues.

Language
The essay should contain an appropriate level of accurate grammar and vocabulary. Vocabulary connected with the topics of youth and behaviour should be correctly used, as should grammatical structures for describing and comparing points of view/information, presenting and supporting opinions, and linking points in complex sentences.

ASSESSMENT OF SAMPLE ANSWER (p90)

Content
The two key points for the first text are included in the first paragraph, and the first key point for the second text is included in the second paragraph. However, the second key point for the second text is not included in the summary of the texts, though the issue is discussed in the last paragraph. Nothing irrelevant is included and the whole of the last paragraph consists of the writer's opinions on the subject.

Organisation
The essay is well-organised and appropriately divided into paragraphs, the first two summarising the points made in the texts and the third presenting opinions on the issues raised. Points are clearly and logically linked so that the essay flows well as a whole. The first and last sentences provide a clear and effective opening and ending.

Language
Generally a good level of both grammatical structures and vocabulary is displayed in the essay. Good grammatical structures used accurately include how ... it can be and As ... as in the first paragraph, and are the people who should and such influences in the third paragraph. Sentences are complex rather than short and basic, and control of sentence structure is generally very good. A lot of sophisticated vocabulary appropriate for the topic is used, including irritating and emotionally demanding, When the time comes, step into, discomfort, traumatic, vital, emotional roller-coaster, side effects, reveal themselves in, mood swings, set an example to, soak up. The only real error is in the first paragraph, where the sentence beginning The time of growing is not a proper sentence. It is a list of verb phrases with no subject or main verb. It could be turned into a grammatically correct full sentence by beginning it with It is or Adolescence is. Or it could be joined to the previous sentence with a dash to create one long but grammatically correct sentence (... teenager – the time of ...).
Mark
Band 4 (13-16 marks out of 20). This is a good essay, with no errors that seriously affect understanding. The grammar used is mostly accurate and competent. One of the key points is missing. However, this is balanced by the very impressive use of vocabulary, both single words and phrases, which demonstrates a high level of fluency in that area.

p91 PAPER 2, PART 2
Each answer is given marks out of 20

MARK SCHEMES

Question 2
Content
The article should describe a memorable day, including what led to it, what happened during it and the consequences – good, bad or both – of it.

Communicative achievement
The register could be formal, informal or neutral but should be consistent throughout. Article format – clearly divided paragraphs, perhaps short ones for impact on the reader. The article could have sub-headings. The reader would be interested in following the description of what happened and would understand fully and clearly why it was memorable for the writer and what impact it had.

Organisation
Clear development of narration, description and comment, starting with the background, moving on to the events and then going on to the writer’s views on the consequences of what happened. Appropriate linking within and between paragraphs.

Language
Language of narrating, describing and evaluating, and perhaps of analysing and hypothesising.

Question 3
Content
The review should inform the reader about the subject the writer has chosen and compare the writer’s views on it with those of critics.

Communicative achievement
The register could be formal, informal or neutral but must be consistent throughout. The format should be appropriate for a review – description followed by comment and comparison in each paragraph or paragraphs of description, followed by paragraphs of comment and comparison. The reader would be informed about the subject chosen for the review and would have a clear idea of how critics’ comments compare with those of the writer.

Organisation
Clear development with appropriate paragraphing and linking between description, comment and comparison.

Language
Language of narrating, describing and comparing, as well as language for expressing and supporting views.

Question 4
Content
The letter should describe the candidate’s experiences at the hotel and how they reacted at the time, together with suggestions as to how the hotel could be improved.

Communicative achievement
Formal register, as appropriate for letter of complaint to someone in charge. Formal letter format. The reader would have a clear picture of what happened, how the writer feels about that, and what the writer is advising them to do.

Organisation
Brief introduction stating reason for writing, clear paragraphing for presenting account of what happened, opinions on these events and suggestions for avoiding repetition of them, with appropriate linking between these elements.

Language
Language of describing and narrating, together with language appropriate for expressing opinions, making suggestions and hypothesising.

ASSESSMENT OF SAMPLE ANSWER (p93)
Content
Most of the main points mentioned in the question are covered in the letter, since it describes what happened to the writer in the hotel and the results of this for the writer, and it also includes suggestions to the manager. There is no mention of complaints made to the staff at the time, but this is not a major disadvantage and does not reduce the effectiveness of the letter.

Communicative achievement
The letter is appropriately formal and appropriately laid out. The tone is entirely suitable, being forceful in the points made and the annoyance expressed but remaining polite throughout. The reader would be absolutely clear as to what happened, the writer’s feelings about it and what the writer expects to happen as a result of the letter. At the beginning, the writer says that three problems will be detailed and each of them is explained very clearly. The fact that the writer does not want money in return, but to be informed that action on service has been taken is very clear at the end.
**Organisation**

The letter is extremely well-organised. The opening paragraph gives the appropriate background and explains precisely what the writer’s purpose is. The next three paragraphs detail concisely and clearly what happened and why it caused problems for the writer. The final paragraph is excellent, presenting a forceful and very clear view as to what the writer thinks should happen and expects to happen. There is a great deal of excellent linking throughout, for example *Although* (first paragraph), *For some reason and Considering* (second paragraph), *Therefore* (third paragraph), *which meant* (fourth paragraph) and *as well as, especially for* and *although* (final paragraph). The only mistake with linking is in the fourth paragraph, where the last two sentences should be linked by *not to mention* rather than beginning another sentence with *Not mentioning*, which is incorrect.

**Language**

There is some very good use of vocabulary and structure, for example *made my stay rather complicated and unnecessarily unpleasant* and *of high standard* (first paragraph), most (meaning ‘extremely’) *unpleasant* (second paragraph), *knew nothing about and starving* (third paragraph), *omitted* (fourth paragraph), and *I strongly advise you to .... appalling, endure, steps that have been taken, to avoid such a situation and awaited* in the final paragraph, which is excellent. The language used is certainly not too simple, with excellent linking producing some longer sentences that make complex points very well, particularly in the final paragraph. The shorter sentences are used for brief, clear descriptions of what went wrong and are therefore entirely appropriate. There are a few mistakes. In the first paragraph, *Despite* of is incorrect (of should not be there). In the third paragraph *will be delivered* should be *would be delivered* as it refers to a past hope not a future one and the word order of the final sentence is wrong – it should be *wait for another 45 minutes for my dinner to be ready*.

**Mark**

Band 5 (17–20 marks out of 20). A very well-organised letter with some sophisticated language and a very high level of fluency. The few errors are balanced by the natural use of high-level grammar and vocabulary and by the fact that the letter flows very well and is entirely appropriate to the situation.

**PAPER 2**

**PART 1** 20 marks

**PART 2** 20 marks

**TOTAL** 40 marks

*To be converted into a score out of 50 marks.*
3 C: The speaker says that the brain waits before focusing on the present and collects information from the future of an event. In other words, before thinking about what is happening now, we wait until the next thing has happened and then think about it. This is similar to what happens with live TV broadcasts—they are not genuinely live, what viewers see actually happened a few seconds earlier. The speaker says that the brain has a similar process of delay—it does not focus on what happens until a short time after it has happened, by which time something else has happened. He says that the brain develops conscious awareness in an ‘after-the-fact fashion’, which means that it focuses on what happens after an event before committing to a decision about what happened (before making a firm decision about what happened in the actual event).

A: The speaker is not saying that people change their minds about something that happens. They don’t have one perception and then later change it, they have no perception at all until after it has happened.

B: The speaker is not saying that the brain decides on what is important and what is not important when something happens. He is saying that it delays focusing on it until a short time after it has happened.

4 B: The speaker says that scientists have now measured the extent to which the brain delays before processing visual information and that in doing this they have provided new insights into how we use vision to make sense of the world. By saying that there are new insights, he is saying that their research has produced new information which helps us to understand something, and clearly this information adds to what is already known.

A: The speaker says that the brain’s delay before focusing on an event is similar to the slightly delayed broadcast of live TV shows. The brain delays for a minimum of 80 thousandths of a second and he compares this with the delay in live TV broadcasts, which is about three seconds. He therefore compares the two delays but he does not say that the methods used in order to measure the length of the brain’s delay was in any way based on the techniques used for live TV broadcasts. The scientists used a technique called ‘the flash-lag phenomenon’ but he does not say that this was based in any way on the techniques used in TV.

C: The speaker says that the research has provided new insights and he refers to the scientists’ report, but he does not say or imply that what they have discovered is probably going to be shown not to be correct or true. In fact, he seems to believe that the information is reliable, because it adds to what we know about the brain.

5 C: The speaker says that Edison’s useful observation (comment expressing sadness and regret) expresses something that inventors today know to be a fact—that creativity is a precious commodity (something that is valuable because it is rare) and that therefore if you have a good idea you will have the experience that someone else will lay claim to it (claim that it was their idea). The difference today is that, although the same thing happens that Edison described, because of the existence of patents, you can do something about it when it happens.

A: The speaker says that in the past inventors were ripped off (cheated financially) by the unscrupulous (people with no moral principles) and that the situation is not a whole lot (not much) better now, but he does not say or imply that he considers inventors to be naive people. He is critical of the people who cheat them but he does not say that the inventors are themselves partly to blame because they lack experience or trust people too much.

B: The speaker implies that what happens to inventors is totally predictable—if they have a good idea, other people say it was their idea and other people cheat them financially. The change has been that inventors can now take action to make sure that they get the credit (that it is recognised that they invented the thing in question) and the money for their inventions.

6 B: The speaker says that the philosophy behind the modern patent is the same one that existed when patents began—that inventors can exploit the fruits of (take advantage of the products of) their ingenuity (ability to have clever and original ideas) for a fixed period of time and that in exchange for this they have to teach other people how to produce the thing they invented. The speaker clearly doesn’t like this—he says that it has caused a lot of trouble. Because inventors have to disclose (reveal) details of their inventions, they have to give other people their intellectual jewels (most valuable ideas) and tell them what their marketing strategy (way of selling products) will be. He therefore believes that the rules concerning patents have always been to the disadvantage of inventors and to the advantage of those to whom they have to give details of their inventions.

A: The speaker does say that the rules are still the same but he clearly opposes the rules governing patents and he is explaining why he objects to them, not explaining why they are still the same as when patents first came into existence.

C: The speaker says that the rules are bad for inventors and so it is likely that some inventors may not wish to obey them, but he doesn’t say that any inventors actually break the rules.
7 lead; limestone: The area which contains the National Stone Centre used to be part of an upland (a piece of higher ground) and consists of tropical lagoons (a kind of lake) and small islands, and fossils (the remains of animals and plants) have been found in the rock face (surface of rock) there. From medieval times (the Middle Ages, approximately AD 1100–1400), lead (a metal) and limestone (a type of white rock used in building) have been mined there.

8 consume/eat: One fascinating fact that visitors to the centre learn is that every person ‘consumes’ (this can mean ‘uses’ or ‘eats’) six or seven tonnes of stone each year (a tonne = 1,000 kilos). The implication is that this seems like a very large and therefore surprising amount. James asks whether this means that we eat stone, and the speaker says that as well as using it in the various ways listed, we also eat it in the sense that it is used in certain products that people eat.

9 tunnels; tennis courts: The speaker gives many examples of the use of stone and we are told that it is used in paint, computers and ceiling tiles, in plastics and therefore in cars, ships and planes and in sugar, flour, pharmaceuticals and poultry feed (food given to birds that people eat or whose eggs people eat). The examples given of its use in construction, which accounts for 90% of the stone we use, are tunnels and tennis courts.

10 teaching resource: The headmaster said that the centre is a splendid (excellent, marvellous) teaching resource (thing that is useful for teaching with) because the place enabled teachers to teach children all sorts of skills, helped children to appreciate how much the world changes, and fitted into the National Curriculum (programme of what has to be taught in all schools in the country).

11 Launch Pad: The speaker says that all of Britain’s interactive science and technology centres were built on the foundation of (in some way based on the example of) Launch Pad, which is part of the Science Museum in London and was the first place in the country of this kind.

12 roll uphill: The speaker says that Techniquest has liquids you can cut and bubbles (balls of liquid that contain air and float in the air) you can walk in and structures that roll uphill (move up sloping surfaces by turning over and over in the way that balls do).

13 dentist’s chair: The speaker says that at Techniquest you might see a granny (grandmother) or an eight-year-old (child) swivelling around (turning sharply around, revolving), under discreet supervision (while being watched in a way that is not very noticeable by a member of staff, so that they do not come to any harm) in a specially adapted dentist’s chair (one that has been modified or made suitable for this purpose), in order to experience the pull of centrifugal force (the power of a force pulling an object away from the centre around which it is turning).

14 sound waves: The speaker says that visitors to Techniquest can observe how sound waves can clash (act in opposition to each other) and distort one another (cause each other to change from their natural sound and have a different sound).

15 control systems: The speaker says the dragon (a mythical, aggressive animal with wings and claws that breathes out fire and is used as a symbol of Wales, which is where Techniquest is) responds instantly to the fingertip controls that visitors use and that they can see clearly the parts of it that make it respond. This, the speaker says, may not be a formal lesson in control systems, but you cannot fail to learn – in other words, it certainly does teach visitors about control systems, even though this is done in an informal way.

p96–98 PAPER 3, PART 3

FURTHER PRACTICE AND GUIDANCE (p97–98)

For explanations, see the explanations to the questions in the test, which follow.

Question 16 A, B, E, G, H
Question 17 B, D, E, F
Question 18 B, C, E, F, H
Question 19 A, B, F, G, H
Question 20 A, C, E, G

p96 PAPER 3, PART 3 (TEST)

Note: the letters in brackets refer to the relevant options in the questions in the Further Practice and Guidance pages.

1 mark per question (Total: 5)

16 D: Paddy says that readers who enjoy her column invariably (always) say that it is particularly the bad ones (the reviews that are unfavourable towards the hotels in question) that they like. One reader said that every other week (once every two weeks), she used to give a hotelier (hotel owner or manager) a bashing (a verbal attack or verbal criticism) but that now it’s a rare treat (something pleasurable that does not happen often) when she writes a review like that. That reader says that I love it when you lay into (are fiercely critical of) a pretentious (trying to be something better or more sophisticated than it really is) but bad one and that although it is helpful when she recommends a good hotel, she should find some awful ones for entertainment’s sake (in the interests of providing entertainment for the readers). Paddy
uses the reader who wrote this letter as an example of readers who like reading her critical reviews and would rather be entertained by them than be told about hotels she recommends, which by implication they may wish to stay in one day. (E, G, H)

17 B: Paddy says that hotel-keeping (running a hotel) has been described as being akin to (similar to) show business (the entertainment industry that involves artists performing for the public) and that in her favourite hotels, there is always a leading man or woman (a hotelier who is like the actor playing the main role in a play). She says that these people are often so good that she believes they have missed their true vocation (followed the wrong career, because there is another profession that would be ideal for them and which they are naturally suited to performing). This is what she thinks, she doesn’t say that the hotel-keepers she is talking about think this too. (C, D)

A: She says that such hoteliers (those who would be good actors) usually have a sense of humour and that they respond to what she says about them in her reviews in a good-humoured way (in a cheerful, friendly way), even if they don’t like what she says. However, she does not say or imply that they have to try hard to behave in this way – indeed, she implies that it comes naturally to them. (E, G)

C: She says that she is happy to slam into (criticise harshly) pretentious hotels that don’t come up to scratch (aren’t satisfactory or of the standard they should be) but that it is a different matter when the people are nice (she is unhappy when she criticises a hotel whose owner or manager is a nice person). She says that she still has to write about that hotel but that sometimes doing so hurts (she finds it painful because she likes the people). However, she does not say that these hoteliers expect her to be critical of their hotels. What she says is that they react well when she does so. (A, B, F)

18 C: Paddy says that when she speaks on the phone to people whose hotels she reviewed about including their hotels in her book, some of them refer to the fact they she didn’t give their hotel a good review. She agrees and then suggests that perhaps they have improved their hotels since she reviewed them and would like people to know about the improvements they have made – the implication is that people will now know about this if the hoteliers allow their hotels to be included in her book. She says that thus encouraged (encouraged in this way), most of them have allowed their hotels to be included in the book and have also entered into the spirit of the book (adopted the same attitude to the book as Paddy has) by telling her interesting stories about things that go on behind the scenes (in the background, unknown to the public). In other words, these hotel-keepers have agreed to be included in her book and have given her interesting things to include in it, even though her reviews of them were critical. (F, H)

B: She asks them to tell her about changes they have made to improve their hotels since she reviewed them and she implies that they do so. However, she does not say that anything she said about their hotels was not true at the time that she wrote the reviews of
them and so she does not refer to any inaccuracies that they could correct. (A)

D: She says that she likes their attitude with regard to telling her interesting things she can put into the book but she does not say that she starts to feel that what she originally said about their hotels in her reviews was unfair. She also says that she has a penchant for hotels run by the people who own them and that she likes the owners of small hotels and that is why she has enjoyed contacting them concerning her book. However, she does not say that the fact that she likes them and enjoys talking to them has caused her to question whether what she said about their hotels was fair or not. (B, G, H)

19 A: The hotel-keeper, who presumably thought that he was talking to her non-existent assistant, said that people who have read Paddy’s reviews go to hotels where she’s been fawned over (treated as somebody special and important – the phrase is used to express disapproval of such treatment) but that they – the readers – probably won’t be fawned over. He added that Paddy often goes to hotels that are almost empty and so in those hotels they (presumably the staff and managers) have time to fawn over her – he implied here that other people go to busier hotels where staff don’t have time to treat each guest as someone special and important. Paddy comments that being fawned over is in fact the last thing I want (she really doesn’t want it). (G, H)

B: He did discuss what she had said in her review. She says that To specify the lies (to give a specific description of the lies he claimed she had told about his hotel in her review), he pounced on (he enthusiastically and aggressively reacted to) something she had said about the food at his hotel. (B, C)

C: He said that because of what she says in her reviews, a lot of people cross hotels off their potential list (decide not to go to hotels they might otherwise have chosen to stay at and in some sense remove them from the list of hotels they would perhaps stay in) – he therefore said that her reviews do influence a lot of people. He did not, however, refer to the amount of influence he thought she believed her articles have, or imply that it is not as great as she thinks. He also did not suggest that people had told him that they had disagreed with what she had written in her reviews and now took no notice of what she said. (E, F)

D: He said that, because she had insulted his hotel and lied about it in her article, there is no way we would help her perpetuate her grievances against the world in a publication (we – he and others connected with his hotel – would certainly not help her to continue her feeling of bitterness towards the world in general). He therefore refused to allow his hotel to be included in her book because he felt that her review of it was an example of her generally negative attitude and he did not want that attitude to be given further expression in a book. However, there is no reference to his having previously decided or agreed to have his hotel included in her book. Paddy says that she had wanted to include it because she had been enthusiastic about the food there and would have liked to include his hotel in the book but because he was so disagreeable (so unpleasant), his hotel could not be included. She does not, however, say that he had once agreed but had now changed his mind. (A, D)

20 D: The owner told her that he could not give a description of her to other hotels because she is fairly nondescript (if someone or something is ‘nondescript’, they have no remarkable or interesting features or characteristics to distinguish them). (B, C)

A: He said that other hotels asked him for various details about her (presumably so that they would know if she was staying at their hotels and going to write reviews of them) but that Unfortunately he couldn’t describe her to them. He implied that, since there was nothing remarkable about her when she stayed at his hotel, he hadn’t noted what car she drove or what credit card she used. (A, B, D)

B: She thinks that one reason why he might have agreed to have his hotel included in the book was that he had remembered that in her review she had said that he resembled a very popular comedian, who was now dead. She implies that he might have been flattered by being compared with a popular person, not that he would have been annoyed by this description. (G, H)

C: She says that when it finally clicked (when he suddenly realised or understood after some time) that he would not have to pay for his hotel to be included in the book, he decided that he did want it to be included after all. What he had not understood was that being included in the book was free, not why she wanted to include his hotel. (E, F)

p99 PAPER 3, PART 4

1 mark per question (Total: 10)

21 E: The speaker says that he is a member of a committee and all the members of it get together every week, not just off and on (occasionally). At their meetings, they have serious discussions and have to make important decisions.

22 H: The speaker says that this interest has replaced the range of hobbies she used to have. It began to take over (occupy all her time spent on interests) and she spends so much time doing it that friends say she has become obsessed (it occupies too much of her time and attention).
23 B: The speaker says that he helps to get contributions that are needed for the organisation to function and to keep it going. He says that it is a worthwhile cause (an important issue that deserves to be supported). He contacts people by email, asking them for contributions, and he is clearly talking about his role in raising money for a charity.

24 D: The speaker says that the activity involves getting up in public – doing something in front of an audience. She does regular practice and has got really good at it.

25 A: The speaker says that he finds a venue (a place where an event is held) and refers to putting on (organising, presenting) events. The event he organises have a small audience. He does a bit of publicity to attract people to attend them and they are just about viable financially (they make a small profit or don’t lose much money).

26 C: The speaker says that the social side and spending time with that bunch of people is what matters (is important) to him. He says that this group of people are among his best friends and being with them is what he enjoys most about his involvement.

27 E: The speaker says that the activity enables her to switch off totally (relax completely for a period of time). It is an antidote to (something that functions in the opposite way to) her work, which is very demanding and exhausting. It enables her to go into another world that is completely different from what she does to earn a living.

28 D: The speaker says that he gets a nice feeling because he is making his own contribution to something that needs doing – he is involved in something valuable, something that is required.

29 F: The speaker says that it is a tremendous joy to become good at something you haven’t done before. She wanted to learn how to do it and finally got round to (found time to do it). She had to start from scratch (start from the beginning because she knew nothing at first). Learning this new skill wasn’t all that hard.

30 G: The speaker says that the great thing (the best aspect) is that people tell him afterwards that they really enjoyed the event, and these comments are what makes it all – makes all his efforts to organise the events – worthwhile.

p100–105 PAPER 4

Marks out of 25 are given for performance in the speaking paper.
To be converted into a score out of 50 marks.

FURTHER PRACTICE AND GUIDANCE (p102–105)

DESCRIBING MOVEMENT

WALK/RUN
amble: walk slowly because you are not in a hurry
dash: walk or run fast because of being in a hurry
hobble: walk with difficulty because of injury to a foot or feet
hop: move by jumping on one foot
limp: walk with difficulty because one leg is injured or stiff. Also used as a noun (walk with a limp).
shuffle: walk slowly, without lifting the feet from the ground completely
sprint: run as fast as possible. Used also for competitors in races over short distances.
stagger: walk in a way that suggests you are going to fall, because of being tired, ill, injured, etc.
stroll: walk slowly and in a relaxed way, especially when walking for pleasure. Also used as a noun (go for a stroll).
tear: walk or run fast because of being in a hurry
trotter: walk in an unsteady way
trot: run slowly
wander: walk around in an area, going from place to place, with no particular purpose or simply to see what is there

SHAKE
quiver: shake slightly because of feeling nervous, excited, etc.
rock: move slowly and regularly from side to side or backwards and forwards while in a sitting or standing position
shiver: shake because of being cold, ill, etc.
shudder: shake suddenly, especially down your back, because of fear, cold, etc.
tremble: shake because of fear, illness, etc.

HIT
dig: push someone strongly in the chest with the elbow to attract their attention, used especially in the phrase dig someone in the ribs
nudge: push or touch someone with your elbow, in order to attract their attention
poke: push someone sharply with one finger to attract their attention or in order to hurt them
prod: push someone strongly with one finger, especially as an aggressive act
punch: hit someone strongly with one finger, especially as an aggressive act
shove: push someone violently
slap: hit someone hard with an open hand as an act of aggression

PAPER 3

PART 1 6 marks
PART 2 9 marks
PART 3 5 marks
PART 4 10 marks
TOTAL 30 marks
To be converted into a score out of 50 marks.

202
thump: hit someone hard in order to hurt them
whack: hit someone very hard

THROW
chuck: throw (this is an informal word)
fling: throw something violently or angrily
hurl: throw something violently in a particular direction or throw something a long distance
sling: throw something to a place with force or carelessly
toss: throw something in a fairly gentle way or carelessly

DESCRIBING VOCAL SOUNDS

SHOUT
bellow: shout very loudly
holler: shout (used especially in American English)
howl: let out a long, loud sound of laughter or pain
jeer: shout insults at someone in order to express disapproval or make them look ridiculous
shriek: shout suddenly in a loud high voice
whoop: make a loud noise that sounds like ooh, ooh, repeated with a high-pitched voice, as a reaction of excitement or great happiness about something that has happened
yell: shout loudly

SPEAK/TALK
babble: talk too quickly to be understood
chatter: talk quickly and for a long period about unimportant things
drone: speak continuously in a low voice that is boring to listen to. Often used in the phrase drone on + for + period of time.
gibber: talk quickly, saying things that don’t make sense
jabber: speak quickly and in an excited way
mumble: speak quietly and indistinctly in a low voice, making it hard to be heard or understood
murmur: speak quietly in a low voice
mutter: speak quietly in a low voice, making it hard for what you say to be heard
natter: talk for a long time with someone about social matters, such as gossip, etc. Also often used as a noun in the phrase have a natter.
whisper: speak quietly using only breath rather than the full voice, so that what you say is secret and only someone whom you want to hear it can hear it

LAUGH
cackle: laugh with a harsh sound that is considered unpleasant
chuckle: laugh quietly or to yourself
giggle: laugh in a high-pitched voice, as children do
roar: laugh loudly. Often used in the phrase roar with laughter.
snigger: laugh in a low voice in a way that is rude to someone or because you find them or something they have said ridiculous
titter: laugh with high-pitched, short, repeated sounds

SOUND UNHAPPY/COMPLAIN
groan: make an unhappy sound caused by pain, disappointment, disapproval, etc.
grumble: complain fairly quietly
moan: make a long, low sound caused by unhappiness or pain, or complain
sob: cry continuously with the shoulders moving up and down
wail: cry loudly in a high-pitched voice
weep: cry as a result of unhappiness
whimper: make a number of low, weak noises, caused by unhappiness, pain or fear
whine: make a complaining sound in a high-pitched voice which annoys
whinge: complain constantly and unnecessarily in a voice which has a sound that annoys

TOPIC VOCABULARY

OBEYING RULES
abide by: (phrasal verb) If someone abides by something, they obey or accept a rule or they stick to an agreement they have made.
 adhere to: (phrasal verb) If someone adheres to something that they are supposed to do, they obey it and act in accordance with it.
binding: (adjective) If something that has been agreed between people, such as a contract, is binding, they are legally obliged to stick to it and cannot decide not to obey the terms of it.
comply: (verb) If someone complies with a rule, they obey it.
 conform: (verb) If someone conforms (with/to something), they do what is considered acceptable according to rules or expected standards of behaviour.
 enforce: (verb) If someone in authority enforces a rule/law, they take action to make sure that it is obeyed.
etiquette: (noun) Etiquette is a set of unofficial rules concerning what is considered correct and polite formal social behaviour or behaviour among a certain group of people.
observe: (verb) If someone observes a rule/law, they obey it.
 petty: (adjective) If someone behaves in a petty way, they have some authority and insist that other people obey rules which the other people regard as unimportant and unnecessary. If rules are petty, they are considered unimportant, unnecessary and annoying.
protocol: (noun) Protocol is a system of rules concerning what happens regarding official procedures and occasions.
toe the line: (idiom) If someone toes the line, they obey the orders of or express the opinions of those who have authority over them, rather than rebelling.

NOT OBEYING RULES
breach: (noun) If an action is a breach of a rule, an agreement, etc, it breaks it.
cheeky: (adjective) If someone is cheeky, they say something which does not show respect for the person in authority that they are talking to, perhaps because they are trying to be amusing.
contravene: (verb) If someone contravenes a rule/law, they do something which breaks or is against it.
defy: (verb) If someone defies someone or something, they refuse to obey them or to do what they are told by someone in authority.
dissent: (verb/noun) If someone dissent or shows dissent, they speak or act in disagreement with rules or what they have been told to do.
 infringe: (verb) If someone infringes a rule/law, they break it.
insubordinate: (adjective) If someone is insubordinate, they do or say something that disobeys or does not show respect for someone who has authority over them in an organisation.
naughty: (adjective) If someone does something naugthy, they do something considered fairly bad or unacceptable by someone in authority. This word is often used of children.
rebel: (verb/noun) If someone rebels or rebels against someone or something, they refuse to accept or continue to accept the control of authority or something that they are being forced to do by someone in authority. A rebel is someone who behaves in this way.
sin: (verb/noun) If someone sins or does something that is a sin, they break a religious or moral rule.
unruly: (adjective) If people behave in an unruly way, they refuse to be controlled by someone in authority and behave badly.

**CONVENTIONAL**

conservative: (adjective) If someone is conservative, they have traditional beliefs and cautious attitudes, and do not like great change.
middle-of-the-road: (adjective) If someone or something is described as being middle-of-the-road, they are considered to be conservative and moderate rather than extreme.
reactionary: (adjective) If someone is described as being reactionary, they are being criticised for being opposed to change.

**UNCONVENTIONAL**
eccentric: (adjective) If someone is eccentric, they behave differently from most people and are therefore considered slightly strange.
idiosyncratic: (adjective) If someone is idiosyncratic, they have attitudes and do things which are individual to them and different from what is considered normal.
offbeat: (adjective) If something is offbeat, it is unconventional and strikingly different from what is common or usual.
unorthodox: (adjective) If something someone does is unorthodox, it is different from what is usual or acceptable.

<table>
<thead>
<tr>
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<th>Adjective</th>
<th>Noun</th>
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<th>Opposites</th>
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<td>-</td>
<td>behaviour</td>
<td>-</td>
<td>misbehave (verb) misbehaviour (noun)</td>
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<tr>
<td>2 conform</td>
<td>-</td>
<td>conformity (noun) conformist (person)</td>
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<td>nonconformist (person)</td>
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<td>3 -</td>
<td>cheeky</td>
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<td>4 defy</td>
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<td>disobey (verb) disobedient (adj) disobedience (noun) disobediently (adv)</td>
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<td>rebellion (noun) rebel (person)</td>
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</table>
TEST 4

p106 PAPER 1, PART 1

Note: all explanations in this part refer to the meaning or use of each option most closely related to the question, not necessarily to the only meaning or use of each option.

1 mark per question (Total: 8)
The Rejected Novel

1 B: Thus far means 'until now/then', 'so far'. The narrator is saying that at this point in time, his novel had been rejected by four publishers.

A: As yet means 'until now/then', 'so far'. (I applied three weeks ago but as yet I haven't heard anything.)

C: Hence means 'from/after this time' (The contract expires three weeks hence.) or 'for this/that reason', 'therefore'. (Jane and Alan had a big argument some time ago, hence their dislike of each other.)

D: By far means 'by a great amount', 'a great deal' and is used with a comparative or superlative adjective. (This shop is cheaper by far, it was by far the most embarrassing moment in my life.)

All the options are connected with the idea of not being the same as or part of something, but only B correctly completes the linking phrase that fits the meaning in the context.

2 A: If something is done behind someone's back, it is done secretly so that they do not know about it because they would not like it or approve of it. The narrator says that he thinks his family were secretly laughing about his failure to get his novel published.

B: If something is done over someone's head, it is done to someone who is in a higher position of authority than they are. (He was only a junior manager so I went over his head and complained to a senior manager.)

C: If something is said out of earshot, it cannot be heard by the person mentioned. (I called to him but he had gone so far away that he was out of earshot and didn't hear me.)

D: If you say something to someone's face, you say it directly to them rather than only saying it to someone else. (I told him to his face exactly what I thought of him.)

All the options are complete idioms that include parts of the body, but only A correctly completes the required idiom.

3 D: If someone or something is the exception, they are the only case of something not being true. The narrator is saying that Rhona was the only member of the family who did not secretly make fun of him because of the rejection of his novel.

A: An omission is something that is left out of or not included in something, either intentionally or by mistake. (There were several important omissions in his statement to the police.)

B: The exclusion of someone or something is the act of not including them or of keeping them out. (Her exclusion from the list of invited guests was the result of an argument.)

C: The difference is the way in which something is different. (I had been there many times before. The difference this time was that I was on my own.)

All the options are connected with the idea of not being the same as or part of something, but only D fits the precise meaning in the context.

4 A: If you can/can't bear something, you are able/unable to accept, deal with or stand something that is very unpleasant and affects you personally without losing your self-control. The narrator is saying that he found Rhona's sympathetic looks when his novel was returned in poor condition more difficult to deal with than her sister's direct, rude comments.

B: If you defy someone/something, you react to them by refusing to do what you have been told to do by someone in authority. (She defied her parents and went to the night club anyway.)

C: If you can/can't cope with something, you are able/unable to deal with something that is causing you problems or putting you under pressure. (Fiona simply can't cope with her enormous workload at the moment.)

D: If you resist something/doing something, you keep your self-control so that you do not do something which you are very tempted to do. (I couldn't resist making a joke at that moment, even though I knew it wasn't the right thing to do in the circumstances.)

All the options are connected with the idea of reacting to things you are faced with, but only A both fits the meaning in the context and fits grammatically – C also fits the meaning but it would have to be followed by 'with' after the gap.

5 D: If you pack in something or pack something in, you give it up or stop doing it. The narrator is saying that Jack thought that he had given up his job in order to become a full-time artist.

A: If you break off, you stop talking in the middle of doing so. (He broke off when the phone rang.) If you break something off, you suddenly end a relationship. (They had a row and broke off their engagement.)

B: If you wind something up, you bring it to an end. (Let's wind up this meeting now, it's gone on for too long.) If you wind up somewhere/doing something, you are in that place or you do that thing at the end of a series of developments. (I got lost and wound up on the other side of the city. After a number of temporary jobs, she wound up working in a bookshop.)
C: If you pull out of something, you withdraw from or stop taking part in something. (We pulled out of the negotiations when it became clear that none of our demands would be met.)

All the options are phrasal verbs connected with the idea of stopping something or the end of something, but only D correctly completes the phrasal verb that fits the meaning in the context.

6 C: If something is physically buried in something, it is at or near the bottom of it. The narrator is saying that his novel had spent a long time in a big pile of other novels sent to publishers by hopeful writers.

A: If someone is stationed somewhere, they are sent to a particular place in order to perform an official duty. (Armed guards were stationed outside the building.)

B: If something is encased in something, it is inside a container and surrounded on all sides. (Because of the injury, his arm was encased in plaster.)

D: If something is consigned to a place, it is put there, usually because it is not wanted or because someone does not want to deal with it. (His application was consigned to the list of those unlikely to be accepted.)

All the options are connected with the idea of being placed somewhere, but only C both fits the meaning in the context and fits grammatically – D would fit the meaning, but it is followed by ‘to’ not ‘in’.

7 C: If something is thin on the ground, there is not much of it or there is less of it than would be desirable. The narrator is saying that not many critical comments had been made about his novel, presumably because publishers hadn’t actually read it.

A: If a comment or conversation is light, it is meant to be amusing or entertaining rather than serious. (Keep the conversation light!)

B: If someone is shallow, they show a lack of serious thought or sincerity. (William is only pretending to have strong emotions about this because in fact he’s rather shallow.)

D: Scant means ‘very little’ or ‘not enough’. (He acted with scant regard for anyone else’s feelings.)

All the options are connected with the idea of ‘not much of something’ or ‘not serious’, but only C completes the required idiom.

8 C: If something lies in something, it can be found there or exists there. The narrator is saying that the people who had made comments about his novel all agreed that the main thing wrong with it was that it didn’t have much of a story.

A: How something stands is its situation or the circumstances surrounding it. (How do the negotiations stand at the moment – are you getting near to an agreement?)

B: If something revolves around something, it has it as its main concern or most important aspect. (Everything he does revolves around his job.)

D: If something centres on something, it has it as its main point or most important aspect. (The story centres on the experiences of its two main characters.)

All the options are connected with the aspects of something, but only C both fits the meaning in the context and fits grammatically – B and D would fit the meaning, but only C is followed by ‘in’ to express the correct meaning.

p107 PAPER 1, PART 2

1 mark per question (Total: 8)

The Slow Arrival of the Wheel

9 everything: The writer has said that it is nearly impossible to imagine a world without wheels, and lists things that have them as examples of the fact that everything has some form of wheel. In this context, by everything, he means every kind of machine or device that people use.

10 without: In this context without means ‘not having’. The writer is saying that some civilisations became quite sophisticated even though they did not have the wheel because it had not been invented.

11 that: The conjunction that is required here to link the subject explanation and verb is with the clause that follows. The writer is saying that the wheel probably wasn’t invented earlier because conditions did not suit it.

12 in: If someone/something is in the grip of something, they are suffering as a result of something powerful which they cannot resist or do anything about. The writer is saying that the last parts of the Ice Age were dominating most of the world.

13 What: In this sentence What is used as the subject, meaning ‘the thing(s) that’. The writer is saying that places that were not affected by the Ice Age were affected by other conditions that were unsuitable for the wheel.

14 from: If something evolves from something, it develops naturally and gradually from it. The writer is saying that the wheel developed from things that Neolithic man did.

15 by: The preposition by is used here with the meaning ‘through the means of’ to explain how something is done. The writer is explaining how Neolithic man moved heavy objects.

16 Such/These/Those: This refers back to the technique of putting a roller under a heavy load to move it. Such/These/Those techniques means ‘techniques such as the technique previously mentioned’.
p108 PAPER 1, PART 3

1 mark per question (Total: 8)
The Word ‘Bogus’

17 forgery: A forgery is something that has been created as a copy of something in order to deceive people or as an illegal act. The writer is saying that a ‘bogus’ was originally a machine for making false coins.

18 undergone: If someone/something undergoes something, they go through a process which has an effect on them. The writer is saying that the word became an adjective rather than a noun.

19 misleading: If something is misleading, it creates a false impression or gives people the wrong idea, either intentionally or unintentionally. The writer is saying that the word was used to describe anything that was intended to deceive people.

20 linguistic: Linguistic is an adjective meaning ‘connected with language’ and linguistic innovation means the introduction or creation of something new in a language. The writer is saying that computer scientists in America in the 1960s were responsible for the invention of a number of new words.

21 emergence: The emergence of something is its first appearance in a particular context or its development into something that is known, noticeable or important. The writer is saying that the word started to be used by people in a certain part of America who had attended certain universities.

22 adoption: The adoption of something is the act of it being used or taken over by someone or a group of people for a purpose. The writer is saying that American teenagers then started using the word with a different meaning.

23 interestingly: An adverb can be used at the beginning of a sentence, followed by a comma, with the meaning It is/was, etc + adjective + that .... In this case, it means ‘it is interesting that ...’. The writer is saying it is interesting that there have been no acceptable explanations for the origins of a great many English words.

24 corruption: A corruption of a word is a word that has come into existence as a result of another word being changed from its original form. The writer is saying that one American theory is that the word is an inaccurate version of someone’s name.

p109-111 PAPER 1, PART 4

FURTHER PRACTICE AND GUIDANCE (p110-111)

For explanations, see the explanations to the questions in the test, which follow.

Question 25  Question 28
1 C  1 D
2 B  2 A/E

Question 26  Question 29
1 B/E  1 A/E
2 A/E  2 C

Question 27  Question 30
1 A/E  1 C
2 A/E  2 E

p109 PAPER 1, PART 4 (TEST)

2 marks per question (Total: 12)

25 the controversy (1 mark)
(that was) caused by (1 mark)
The grammatical structure Such + to be + noun + that + result = Noun + to be + so + adjective + that + result. The adjective controversial therefore has to be changed into the noun controversy, preceded by the definite article the, as it is a specific controversy. The second part is passive because the film is the subject of the verb caused. The part of the relative clause before the verb can be omitted.

26 did he know/realise (1 mark)
what lay/was in store for (1 mark)
Little did he know means ‘he had no idea’. The sentence starts with Little and so the verb must be inverted in the question form, even though it is not a question. What lies/is in store for someone is what is going to happen to them in the future. The phrase set store by in the exercise (2C) does exist and means ‘attach importance to’. (My boss sets great store by punctuality.)

27 prey on you/your mind (1 mark)
to such an/to such a great/to so great an/to that extent (1 mark)
If something worries you, especially if it worries you over a period of time so that you cannot forget it, it preys on you or preys on your mind. The preposition that goes with extent is to. The phrases to such an extent, to such a great extent and, more formally, to so great an extent all mean ‘so much’. To that extent means to an extent as great as the one mentioned. The phrases be prey to something and fall prey to something in the exercise (1B and 1D) do exist, and they can both be used with the meaning ‘be a victim of’ (He was naive in business and so he was/fell prey to all sorts of cheats and fraudsters).
28 to fame (1 mark)

was/came at the expense (1 mark)

If you rise to something, you make upward progress and achieve it. The adjective famous has to be changed to the noun fame. If something is/comes at the expense of something, the fact that it happens results in damage or loss to something else or it is to the disadvantage of something else.

The phrases meant the expense (2C) and led to expense (2D) could be used in contexts in which expense means ‘money spent’ or ‘a lot of money spent’.

29 did Ray a favour/did a favour for Ray (1 mark)

as a result of/because of/due to (1 mark)

If you do somebody a favour or do a favour for somebody, you do something that helps them, usually because they ask you to do it, and in this way you are kind to them. The word which after the gap refers to ‘the fact that I did Ray a favour’ and is therefore a substitute for a noun clause. It has to be preceded by a phrase referring to the fact that the favour was the cause of his success or that it resulted in his success. When completed, the second part of the sentence therefore means ‘the result of the fact that I did him a favour was that his business became successful’ or ‘the fact that I did him a favour caused his business to be successful’.

The phrase in somebody’s favour in the exercise (1B) does exist, meaning ‘to somebody’s advantage’ (The decision went in his favour, which pleased him). The phrase find favour with somebody in the exercise (1C) also exists, and it means ‘be approved of or liked by somebody’ (My proposal found favour with the others at the meeting).

30 me waiting (1 mark)

for the best part of (1 mark)

If you keep somebody/something doing something, you make them continue to do it, although they may not wish to continue doing it. The phrase the best part of means ‘almost all of’, ‘most of’, and is often followed by a period of time.

The phrase to the best of in the exercise (2A) can be used in the phrase to the best of my ability, meaning ‘as well as I can/could’ (I did the work to the best of my ability,) and in the phrase to the best of my knowledge, meaning ‘as far as I know, although I am not completely sure’. (To the best of my knowledge, George still lives at the same address he had two years ago.) The phrase at best in the exercise (2B) means ‘taking the most optimistic or tolerant view’. (At best, this will prove to have been only a small mistake.) The phrase at the best of times in the exercise (2C) means ‘even when the best circumstances exist’. (Michael is bad-tempered at the best of times.) The phrase with the best of in the exercise (2D) can be used in the phrase with the best of intentions, meaning ‘intending only to do good things or to help’. (I went there with the best of intentions but I only made the situation worse.)

p112-113 PAPER 1, PART 5

2 marks per question (Total: 12)

Progressives in the US

31 B: The writer says that the word progressive, which had previously been widely used in ordinary conversation, began to be used also at this time to describe a political party, a movement (a group of people with the same political beliefs and aims) and an era (a period in history). He says that it remains a curiously empty word (it is still a word which, strangely, has little or no meaning) but that historians will never be able to do without it. His point is that, although he doesn’t think that the word adequately describes what it is meant to describe, historians have always used it to describe the period and continue to use it now.

A: The writer says that this was an epoch (a period) very much to the American taste (that appealed very much to Americans), in that it proved to them something they wanted to feel – that their belief in progress and in the idea that America was capable of it was justified. It is clear, therefore, that Americans at this time liked the idea that was signified by the word progressive, but the writer is not saying that it can be applied only to this period. He is simply saying that it was widely used and popular during this period.

C: The writer says that the word was widely used but he does not mention inappropriate use of it. In fact, he says that after all due reservations have been made (after all justified doubts have been expressed) it would be churlish (unfair and narrow-minded) to deny that the US did make progress during this period – his point here is therefore that the word is appropriate now and was appropriate then to some extent.

D: The writer does say that all kinds of different people were united during this period – he lists types of people all over America who acknowledged (accepted) the necessity (this refers to the necessity for radical improvements previously mentioned). He says that all these people had a hand in (played a part in) shaping these improvements. However, he does not say that the fact that the word progressive came into use caused these people to unite – his point is that they became united in their common aims and that the word began to be applied to what they were doing.

32 D: The writer says that big business made itself felt (was a big factor that people were aware of) throughout this ‘progressive’ period but that this was not, by any means as a purely reactionary force (it was certainly not a force that was completely against change). His point here is that big business was to a certain extent, as might be expected, opposed to change but it was not entirely so, which means that its influence to a certain extent helped to bring about change. He then says that All the same (Despite this,
in spite of the fact that big business to a certain extent encouraged change), it would be wrong to think that big business was the key to (the most important factor in) progressivism. His point, therefore, is that big business had a major influence on the way in which progressivism developed but that it was not the most significant contributor to it.

A: The writer says that the industrial working class, even though it was very active, could not muster (gather together, accumulate) the power that was necessary to dominate the epoch (to be the most powerful force of the period). However, he does not say that this was because big business prevented it from doing so.

B: The writer says that That privilege (the fortunate position of being the major force of the period) belonged to the new middle class. He is therefore saying that the new middle class became the dominant force, but he does not say that big business failed to pay enough attention to the rise of that class.

C: The writer says that big business had shaped (determined the nature of, greatly influenced) and now coloured (affected) everyday life in America. He is therefore saying that it had already had a great influence on daily life in America before this period.

33 C: The writer says that the new middle class had emerged (come out) as the chief beneficiary of (the people to benefit most from) the enormous change in American society because this change, which involved industrialism and urbanisation, implied (in this context, this means ‘had as its logical consequence’) a need for professional services and that this in turn implied the need to recruit and train new people to supply these services. As a result, there was a mushroom growth (a sudden, rapid increase) among the professions. His point, therefore, is that the number of people working in the professions (he lists examples of these) grew suddenly and enormously because the great changes in American society had created a need for them.

A: The writer says that this was the age (historical period) of the expert and that these experts, the people working in the professions that he lists, were given a free hand (allowed to act without restrictions) of a kind that they have seldom enjoyed since. He is therefore saying that the way in which people in the professions worked was mostly only possible during that period, but he is not saying that people thought the rise in the numbers of them would not last for long.

B: The writer does say that the people in the professions enjoyed a freedom that they have hardly ever had since that period, but he does not say that the rise in their numbers was caused by a wish for fewer restrictions in the way they operated. Their numbers increased because of the demand for them, not because of their own desires.

D: The writer talks about the enormous changes in American society but he does not say that the American people were worried about these or that people in the professions helped the American people to come to terms with these changes. In fact, he says that the changes resulted in greater wealth in American society and that American society was now rich enough to pay for the professional services that the changes had created a need for.

34 A: The writer says that people had faith in experts and believed that there was a sound (sensible, functional) technical answer to every problem, even to the problem of government. In Galveston it was decided that politicians were not capable of solving the problems caused by the hurricane and flood and instead a commission (a group of people officially chosen to carry out a public task) of experts (people with specialist knowledge) was appointed to do that. This pattern – the appointment of experts rather than politicians to solve problems – was widely followed later. Therefore, the writer uses what happened in Galveston to illustrate the faith that people had in experts at the time.

B: It is clear that the people in Galveston did not think that politicians would be able to deal with the problems caused by the hurricane and flood as well as experts could, but the writer does not say or imply that problems caused by natural disasters were different from other problems, in the sense that authorities had always failed to solve problems of that particular kind.

C: The writer does not refer to how quickly the problems of Galveston were solved – his point is not that experts solved problems more quickly than the regular authorities (politicians), it is that experts and not politicians were given the responsibility for solving them.

D: The writer does not say that the fact that people wanted to be provided with technical solutions to problems resulted in disagreements, he is saying that it resulted in different people (experts, not politicians) being given the task of solving problems of the kind found in Galveston, with the expectation that they would be able to solve them.

35 B: The writer says that the new class wanted to change society and thought that it knew how to solve social problems. This new class, which consisted of experts, had themselves benefited from being in a society that was open to the rise of the talented (one in which talented people had the opportunity to do well) and they wanted people less fortunate than themselves to rise (improve their position) just as they had done. This democratic individualistic ideology (their political theory that society should be based on fair and equal treatment for everyone and the freedom of the individual) made people think that it was legitimate (reasonable) to bid for (to try to get)
political power and that to go down into that arena (to enter the field of politics) was simply to carry out one’s civic duty (to do what was expected of you as a citizen). When people did so (attempted to get elected to positions of political power), Motives (their reasons for doing so) did not need to be examined too closely because they were self-evidently (clearly, with no need for proof) virtuous (good, based on high moral standards). The writer’s point here is therefore that people didn’t wonder why members of the new class stood for election, because they believed they already knew why – it was assumed that they were doing so in order to improve the position of the disadvantaged people in society.

A: The writer says that there were social problems All round (in all places and parts of society) that had to be solved and he lists some of these problems. He says that the new class thought they knew how to solve these problems. However, he does not say that these problems were sometimes too great for them to solve or that some of them did not appreciate how great these problems were.

C: The writer says that their ideology was such that they believed that their disadvantaged (poor, lacking in the basic things considered essential to all members of society) fellow-citizens should rise and that they tried to get political power in order to make this happen. However, he does not say that these disadvantaged people were not capable of doing what the new class thought they could do or that the new class had an unrealistic image of the disadvantaged people.

D: The writer says that these people brought a new tool-kit (set of tools in a bag – this is used here to refer to the expertise these people had) to the task of solving social problems and that in a way, they had improved spanners (a spanner is a tool for turning screws, etc) here it is used to mean that they had technical knowledge that was greater than people had previously had), which they tried to use when dealing with contraptions (this literally means ‘strange or complicated machines’) such as the existing political parties and the new urban wastelands (cities or parts of cities that were in poor condition and not serving any useful function). His point is that their methods for achieving their aims were new and practical and it is possible that as a result people thought that they could achieve their aims. However, he does not say that he believes that expectations of what they could achieve were realistic, he merely describes their attitudes, aims and methods.

36 D: The writer says that Behind the zeal of these technocrats lay an older tradition (an older tradition was the real but hidden basis for the enormous enthusiasm of these technical experts). The fact that they were in fact part of an older tradition was betrayed (in this context, this means ‘unintentionally revealed’) by their use of the word settlements for the philanthropic (created by rich people to help poor people) centres they established in the slums (crowded districts of cities in which people live in terrible conditions). This word had previously been used by the settlers of old (people in the past who had been the first to go and live in various parts of America) to describe places they had established. Their use of the word settlements showed that they had the same attitudes as the settlers of old because the word had the same implications to them as it had to these settlers. This, he says, reveals limitations (abilities that are limited and do not go beyond a certain extent) in the new class that were likely to impede their quest (make it difficult or impossible for them to achieve what they were trying to achieve). They were mostly from old American stock (descended from American families that had been in existence for a long time), they had been brought up according to the old pieties (traditional religious and moral beliefs) and their new expertise only veered (only covered the surface of these so that they were still present just under the surface). Their use of the word settlements therefore showed how much they had in common with previous generations, as a result of which they were too conservative (naturally reluctant to see major change) and too parochial (concerned with only local matters) to want to carry out major changes to American society.

A: The writer is not saying that the progressives were only pretending that they wanted to solve social problems because it would make them look good. He is saying that they had inherited an attitude towards cities which was part of a general attitude that prevented them from bringing about the enormous change they wanted to. He is not saying that they didn’t genuinely care about disadvantaged people in cities, he is saying that their attitude towards them was the same as that of the old settlers towards the people in the places they settled in.

B: The writer is not saying that the word indicates that some of their beliefs were based on misunderstandings – he is not saying that their attitude towards cities indicated that they did not really understand them or that they had wrong ideas about the problems in them. He is saying that there was nothing new about their approach to solving the problems in them.

C: Their approach seems to have been clear and the writer does not say that they were not sure how to deal with the problems of cities – they believed they were bringing superior techniques and ideas to the problems. He says that their approach was conservative and parochial because of attitudes they inherited and that this prevented them from carrying out the changes they wanted, but he does not say that they were aware of this or that it meant that they were confused in their own minds.
Rainmaker with his Head in the Clouds

37 H: In the opening paragraph, we learn that Dr Mather tried to make clouds rain and that almost everyone else in the meteorological community (people involved in the study of the earth's atmosphere and the weather) advised him not to. We also learn that a film has been made about him. The opening sentence is a play on words – if you 'have your head in the clouds', you have unrealistic aims or ideas, which some people thought was true of Dr Mather, who was also involved in the study of actual clouds.

In H, the phrase to do so refers back to the end of the opening paragraph and means 'to make clouds rain'. As a result of his desire to make clouds rain, he set up a project. A film has been made which shows that various experiments have proved that he was right to think it could be done.

The paragraph after the gap gives some information about what had happened regarding weather modification (causing the weather to change) before Dr Mather got involved in it.

38 G: In the paragraph before the gap, we learn that the science of weather modification had claimed many reputations, which means that many scientists had lost their good reputations as a result of getting involved in it. We also learn that the idea began in the 1940s and grew after the Second World War.

In G, They at the beginning refers back to the efforts made after the Second World War that are mentioned at the end of the paragraph before the gap. The paragraph then describes efforts to prevent clouds from producing hail (frozen rain that falls as little balls of ice) that would damage crops and make them produce rain instead.

In the paragraph after the gap, we are told that the entire discipline (the whole field of weather modification) then acquired a bad reputation.

39 A: In the paragraph before the gap, we learn that the science of weather modification got a bad reputation because commercial companies hijacked the idea (took it over for their own purposes) and failed to deliver on their promises (failed to do what they had promised to do – this must mean they did not prove that cloud-seeding was possible, as they had promised to). As a result, the process became the preserve (an activity exclusively done by) of crackpots (crazy people) and charlatans (cheats who make false claims about being experts in something in order to make money).

In A, we are told that Dr Mather refused to be daunted by this image. This image refers back to the image that people had of weather modification, or cloud-seeding, which was that it was the preserve of crackpots and charlatans. Dr Mather was not discouraged by the fact that people had this image of weather modification because the principle (the basic idea on which a theory is based) seemed perfectly plausible (believable). The rest of the paragraph consists of a detailed explanation of what that principle is with regard to what happens in clouds.

In the paragraph after the gap, this explanation is continued, moving on from what happens in clouds to what scientists believed they could do to change what naturally happens in clouds.

40 C: In the paragraph before the gap, we learn that none of the experiments which were carried out to prove the theory that clouds could be affected by scientists worked. Dr Mather had no success himself in this, and so he was about to admit defeat (accept that success was impossible and give up), but then serendipity (the ability to make fortunate discoveries completely by chance) intervened (entered into the situation and changed it).

In C, we are told what happened when serendipity intervened. The last batch of data refers back to the experiments he made that are mentioned in the paragraph before the gap and means that he collected a last batch of data before giving up these experiments. When he was collecting this, there was an unexpected storm, which he discovered was directly above a paper mill (a factory for processing paper).

In the paragraph after the gap, the place and from there both refer back to the paper mill mentioned at the end of C. We learn in this paragraph that Dr Mather thought that the paper mill had caused the storm.

41 F: In the paragraph before the gap, we learn that Dr Mather decided that there was a direct link between the hygroscopic salts coming from the paper mill and the storm and that subsequent experiments he conducted proved that rain could be caused by certain substances being put into clouds.

In F, we learn that the scientific community did not believe this apparent proof – that clouds could be made to produce rain by putting certain substances into them, as described in the paragraph before the gap. The scientific community remained snuffy (contemptuous) and foremost among the sceptics (one of the main people to be extremely doubtful) was Dr Cooper. He saw Dr Mather present his astonishing claims – this refers back to his claims concerning the effect of hygroscopic salts on clouds in the paragraph before the gap – at a conference.
At the beginning of the paragraph after the gap, He is Dr Cooper and the first sentence means that Dr Cooper was wary (cautious, suspicious) when he heard the claims referred to at the end of F. In this paragraph we learn that he was wary because Dr Mather was considered to be a smooth-talking salesman (someone who tried to convince others of something that is probably not true by means of speaking persuasively), because scientists don’t trust other scientists who are charming and charismatic (having great personal charm that makes them have influence over other people because other people are impressed by them), because Dr Mather had been working in the commercial sector (this implies that Dr Mather’s conclusions might have been influenced by commercial considerations) and because Dr Mather was considered to be a maverick (someone in a particular field of work with unconventional views and methods which are often disapproved of). The phrase On that occasion refers back to Dr Mather’s appearance at the conference, mentioned at the end of F.

42 E: In the paragraph before the gap, we learn that Dr Cooper considered Dr Mather’s results impossible but felt that the statistical evidence for them was overwhelming (enormous) and as a result was confused.

In E, Dr Cooper goes to South Africa to prove Dr Mather wrong but comes back believing that Dr Mather was on to something (had discovered something that could have important consequences). Dr Cooper is now conducting two experiments himself – in Arizona and in Mexico – to verify (to confirm, to make sure that they are what they seem) the results so far obtained in South Africa, using a kind of salt.

In the paragraph after the gap, Dr Cooper is speaking about the experiments referred to in E. In the first sentence, those findings refers back to the South African results in E and there refers back to Arizona and Mexico in E. He talks about how significant it would be if his experiments have the same results as those already conducted in South Africa, since this would prove that clouds can be made to produce rain if certain substances are put into them.

43 B: In the paragraph before the gap, we learn that, although it might have been proved that cloud-seeding is possible, scientists must exercise (use) caution on the matter because it is a subject that is still mired in (prevented from making progress because of) controversy. Another reason why caution is necessary is that because water is such a precious resource, the possibility that it can be produced from making clouds rain puts the subject into the political arena (the world of politics).

In B, such matters refers back to the controversy surrounding cloud-seeding and the fact that it could become a political issue, both of which are mentioned in the paragraph before the gap. Dr Mather won’t be involved in discussing these issues because he died shortly before the film about him had been completed. However, we are told that the film will result in Dr Mather getting the recognition he deserves.

In the paragraph after the gap, we are told why Dr Mather deserves such recognition.

The paragraph which does not fit into any of the gaps is D.

p116–117 PAPER 1, PART 7

1 mark per question (Total: 10)

Parental Favouritism

44 B: The writer says that there is a report on the subject every couple of years (regularly) and that Most often (in the majority of cases), though not always, these reports show that older siblings seem to come out on top (are the most favourably treated).

45 F: The writer says that parents should keep a watchful eye on their own behaviour so that their children do not feel that they are showing favouritism towards a particular child. Even if they are not really doing so, they may appear to be doing so, resulting in perceived unfairness.

46 C: The writer describes the belief that firstborn children receive favouritism because when they are the only child, they are given a huge amount of parental time and energy. After parents have given them all this time and energy, it is logical that they keep doing this to protect the investment (so that the time and energy already spent is not wasted).

47 F: The writer says that children are Scrupulous emotional accountants who are constantly totting up incidents of perceived unfairness – they watch their parents’ behaviour towards them extremely carefully and add up the number of occasions when they think they have been treated unfairly.

48 D: The writer says that because the research has so many contradictory variables (data that shows different patterns which are the opposite of each other), the subject of parental favouritism hardly seems (doesn’t really seem) like science at all. Also, because all the experts say that favouritism is extremely common, the writer suggests that this means it is simply normal behaviour and therefore does not merit (does not deserve, is not worth) scientific study.
49 C: The writer says that the survey which showed that parents favour younger children indicated that parents let them have their own way (allow younger children to do what they want rather than what parents want them to do).

50 E: The writer says that the way parents treat their children is affected by any number of shifting, interlacing factors (a lot of constantly changing but closely connected factors) and she lists these: birth order, gender, changes in circumstances, our own childhood experiences.

51 A: The writer says that people behave less naturally when they are being watched and this could affect how reliable results of any study into parents’ treatment of children is. In the case of the Californian study, according to the writer, this factor means that the figures are almost certainly under-representative and that in fact higher percentages of mothers and fathers show preference for a particular child than the percentages found in the study.

52 A: According to Kluger, the 5% of people who say they do not have a favourite child are lying because in his opinion parental favouritism is hard-wired into the human psyche and every parent without exception does it.

53 F: The writer says that it’s a big deal to admit to such parental malpractice, if only to yourself (it is very difficult for parents to admit to favouritism, even to themselves and not to other people). She is saying that parents don’t want to accept that they show favouritism and find it hard to do so.

**PAPER 1**

**PART 1**  8 marks
**PART 2**  8 marks
**PART 3**  8 marks
**PART 4**  12 marks
**PART 5**  12 marks
**PART 6**  14 marks
**PART 7**  10 marks
**TOTAL**  72 marks

*To be converted into a score out of 50 marks.*

**P118 PAPER 2, PART 1**

*Each answer is given marks out of 20*

**MARK SCHEME**

**Content**

The essay should include a summary of these four key points:

Text 1 (a) popular culture is for the commercial profit of companies
(b) popular culture is dictated by the people, not by companies

Text 2 (a) popular culture cannot be forced on the people, it is created by the people
(b) the people are individuals, not a single group, and may accept or reject what is offered to them

**Communicative achievement**

This is an essay and so the register should be neutral or formal. The reader should be clear both as to what the key points in each text are and the candidate’s own opinions and responses to those points.

**Organisation**

The essay should be coherently organised in paragraphs, with clear linking between the summaries of the key points and the candidate’s own views. An introduction and conclusion are not essential.

**Language**

The essay should contain an appropriate level of accurate grammar and vocabulary. Vocabulary connected with the topics of culture and commerce should be correctly used, as should grammatical structures for describing and comparing points of view/information, presenting and supporting opinions, and linking points in complex sentences.

**P119-121 PAPER 2, PART 2**

**Question 2**

**MARK SCHEME**

**Content**

The report should include a brief summary of how the survey was conducted, the findings of the survey regarding different specific ideas and possibilities for the content of a weekly magazine supplement and a conclusion summarising local people’s views and preferences regarding a possible weekly magazine supplement.

**Communicative achievement**

Register appropriate to employee/employer relationship – fairly formal. Report format, probably with section headings and perhaps with headings for each possible section of the magazine covered by the survey. The reader would understand the findings of the survey and the writer’s summary of them fully and clearly.
Organisation
The report should be well-structured, with each aspect of the possible magazine dealt with clearly and the results of the findings clearly presented. Clear introduction and conclusion, and clear linking of areas of the report throughout.

Language
Language of analysing, describing and perhaps hypothesising.

ASSESSMENT OF SAMPLE ANSWER (p121)

Content
The report covers all the aspects mentioned in the question. It includes a description of what the survey involved, the information that was gathered from the survey and conclusions as to what has been discovered with regard to the supplement.

Communicative achievement
The register is appropriately neutral, since the writer is reporting objectively on factual information. The format is entirely appropriate, with a heading for the report as a whole and clear sections, each with clear section headings.

The reader would be perfectly clear as to what has been done, what has been discovered and how this should be interpreted. The report totally fulfils the requirements in the question.

Organisation
The report is extremely well-organised in a coherent order, starting with the research that was carried out, moving on to the information gained from it and concluding with a summary of the position, which states briefly and clearly the outcome. The Research section describes clearly what the survey consisted of and how it was carried out, the Findings section explains clearly what ideas proved popular and unpopular and the Conclusions section indicates clearly and briefly how the findings should be interpreted. The linking is appropriate and accurate throughout, and enables the whole report to flow well.

Language
There is some very good use of vocabulary and structure, for example in which and if so (Research section), see the point (Findings section) and it would appear that, make it worth doing and the prefer ... rather than structure in the Conclusions section. Most of the vocabulary and structures are relatively straightforward, but this is entirely appropriate for a report of this kind. There are no mistakes in the report.

Mark
Band 5 (17–20 marks out of 20) An excellent report with no errors that covers everything it should. Language entirely appropriate for the task is used throughout and a very high level of fluency is demonstrated.

Question 3

Content
The article should cover the points mentioned and, as instructed, consists of a list of what the writer considers to be the good things in life, together with reasons why they are good.

Communicative achievement
The register should be appropriate for an article of a light-hearted nature – informal or neutral if the subject is treated as a more serious one. Article format, in this case a series of probably short paragraphs forming a list, perhaps with sub-headings. The reader would understand fully the things chosen for inclusion in the list and why they have been chosen and may be entertained by the article.

Organisation
A list of things considered good in life, accompanied by clear and coherent reasons for choosing them. The article could have a brief introduction and/or conclusion intended to have an impact on the reader. Appropriate linking between items in the list and between each item and the reason(s) for choosing it.

Language
Language of describing, evaluating, expressing and supporting views and perhaps recommending and hypothesising.

Question 4

Content
The letter should describe the visit and present a list of aspects of the visit and the place, together with personal experiences and comments relating to those aspects. It should also include recommendations arising from the personal experiences and comments on the visit and the place. Candidates may be enthusiastic about the place or critical of it, or they may combine enthusiasm with criticism.

Communicative achievement
Formal letter, as appropriate for a member of the public writing to an official they have not met or spoken to, concerning something the official has authority over. Formal letter format. The reader would be completely clear as to what the writer’s experiences were, the writer’s opinions arising from them and what the writer is recommending.
Organisation

Brief introduction, giving a clear reason for writing. Clear paragraphing, each paragraph dealing with separate aspects of the trip and the place, followed by comments and, if appropriate, recommendations for action on the part of the recipient. Appropriate linking so that comments and recommendations logically follow descriptions and narration and so that paragraphs together form a coherent whole.

Language

Language of narrating (for the visit and personal experiences), describing (the place), and recommending, including language for expressing opinions (praise, complaint, etc).

PAPER 2

PART 1  20 marks
PART 2  20 marks
TOTAL  40 marks
To be converted into a score out of 50 marks.

p122 PAPER 3, PART 1

1 mark per question (Total: 6)

1 C: The speaker says that confidence is an elusive (difficult to be precise about) thing and that everyone has an idea what they mean when they talk about it. The implication is that different people have different ideas about what it is because it is hard to define it precisely.

A: The speaker mentions one dictionary definition she regards as not quite right (not completely accurate) but she does not say that the majority of dictionary definitions of confidence are wrong.

B: The speaker says that self-assurance is more like it (closer to being an accurate definition of confidence), not that it involves a lot more than just self-assurance.

2 A: The speaker uses We to mean 'everyone' or 'people in general'. She says that nobody wants to feel inferior to others or be bullied by someone else (treated badly by someone who threatens or frightens them) and that we all want to feel that we are equal to others. She says that of course we all want these things and since these are signs of confidence, she is saying that everyone wants to have confidence.

B: She says that people don’t want to feel inferior and that they want to feel that they are just as good as (exactly equal to) other people but she doesn’t say that people who lack confidence can gain so much of it that they start to feel superior.

C: She says that wanting confidence and having it are very different, which means that for some people it may be very hard to get confidence. However, she says that if we don’t have confidence or don’t have an abundance (a very large amount) of it, we must set about obtaining more (we must begin the task of getting more, we must start making an effort to get more). She is therefore saying that people who lack confidence have to start gaining it, and this may be difficult, but she is not saying that it is impossible for some people.

3 C: The speaker says that Goldman’s insincerity detector (his ability to notice that someone is insincere) is working perhaps too industriously (too hard). By this he means that Goldman finds insincerity where it does not really exist and criticises people for insincerity when in fact they are sincere. He says that, in the book, actors come in for stick (receive severe criticism) because of their egos (because they are selfish and arrogant) and that even when they are being modest (not saying how wonderful they are), Goldman thinks they are being insincere. The speaker is saying that this may not be fair.

A: The speaker says that Goldman’s previous book contained splenetic (very angry) observations and this book clearly does too. In this book, Goldman’s principal grouch (main complaint) is the same as in his previous book (that in the film industry, writers get blame, directors get credit and actors get awards – in other words, writers are unfairly treated). The speaker therefore does not say that the two books differ in terms of Goldman’s opinions – both seem to have the same opinions.

B: The speaker says that Goldman heavily criticises actors and his references to directors in the index indicate that he heavily criticises them too, but he does not say that Goldman’s comments are confusing, they seem to be very clear. He lists the index references to illustrate how critical Goldman is of directors, not because those references are confusing.

4 B: The speaker says that Goldman allows the reader glimpses of (only short looks at) his own life and that through these he seems to be a desk-bound adult in awe of men of action (someone who spends his life sitting at a desk and feels enormous respect for people who do active things). The implication here is that Goldman feels his work is not admirable in comparison with what these men of action do.

A: The speaker doesn’t indicate that Goldman finds his job difficult. For example, when he has to write about pain (suffering, unhappiness), he approaches that with confidence because it is relatively easy for him. The speaker also says that Goldman may like the pain that is involved in his business. He therefore does not say that Goldman describes his job as more difficult than it really is.

C: The speaker says that an example of the pain of Goldman’s business is the dismaying (upsetting, discouraging) fact that nobody knows the name of the person who wrote a film, but he thinks that Goldman
may like this and that he may enjoy suffering in his job without anyone knowing anything about him. The speaker is therefore saying that Goldman is, like all film writers, unknown to the general public, and he is not saying that he is more widely recognised than he thinks he is.

5 A: The speaker says that when he listened to the two records he mentions, he was enthralled (enormously interested and entertained) because they did not contain what were simply arbitrary lists of places (lists of places chosen for no particular reason), they were celebrations of America (expressions of what a wonderful place America was). They therefore communicated the idea that America was a marvellous place.

B: The first record – ‘Night Train’ – was so successful that James Brown made another similar one, which also listed places in America – ‘Mashed Potatoes’. He describes him as repeating the trick (producing the same kind of success) with the second record. He is therefore saying that both records were successful but he does not say or imply that this was surprising.

C: The two records were similar to each other, in that they contained lists of the names of places, but the speaker does not say that they were completely different from other records James Brown made.

6 B: The speaker says that people growing up in Britain in the 1960s thought that America was an object of romance (a romantic place, in the sense that it appealed to the imagination and seemed wonderful) for itself (this image was created by songs). It seemed like a place that should be celebrated. He says that even Americans themselves had this view of it, because for them their own country was exotic (attractive and special) and they were excited about living there. He says that they found it an exciting place and so did he when he was growing up in Britain in the 1960s.

A: He says that American songs hinted at (suggested) a vastness (an enormous place), a varied (very varied) landscape and a range of experiences but he does not say that this impression they created was a false one or that it was inaccurate because it was not a complete picture of what America was really like. He does not compare the impression that people got of America through songs with the reality of the place.

C: He says that American songs described a vista (in this context, this means ‘range’) of possibilities that found no equivalent in British music, by which he means that the songs suggested that life had much more to offer than British songs did. He lists some of these things (prettier girls, bluer skies, etc.), which American songs seemed to create images of and his point is that British songs did not communicate such images of happy lives. He is therefore saying that American songs suggested more images of life than British songs, but he is not saying that British music was more limited than American music – he is not comparing them in terms of the music itself, but in terms of the images suggested by the music.

p123 PAPER 3, PART 2

1 mark per question (Total: 9)

7 meat importer: We are told that his father was a provision dealer (someone who traded in food and drink) and that he was a book-keeper (a kind of accountant) and cashier (person who deals with money received and money paid out) for a meat importer (someone who imported meat into the country employed him in these roles).

8 Self(-)Help: The book was about the problems inventors had to deal with before they became successful and was written by someone called Samuel Smiles. These days, self-help books are a category of book, in which people are told how to make their lives better, or how to do things themselves so that they do not need other people to do these things for them.

9 submarine: He read about someone who invented a white glaze for earthenware (surface for pottery) and who failed many times before succeeding with it. Hornby himself wanted to invent something that would solve the problem of perpetual motion (continuous movement of something unless it is stopped by an outside force), but he gave that up and started trying to invent a submarine (ship that can operate under the surface of water). The submarine he invented did go under the surface of the water on its own, as intended, and travel some distance under the water, also as intended, but alas (unfortunately), it did not re-emerge (come back up to the surface of the water), as was intended.

10 interchangeable: We are told that as Hornby obtained more and more tools, his ideas turned to interchangeable parts (he began to think about producing parts which could be exchanged with each other in something) and which would have a variety of purposes. This was the germ (the beginning of something, from which it develops) of the Meccano system. His idea was that, if the parts were interchangeable, a number of different things could be built using them.

11 series of holes: To achieve his aim with the parts, he realised that there would have to be a standard method of fitting one part to any other part (something common to all the parts that would make each one fit together with another). What came to him (the idea he had) was the conception (idea) of parts all perforated with a series of holes (with holes made in them) of the same size and the same distance apart.
12 piece of copper: The first parts he made were strips (long, narrow pieces) that he made from a large piece of copper (a reddish brown metal). He chose copper because it was soft and easy to work with.

13 crane: He worked out the measurements for the strips of metal and made all the other parts required for making different things with (nuts, bolts, angle brackets, axles and wheels) and then eventually he and his sons succeeded in making a model of a crane (a machine with a long arm used for lifting and moving large, heavy objects), which was the first model made with the parts he had invented.

14 Mechanics Made Easy: His invention was originally called Mechanics Made Easy and marketed by Hornby and his employer operating under the name Elliott and Hornby. Later, in 1907, it was given the trademark (the registered name of a product) Meccano and made by a firm called Meccano Ltd (Limited – a word used after the names of private companies in Britain).

15 E(e)xtension P(p)ack: Different Meccano sets were produced and each set could be converted into the next larger-sized set (the set that was one size bigger in the series) by means of (by using) an Extension Pack.

124 PAPER 3, PART 3

1 mark per question (Total: 5)

16 C: David says that visual planning usually involves putting a designer and a manufacturer together in order to create an appropriate image for a product. However, now that it is the age (period in history of something being widespread or popular) of the focus group, which involves gathering (collecting) opinions from small groups of people, the process has been short-circuited (a quicker and simpler process has replaced a longer and more complicated one). The process now involves members of the public designing products themselves, rather than designers and manufacturers doing it. During David’s session, women were asked to do that and so the session was an example of this new kind of visual planning.

A: He says that the session lasted for three hours and that it was a brainstorming session (one in which the people taking part produce and discuss ideas), but he does not say that the sessions he conducts do not normally go on for as long as three hours.

B: He talks about what focus groups are and what they do and says that the use of them is almost an industry in itself (they are used so widely that the use of them has almost grown into a distinct and separate area of business), but he does not express his own views about them or compare his personal views on them with other people’s views. What he says about them simply describes their function and he does not say that the session shows that he is right about them with regard to any beliefs he has.

D: He says that in the session, the women were asked to unleash (release, freely express) their cleaning foibles (personal weaknesses or unusual habits), hates and woes (things that cause unhappiness). These are all negative aspects and no positive aspects are mentioned.

17 A: David says that they filmed shoppers dithering (hesitating because of being unsure what to do or what to decide) in supermarkets over washing powders and then the focus group met. He had therefore seen that shoppers were unsure which washing powder to buy when they went shopping before the session took place.

B: He says that the congested market (a market in which there are a great many different goods available) is failing to bloom (prosper, flourish) as healthily as manufacturers might wish – it is not growing as much or being as profitable as they would like. His firm was employed to arrest (stop) this crisis (serious, problematic situation that requires action). What he is saying, therefore, is that manufacturers were very worried that sales were not increasing as much and that the market was not as profitable as they would like, but he does not say that sales were actually falling.

C: The problem for shoppers is that cleaning products are a confusing mass like a many-headed monster because they are cluttered with scientific jargon (full of technical terms) and swathed in (wrapped or enclosed in) lurid (brightly coloured but unattractive) packaging. As a result, they are often unintelligible (impossible to understand). What he knew from research before the session, therefore, was that people were confused by cleaning products, not that they found them dull or uninteresting to look at.

D: He says that people were confused by the jargon (technical terms) on cleaning products and couldn’t understand it, not that they felt that what was stated on cleaning products was untrue.

18 D: David says that one woman told him that she spent quite some time down that aisle (quite a long time in the row in a shop in which cleaning products were displayed) and that then I just grab what I know (I simply pick up quickly a product I know). This means that after hesitating for a while, she then always buys a product she is familiar with, rather than one she has never bought before.

A: All of the comments he quotes are about difficulties experienced when deciding which product to buy or about aspects of cleaning products the women dislike, but none of the comments expresses the view that the speaker doesn’t care which product she buys.
B: One woman says that she doesn’t understand the difference between different types of cleaning products (concentrated and non-concentrated ones and biological and non-biological ones), but this is connected with what they contain and how they work, not with the appearance of the products.

C: One woman says that the products don’t say clearly what they do and another says that she doesn’t want all this science (all the scientific terms used on cleaning products). These comments are about not understanding what is stated on products, and do not express a view that what is stated on them is stated with the intention of giving shoppers false information.

19 A: What they produced was a visual representation of how they would want a cleaning product to make them feel and so it was meant to represent their preferred emotional response to a product rather than a representation of what it did. Their collages (pictures made from putting different pieces of paper, cloth, etc together and sticking them on a surface, in this case a board) presented images of homely comfort rather than of germ-busting explosions – they showed peaceful images of comfortable, peaceful, pleasant homes rather than of products violently attacking dirt that is harmful to people.

B: David is not saying that there were contrasting images in their collages – the images all seem to have been similar and to have been consistent with each other. The colours were soft rather than bright, and the fruit and flowers were part of the overall image of homely comfort.

C: David says that the images they produced were a dramatic shift from (were very noticeably different from) the way these goods are normally presented and this may well have surprised him but he does not say that it surprised the women themselves or that they had expected to produce different images beforehand.

D: He says that what they produced was different from how cleaning products are normally presented but he does not say that this meant that the images they produced were similar to those involved in the presentation of other types of product.

20 B: David says that the accepted belief is that people’s emotions are not involved much and that they are on automatic pilot (doing things that are routine without thinking about them at all, like a plane that is being flown by a computer rather than a human being) when they buy cleaning products. He says that his company’s research shows that this is not true and that he believes that shoppers’ emotional needs need to be considered. He says that the session showed him that, as I suspected (as I previously thought was the case), there needs to be emotion in the marketing of cleaning goods. He is therefore saying that he thought the accepted belief was probably not true and that he concluded from the session that he had been proved right about that.

A: He is not saying that his firm’s methods will need to change, but that the methods of those manufacturing and marketing cleaning goods will have to change so that products appeal to people on an emotional level. He also thinks that what his firm discovered through research was proved right in the session, and so he clearly thinks his firm’s methods are right as they are.

C: He is saying that there is a general pattern to the buying of cleaning products – people currently do not enjoy buying them, 73% of decisions about which product to buy are made when the customer is actually in the shop rather than before they go there, and that people in general want to feel more involved emotionally when it comes to buying these products. In addition, he does not say that cleaning products differ from other kinds of product or are an exception to what happens with other products – in fact, he implies that people would like them to be more like other products.

D: He says that there is an opportunity for genuine innovation here, by which he means that in the work he is doing on cleaning products, it is possible that some truly original ideas will result, but he is not saying that these ideas will be required because his beliefs about cleaning products before the session were not absolutely right – he is saying that the method he is using might lead to changes in the way cleaning products are created and marketed. In addition, he says that he already knew from his company’s research that the accepted belief was wrong, so he didn’t learn that he was wrong to share that belief; he didn’t share it before the session.

p125–127 PAPER 3, PART 4

FURTHER PRACTICE AND GUIDANCE (p126–127)

For explanations, see the explanations to the questions in the test, which follow.

Questions 21 and 26 F, G
Questions 22 and 27 C, H
Questions 23 and 28 A, D
Questions 24 and 29 C, G
Questions 25 and 30 A, F

p125 PAPER 3, PART 4 (TEST)

1 mark per question (Total: 10)

21 E: The speaker says that the main thing for him about the job is that he gets very well-rewarded, meaning that the most important and best aspect for him is that he gets a very high salary (F). He gets this high salary because he is very good at sorting out problems that customers have and he says I get on with (I work hard at, I focus on) doing that, but he doesn’t say he enjoys the work, only that he is good at it and gets paid a lot of money.
22 F: The speaker says that she likes the fact that her decisions matter (that they are important and have an important effect). She says that being in charge is a position that comes naturally to me (responsibility is something that suits her very well) (C). She likes to think that she is good at running things. So, having a position of responsibility is what she likes most about her job.

23 A: The speaker says that what makes going to work enjoyable is the fact that he and his colleagues have a laugh and have fun together, despite the problems they face at work. In the speaker's department, they all get along very well (have good relationships with each other) (A). This stops them getting fed up (unhappy). So the atmosphere at work among the colleagues in the department is what the speaker most likes about the job.

24 B: The speaker says that what makes me stay in the job is that it gives her the chance to realize my potential and show what she is capable of. She likes having to get to grips with things I haven't tackled before (dealing with difficult things she hasn't done before) and that is what she does in this job. So what she likes most about the job is that it is challenging for her, unlike her previous job, where she wasn't being stretched (it was too easy for her and did not involve challenges) (C).

25 G: The speaker says that what is really good about his job is that people are not looking over your shoulder all the time (checking on what you are doing, supervising you). People are left to our own devices (allowed to do their jobs independently without being given orders or constantly supervised). The place is not obsessed with their systems and rules and regulations (people are free to do their jobs in the way they think best rather than having to follow orders all the time) (A).

26 E: The speaker says that the place is very poorly run (the people in charge do their jobs badly) and as a result of this, all sorts of mistakes happen (the work is not done well). The speaker describes this as very irritating (the lack of efficiency annoys him a lot). He does not refer to the management's attitude, only to the fact they are not efficient.

27 F: The speaker says that the downside of the job for her is that I tend to take on too much (she takes responsibility for more work than she should and so gives herself a workload that is too great for her). As a result, she has a very difficult time getting all these things done. (H)

28 C: The speaker criticizes the people at the top, saying that their attitude is that they should hand out orders to people and tell them off (criticize them from a position of authority, tell them they have done badly). The speaker says that the managers treat people very badly because they have a bad attitude. (D)

29 B: The speaker says that what she isn't so keen on (what she doesn't like) is the constant changes of personnel (changes involving staff moving or leaving and being replaced by different staff). The group of people she works with often changes suddenly and she doesn't like that. (G)

30 A: The speaker complains that the building he works in is shabby (in poor condition) and this really gets me down (makes me very unhappy). He says that the company should spend money doing it up (improving the condition of the building). (F)

PAPER 3
PART 1 6 marks
PART 2 9 marks
PART 3 5 marks
PART 4 10 marks
TOTAL 30 marks
To be converted into a score out of 50 marks.

p128–131 PAPER 4
Marks out of 25 are given for performance in the speaking paper.
To be converted into a score out of 50 marks.

FURTHER PRACTICE AND GUIDANCE (p130–131)

DESCRIBING PERSONALITY

KIND/PLEASANT

affable: friendly, easy to talk to
compassionate: feeling sympathy for the suffering of others and wishing to help them
considerate: kind and thoughtful, taking care not to upset others and doing things that are helpful to others
courteous: polite, having good manners
decent: pleasant and honest
generous: kind in your treatment of others and happy to give them things
genial: friendly and cheerful, not at all frightening
indulgent: allowing someone to have whatever they want
lenient: tolerant towards someone who has done something wrong and not punishing them severely, when others might do so
mild-mannered: gentle and kind
tactful: careful in what you say or do so as not to upset someone
warm: friendly and pleasant
FEELING SUPERIOR
aloof: unfriendly towards others and not wishing to have a close relationship with them because of considering yourself superior to them
arrogant: too self-confident, in a way which others dislike
big-headed: having too high an opinion of yourself
conceited: too self-satisfied, happy in the belief that you are wonderful, in a way that others dislike
condescending: treating others in a way that indicates that you think you are superior to them and that you are doing them a favour by dealing with them at all
patronising: speaking in a way that indicates that you consider yourself superior to those you are talking to and that you consider them stupid
pompous: speaking or acting in a way that shows you feel you are very important and much more important than others
smug: too pleased with yourself and too happy in the belief that your own situation is better than other people’s, in a way that is disliked
snobbish: considering yourself socially superior to others
stuck-up: behaving towards others as if you are superior in a way that annoys them
supercilious: showing the attitude that you think you are better than others by being rather rude to them

DETERMINED
assertive: showing that you are determined to be listened to or taken seriously, rather than keeping quiet and allowing others to dominate
intransigent: completely certain that you are right and unwilling to listen to opposing views, even if these are reasonable
obstinate: refusing to change your mind or be influenced by other views, despite attempts to persuade you to do so, in a way that others disapprove of
persistent: refusing to give up, despite failure or opposition
pig-headed: refusing to change your opinion, even though it appears quite possible that you are wrong
pushy: openly determined to get what you want by persuading others to do things for you, in a way that is disliked
resolute: very determined, especially when this involves having courage
single-minded: determined to achieve something in particular and concentrating on that entirely, in a way that others admire
strong-willed: determined to get what you want and making every effort to get it
tenacious: not giving up an aim or changing a belief, despite difficulty or opposition
tireless: continuing in your efforts to achieve something you are determined to achieve, even though this requires an enormous amount of effort and energy

UNKIND/UNPLEASANT
ignorant: rude and bad-mannered
mean: unkind or unpleasant in what you say or in being unwilling to give things to or share things with people
moody: tending to change moods constantly, so that you suddenly become angry or unhappy when previously you were not, in a way that others find it difficult to deal with
narrow-minded: not tolerant of others or willing to listen to or consider their views, when these differ from yours
petulant: having a tendency to become angry suddenly because something is not the way that you want it to be, with the result that others suffer
ruthless: cruel and totally unsympathetic to others because you want to achieve something and do not care who suffers as long as you achieve it
spiteful: saying or doing things that are deliberately intended to cause suffering to someone you personally dislike intensely
surlly: unfriendly, unpleasant and rude, especially in the way you deal with others
vindictive: doing things in order to get revenge on others or because you want to cause someone you personally dislike to suffer

DISHONEST
calculating: clever at planning and doing things that are to your advantage, without other people realising what you are really doing
crafty: clever in using deceitful ways to get what you want, rather than doing things openly
 cunning: clever at deceiving and tricking people, in a way that is disapproved of
devious: being deceitful and dishonest in order to get what you want by indirect means
hypocritical: criticising others for moral reasons while being guilty of the same things yourself
scheming: making secret plans to get what you want because other people would disapprove if they knew what you are doing
two-faced: deceiving others by pretending to like them when dealing with them but then saying bad things about them to others
TOPIC VOCABULARY

1

FASHIONS/FASHIONABLE
a craze
a fad
all the rage
contemporary
in fashion
in vogue
trendsetting
trendy

UNFASHIONABLE
antiquated
behind the times
dated
obsolete
old hat
out of fashion
outdated
outmoded

2

a hooligan
a kid
a lad
a lout
a yob
a youngster
a youth
adolescence
adolescent
childish
infantile
immature
immaturity
juvenile
the young/youth
youthful

grow up
grown up
grown up
mature
maturity
getting on
middle aged
over the hill
past it
in your dotage
ancient
senile
senior citizen
old age
an old age pensioner
elderly
the elderly
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